

Ireland: IT services: consulting, software development, Internet and support HSE 28286 - Provision of Business Management Consultancy and Advisory Services for HSE Access and Integration (Operations and Access)

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health Service Executive (HSE)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: HSE 28286 - Provision of Business Management Consultancy and Advisory Services for HSE Access and Integration (Operations and Access)

Description: The need has been identified to engage a suitable competent, capable and experience service provider of business support services to Access and Integration to support the delivery of the the Planned Care and Urgent and Emergency Care

Procedure identifier: c95c1cf5-3e96-4ace-986f-2dbeea66dcf1

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212331 Project management software development services

Additional classification (cpv): 72212517 IT software development services

Additional classification (cpv): 72220000 Systems and technical consultancy services

Additional classification (cpv): 72221000 Business analysis consultancy services

Additional classification (cpv): 72222000 Information systems or technology strategic review and planning services

Additional classification (cpv): 72222100 Information systems or technology strategic review services

Additional classification (cpv): 72222200 Information systems or technology planning services

Additional classification (cpv): 72223000 Information technology requirements review services

Additional classification (cpv): 72224000 Project management consultancy services

Additional classification (cpv): 72246000 Systems consultancy services

Additional classification (cpv): 72266000 Software consultancy services

Additional classification (cpv): 72590000 Computer-related professional services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 73000000 Research and development services and related consultancy services

Additional classification (cpv): 73100000 Research and experimental development services

Additional classification (cpv): 73200000 Research and development consultancy services

Additional classification (cpv): 73210000 Research consultancy services

Additional classification (cpv): 73220000 Development consultancy services

Additional classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

Additional classification (cpv): 79311400 Economic research services

Additional classification (cpv): 79311410 Economic impact assessment

Additional classification (cpv): 79313000 Performance review services
Additional classification (cpv): 79314000 Feasibility study
Additional classification (cpv): 79315000 Social research services
Additional classification (cpv): 79400000 Business and management consultancy and related services
Additional classification (cpv): 79410000 Business and management consultancy services
Additional classification (cpv): 79411000 General management consultancy services
Additional classification (cpv): 79411100 Business development consultancy services
Additional classification (cpv): 79412000 Financial management consultancy services
Additional classification (cpv): 79413000 Marketing management consultancy services
Additional classification (cpv): 79414000 Human resources management consultancy services
Additional classification (cpv): 79415000 Production management consultancy services
Additional classification (cpv): 79415200 Design consultancy services
Additional classification (cpv): 79416200 Public relations consultancy services
Additional classification (cpv): 79419000 Evaluation consultancy services
Additional classification (cpv): 79420000 Management-related services
Additional classification (cpv): 79421000 Project-management services other than for construction work
Additional classification (cpv): 79421100 Project-supervision services other than for construction work
Additional classification (cpv): 79421200 Project-design services other than for construction work
Additional classification (cpv): 79900000 Miscellaneous business and business-related services
Additional classification (cpv): 79990000 Miscellaneous business-related services
Additional classification (cpv): 90713000 Environmental issues consultancy services
Additional classification (cpv): 90714200 Corporate environmental auditing services
Additional classification (cpv): 90714300 Sectoral environmental auditing services
Additional classification (cpv): 98110000 Services furnished by business, professional and specialist organisations
Additional classification (cpv): 98112000 Services furnished by professional organisations
Additional classification (cpv): 98113000 Services furnished by specialist organisations

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 3 019 896 Euro

2.1.4 General information

Legal basis:

Other

5 Lot

5.1 Lot: LOT-0001

Title: Lot 13 - Multi-Disciplinary Services (over €140,000)

Description: The need has been identified to engage a suitable competent, capable and experience service provider of business support services to Access and Integration to support the delivery of the the Planned Care and Urgent and Emergency Care

Internal identifier: 5

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72212331 Project management software development services
Additional classification (cpv): 72212517 IT software development services
Additional classification (cpv): 72220000 Systems and technical consultancy services
Additional classification (cpv): 72221000 Business analysis consultancy services
Additional classification (cpv): 72222000 Information systems or technology strategic review and planning services
Additional classification (cpv): 72222100 Information systems or technology strategic review services
Additional classification (cpv): 72222200 Information systems or technology planning services
Additional classification (cpv): 72223000 Information technology requirements review services
Additional classification (cpv): 72224000 Project management consultancy services
Additional classification (cpv): 72246000 Systems consultancy services
Additional classification (cpv): 72266000 Software consultancy services
Additional classification (cpv): 72590000 Computer-related professional services
Additional classification (cpv): 72600000 Computer support and consultancy services
Additional classification (cpv): 73000000 Research and development services and related consultancy services
Additional classification (cpv): 73100000 Research and experimental development services
Additional classification (cpv): 73200000 Research and development consultancy services
Additional classification (cpv): 73210000 Research consultancy services
Additional classification (cpv): 73220000 Development consultancy services
Additional classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security
Additional classification (cpv): 79311400 Economic research services
Additional classification (cpv): 79311410 Economic impact assessment
Additional classification (cpv): 79313000 Performance review services
Additional classification (cpv): 79314000 Feasibility study
Additional classification (cpv): 79315000 Social research services
Additional classification (cpv): 79400000 Business and management consultancy and related services
Additional classification (cpv): 79410000 Business and management consultancy services
Additional classification (cpv): 79411000 General management consultancy services
Additional classification (cpv): 79411100 Business development consultancy services
Additional classification (cpv): 79412000 Financial management consultancy services
Additional classification (cpv): 79413000 Marketing management consultancy services
Additional classification (cpv): 79414000 Human resources management consultancy services
Additional classification (cpv): 79415000 Production management consultancy services
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Additional classification (cpv): 79421200 Project-design services other than for construction work
Additional classification (cpv): 79900000 Miscellaneous business and business-related services
Additional classification (cpv): 79990000 Miscellaneous business-related services
Additional classification (cpv): 90713000 Environmental issues consultancy services
Additional classification (cpv): 90714200 Corporate environmental auditing services
Additional classification (cpv): 90714300 Sectoral environmental auditing services
Additional classification (cpv): 98110000 Services furnished by business, professional and specialist organisations
Additional classification (cpv): 98112000 Services furnished by professional organisations
Additional classification (cpv): 98113000 Services furnished by specialist organisations

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 18 Month

5.1.5 Value

Estimated value excluding VAT: 3 019 896 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

6 Results

6.1 Result lot identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Grant Thornton_21346

Tender:

Tender identifier: 000161642

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: 453609

Date on which the winner was chosen: 14/04/2026

Date of the conclusion of the contract: 14/05/2026

8 Organisations

8.1 ORG-0001

Official name: Health Service Executive (HSE)

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Grant Thornton_21346

Size of the economic operator: Large

Registration number: 79546

Postal address: 13-18 City Quay, Dublin 2

Town: Dublin

Postcode: D02ED70

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: brian.odwyer@ie.gt.com

Telephone: +353 1 680 5805

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

Notice information

Notice identifier/version: ceac9c12-c52b-4bba-a187-d3cf2a3fed38 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 25/06/2026 14:09 +01:00

Languages in which this notice is officially available: English