

Ireland: Software support services

2026PR043 Request for Tenders (RFT) for the Provision of KnowBe4 Cyber Security Awareness Training Platform to the National Treasury Management Agency (NTMA).

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: National Treasury Management Agency (NTMA)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: 2026PR043 Request for Tenders (RFT) for the Provision of KnowBe4 Cyber Security Awareness Training Platform to the National Treasury Management Agency (NTMA).

Description: The National Treasury Management Agency (NTMA) is seeking tenders for the provision of KnowBe4 Cyber Security Awareness Training Platform

Procedure identifier: 500bc4e5-6430-42a7-9596-3ee4f6342cc0

Internal identifier: 2026PR043

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 48000000 Software package and information systems

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 0 Euro

2.1.4 General information

Legal basis:

Other

5 Lot

5.1 Lot: LOT-0001

Title: 2026PR043 Request for Tenders (RFT) for the Provision of KnowBe4 Cyber Security Awareness Training Platform to the National Treasury Management Agency (NTMA).

Description: The National Treasury Management Agency (NTMA) is seeking tenders for the provision of KnowBe4 Cyber Security Awareness Training Platform

Internal identifier: 2026PR043

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 48000000 Software package and information systems

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 0 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

Additional information: The contract award value is the NTMA's best estimate of the anticipated total value of the services to be awarded under this procurement, noting the actual contract value will be based on services utilised in line with the provisions of the tender documentation and therefore the total value of the contract may be lower, or indeed higher than the estimate.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Fixed Cost

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6 Results

Value of all contracts awarded in this notice: 38 954 Euro

6.1 Result lot identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Data Direct 2000 Limited

Tender:

Tender identifier: Data Direct 2000 Limited

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: Data Direct 2000 Limited

Date of the conclusion of the contract: 17/06/2026

8.1 ORG-0001

Official name: National Treasury Management Agency (NTMA)

Registration number: 549300KXBEJAOJ9OVF93

Postal address: Treasury Dock, North Wall Quay

Town: Dublin

Postcode: D01A9T8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@ntma.ie

Telephone: +353 (0) 1 2384000

Internet address: <https://www.ntma.ie>

Buyer profile: <https://www.ntma.ie>

Roles of this organisation:

Buyer

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1 ORG-0004

Official name: Data Direct 2000 Limited

Size of the economic operator: Small

Registration number: 297401

Postal address: 6 Fern Road, Sandyford
Town: Dublin 18
Postcode: D18 FP98
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: hello@datadirect.co.uk
Telephone: 012961000
Roles of this organisation:
 Tenderer
 Winner of these lots: LOT-0001

Notice information

Notice identifier/version: c52169b1-cabe-49c4-a296-ad65926b46d6 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 13/07/2026 11:03 +01:00
Languages in which this notice is officially available: English