Ireland: IT services: consulting, software development, Internet and support
Provision of - MS Dynamics 365 Support, Development and Maintenance Services

Contract or concession award notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Cork City Council
Legal type of the buyer: Local authority
Activity of the contracting authority: General public services

2 *Procedure*

2.1 *Procedure*

Title: Provision of - MS Dynamics 365 Support, Development and Maintenance Services
Description: Mini-Competition under IPS017F: Multi Supplier Framework Agreement for the provision of External ICT Technical Support Services (provided by a Team of ICT Resources) Provision of support and maintenance for Cork City Council's Dynamics 365 platform. Includes support of previously developed, existing and future Microsoft 365 Dynamics Developments and provide enhancements where required. Provision of Dynamics 365 Systems Maintenance; including: • Perform regular health checks on the Dynamics instances and install any upgrades, bug fixes, patches, and service packs required. • Perform System Administration tasks including security reviews, installation of solutions which may be sourced from other Local Authorities etc. • Other technical support necessary for staff to operate the software • helpdesk support for IT team on general system use, configuration settings, agreed modifications
Procedure identifier: b3df29b1-4e16-4c85-b4c0-1576a97a735b
Internal identifier: 26CCC001

2.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 *Place of performance*

Country: Ireland
Anywhere in the given country

2.1.3 *Value*

Estimated value excluding VAT: 120 000 *Euro*

2.1.4 *General information*

Legal basis:
Other

5 *Lot*

5.1 *Lot technical ID*: LOT-0001

Title: Provision of - MS Dynamics 365 Support, Development and Maintenance Services

Description: Mini-Competition under IPS017F: Multi Supplier Framework Agreement for the provision of External ICT Technical Support Services (provided by a Team of ICT Resources)
Internal identifier: 1

5.1.1 *Purpose*
Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 *Place of performance*
Country: Ireland
Anywhere in the given country
Additional information:

5.1.5 *Value*
Estimated value excluding VAT: 120 000 *Euro*

5.1.6 *General information*
Procurement Project not financed with EU Funds.

5.1.7 *Strategic procurement*
Aim of strategic procurement: No strategic procurement

5.1.16 *Further information, mediation and review*
Review organisation: The High Court of Ireland
Organisation providing more information on the review procedures: The High Court of Ireland

6 *Results*

Value of all contracts awarded in this notice: 30 000 *Euro*

6.1 *Result lot Identifier*: LOT-0001
At least one winner was chosen.

6.1.2 *Information about winners*
Winner:
Official name: Storm Technology Ltd
Tender:
Tender identifier: 000156887
Identifier of lot or group of lots: LOT-0001
Contract information:
Identifier of the contract: 73632671
Date of the conclusion of the contract: 02/03/2026

8 *Organisations*

8.1 ORG-0001
Official name: Cork City Council
Registration number: 0005426M
Postal address: City Hall
Town: Cork

Postcode: T12 T997
Country subdivision (NUTS): South-West (IE053)
Country: Ireland
Email: procurementcorkcity@corkcity.ie
Telephone: +353 214924000
Internet address: https://www.corkcity.ie/
Buyer profile: https://www.corkcity.ie/
Roles of this organisation:
Buyer

8.1 ORG-0002
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003
Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1 ORG-0004
Official name: Storm Technology Ltd
Size of the economic operator: *Micro, small, or medium*
Postcode: D07 N977
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: kflannery@storm.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

Notice information

Notice identifier/version: aa8a0d04-5c65-456e-b823-0e1b11bf878e - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 03/03/2026 11:58 +00:00
Languages in which this notice is officially available: English