

Ireland: Facilities management software development services and software development services suite
Single Party Framework Agreement for the Provision of a Computer Aided Facility Management (CAFM) System for Technological University Dublin

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Technological University Dublin (TU Dublin)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Single Party Framework Agreement for the Provision of a Computer Aided Facility Management (CAFM) System for Technological University Dublin

Description: TU Dublin requires an externally hosted facilities management system (CAFM) on which we can log maintenance calls, both reactive and schedule preventative, against the hard and soft services associated with our building stock. The system will also need to be capable of issuing electronic work orders to both internal operatives and external third-party contractors.

Procedure identifier: b765f084-da5f-4c07-8053-af215518fc2f

Previous notice: c5e0a19f-a59e-42d4-8f86-1041ab770730-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212420 Facilities management software development services and software development services suite

Additional classification (cpv): 72212421 Facilities management software development services

Additional classification (cpv): 48420000 Facilities management software package and software package suite

Additional classification (cpv): 48421000 Facilities management software package

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 108 000 Euro

Maximum value of the framework agreement: 100 000 Euro

2.1.4 General information

Legal basis:

Other

5 Lot

5.1 Lot: LOT-0001

Title: Single Party Framework Agreement for the Provision of a Computer Aided Facility Management (CAFM) System for Technological University Dublin

Description: TU Dublin requires an externally hosted facilities management system (CAFM) on which we can log maintenance calls, both reactive and schedule preventative, against the hard and soft services associated with our building stock. The system will also need to be capable of issuing electronic work orders to both internal operatives and external third-party contractors.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212420 Facilities management software development services and software development services suite

Additional classification (cpv): 72212421 Facilities management software development services

Additional classification (cpv): 48420000 Facilities management software package and software package suite

Additional classification (cpv): 48421000 Facilities management software package

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 100 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Technological University Dublin (TU Dublin)

Organisation providing more information on the review procedures: The High Court of Ireland

6 Results

Value of all contracts awarded in this notice: 108 000 Euro

6.1 Result lot identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Service Works Group

Tender:

Tender identifier: 000164615

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: 440900

Date of the conclusion of the contract: 01/06/2026

The contract is awarded within a framework agreement: yes

8 Organisations

8.1 ORG-0001

Official name: Technological University Dublin (TU Dublin)

Registration number: 3574697EH

Postal address: Park House, Grangegorman, 191 North Circular Road, Dublin 7,

Town: Dublin

Postcode: D07EWW4

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Teresa.Moloney@tudublin.ie

Internet address: <https://www.tudublin.ie>

Buyer profile: <https://www.tudublin.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Service Works Group

Size of the economic operator: Medium

Registration number: 04915250

Postal address: Swg House 4 Keswick Road

Town: London

Postcode: SW15 2JN

Country: United Kingdom

Email: info@swg.com

Telephone: 02088774080

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: fea85dbe-9ebe-43d5-a7f7-83b4fc7c87c1 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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Languages in which this notice is officially available: English