

Ireland: IT services: consulting, software development, Internet and support Enterprise Business Applications Platform and Technical Services

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Department of Children Disability and Equality

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Enterprise Business Applications Platform and Technical Services

Description: The Department of Children, Disability and Equality is seeking proposals for the design, implementation, support, and maintenance of a modular Enterprise Business Applications Platform. The proposed solution will serve as the foundation of a broad, integrated platform capable of supporting multiple departmental functions and priorities across its operations. This may include business process improvements related to external engagement on Department business and internal operations such as customer service, HR administration, and IT.

Procedure identifier: 6564b202-430b-4dd6-9e45-9673cef3f203

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72500000 Computer-related services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 1 700 000 Euro

2.1.4 General information

Legal basis:

Other

5 Lot

5.1 Lot: LOT-0001

Title: Enterprise Business Applications Platform and Technical Services

Description: The Department of Children, Disability and Equality is seeking proposals for the design, implementation, support, and maintenance of a modular Enterprise Business Applications Platform. The proposed solution will serve as the foundation of a broad, integrated platform capable of supporting multiple departmental functions and

priorities across its operations. This may include business process improvements related to external engagement on Department business and internal operations such as customer service, HR administration, and IT.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72500000 Computer-related services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 36 Month

5.1.5 Value

Estimated value excluding VAT: 1 700 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Cost - 300 Marks

Category of award weight criterion: Weight (points, exact)

Award criterion number: 300

Criterion:

Type: Quality

Description: Quality of the proposed approach to the Implementation / Delivery of the Services - 350 marks

Category of award weight criterion: Weight (points, exact)

Award criterion number: 350

Criterion:

Type: Quality

Description: Quality of the Proposed Team - 350 marks

Category of award weight criterion: Weight (points, exact)

Award criterion number: 350

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Department of Children Disability and Equality
Organisation providing more information on the review procedures: The High Court of Ireland

6 Results

Value of all contracts awarded in this notice: 1 700 000 Euro

6.1 Result lot identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Infopulse Europe GmbH

Tender:

Tender identifier: 000150326

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: 454021

Date of the conclusion of the contract: 09/03/2026

8 Organisations

8.1 ORG-0001

Official name: Department of Children Disability and Equality

Postal address: Block 1, Miesian Plaza, 50 – 58 Lower Baggot Street

Town: Dublin

Postcode: D02 XW14

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement_queries@equality.gov.ie

Telephone: 016473000

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Infopulse Europe GmbH

Size of the economic operator: Medium

Registration number: HRB 125905

Postal address: Neue Mainzer Str. 6 -10

Town: Frankfurt am Main

Postcode: 60311

Country subdivision (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Country: Germany

Email: SolutionConsulting@infopulse.com

Telephone: +49 69 505 060 4719

Internet address: www.infopulse.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: ed4e4ecf-3b45-4663-a91b-23c84356a66c - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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