Ireland: Network equipment
Supply of Two Cisco Internal Firewalls with 3-Year Partner Support (8x5xNBD)

Contract or concession award notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Fiosrú - Office of the Police Ombudsman
Legal type of the buyer: Central government authority
Activity of the contracting authority: General public services

2 *Procedure*

2.1 *Procedure*

Title: Supply of Two Cisco Internal Firewalls with 3-Year Partner Support (8x5xNBD)
Description: The contract is for the supply of two Cisco internal firewall appliances, including associated licences where required, and a three-year Cisco Partner Support service at 8x5xNext Business Day (NBD) service level. The support shall provide technical assistance during standard business hours (8 hours per day, 5 days per week) with next business day hardware replacement where applicable. The solution is intended to provide secure internal network segmentation and firewall services in accordance with the contracting authority's technical requirements.
Procedure identifier: f36bbdae-6867-40ab-8e16-7e935bea3af3

2.1.1 *Purpose*

Main nature of the contract: Supplies
Main classification (cpv): 32420000 Network equipment

2.1.2 *Place of performance*

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3 *Value*

Estimated value excluding VAT: 44 179,04 *Euro*

2.1.4 *General information*

Legal basis:
Other

5 *Lot*

5.1 *Lot*: LOT-0001

Title: Supply of Two Cisco Internal Firewalls with 3-Year Partner Support (8x5xNBD)
Description: The contract is for the supply of two Cisco internal firewall appliances, including associated licences where required, and a three-year Cisco Partner Support service at 8x5xNext Business Day (NBD) service level. The support shall provide technical assistance during standard business hours (8 hours per day, 5 days per week) with next business day hardware replacement where applicable. The solution is intended to provide secure internal network segmentation and firewall services in accordance with the contracting authority's technical requirements.
Internal identifier: 1

5.1.1 *Purpose*

Main nature of the contract: Supplies

Main classification (cpv): 32420000 Network equipment

5.1.2 *Place of performance*

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 *Value*

Estimated value excluding VAT: 44 179,04 *Euro*

5.1.6 *General information*

Procurement Project not financed with EU Funds.

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.10 *Award criteria*

Criterion:

Type: Cost

Description: Cost @30%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Quality @70%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.16 *Further information, mediation and review*

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6 *Results*

Value of all contracts awarded in this notice: 44 179,04 *Euro*

6.1 *Result lot identifier*: LOT-0001

At least one winner was chosen.

6.1.2 *Information about winners*

Winner:

Official name: Hibernia Services Limited

Tender:

Tender identifier: Hibernia Services Limited TR1

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: Hibernia Services Limited Contract 1

Date on which the winner was chosen: 22/10/2024

Date of the conclusion of the contract: 24/10/2024

6.1.4 *Statistical information*

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

8 *Organisations*

8.1 ORG-0001

Official name: Fiosrú - Office of the Police Ombudsman
Postal address: 150 Upper Abbey Street
Town: Dublin 1
Postcode: D01FT73
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: info@fiosru.ie
Telephone: 0877117919
Roles of this organisation:

Buyer

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:

TED eSender

8.1 ORG-0004

Official name: Hibernia Services Limited

Size of the economic operator: *Micro, small, or medium*
Registration number: 170309
Town: 2 Heuston South Quarter St. John's Road West Dublin 8
Postcode: D08 Y42N
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: sales@eirevo.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 8a5e2fd0-d03b-492d-a307-ca7946a0a8d4 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 14/07/2026 12:15 +01:00
Languages in which this notice is officially available: English