

Ireland: Education and training services

Provision of plain english writing, editing and training services

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Department of Social Protection_349

Legal type of the buyer: Central government authority

Activity of the contracting authority: Social protection

2 Procedure

2.1 Procedure

Title: Provision of plain english writing, editing and training services

Description: This tender encompasses two elements: 1) Plain English writing services including developing and editing a variety of customer and corporate communications including but not limited to: letters, emails, reports, forms, booklets, reports, newsletters, customer guides, online content and other such written customer communications as required by sections of the Department on both an ad hoc, and planned project basis; and 2) Training of DSP staff in Plain English communication/writing to help to continually improve the clarity, quality and readability of customer communications by the Department.

Procedure identifier: 92a4e97d-dce8-4c73-81f5-1bb8795788e6

Internal identifier: 1431

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 49 999,99 Euro

2.1.4 General information

Legal basis:

Other

5 Lot

5.1 Lot: LOT-0001

Title: Provision of plain english writing, editing and training services.

Description: This tender encompasses two elements: 1) Plain English writing services including developing and editing a variety of customer and corporate communications including but not limited to: letters, emails, reports, forms, booklets, reports, newsletters, customer guides, online content and other such written customer communications as required by sections of the Department on both an ad hoc, and planned project basis; and 2) Training of DSP staff

in Plain English communication/writing to help to continually improve the clarity, quality and readability of customer communications by the Department.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 20/04/2026

Duration end date: 19/04/2027

5.1.5 Value

Estimated value excluding VAT: 49 999,99 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Cost @ 100%

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6 Results

Value of all contracts awarded in this notice: 49 999,99 Euro

6.1 Result lot identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: National Adult Literacy Agency (NALA)

Tender:

Tender identifier: National Adult Literacy Agency (NALA) Response

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: National Adult Literacy Agency (NALA) Contract

Date of the conclusion of the contract: 20/04/2026

8.1 ORG-0001

Official name: Department of Social Protection_349

Registration number: 4000094U

Postal address: Áras Mhic Dhiarmada, Store Street,

Town: Dublin 1

Postcode: D01 WY03

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: ProjectOffice@welfare.ie

Telephone: 017043000

Internet address: <https://www.gov.ie/en/organisation/department-of-social-protection/>

Buyer profile: <https://www.gov.ie/en/organisation/department-of-social-protection/>

Roles of this organisation:

Buyer

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1 ORG-0004

Official name: National Adult Literacy Agency (NALA)

Size of the economic operator: Small

Town: Sandford Lodge,

Postcode: Sandford Close, Ranelagh, Dublin 6, D06 YF65

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: info@nala.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 0b4e913f-3e5f-4693-bc2e-50e30601cece - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 08/05/2026 14:23 +01:00

Languages in which this notice is officially available: English