Ireland: Business services: law, marketing, consulting, recruitment, printing and security Renewal of Dell ProSupport 4hr Plus Hardware and Software support for Dell Servers for 24 months

Contract or concession award notice – standard regime

1 *Buyer*

1.1 *Buyer*
Official name: Enterprise Ireland
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Economic affairs

2 *Procedure*

2.1 *Procedure*
Title: Renewal of Dell ProSupport 4hr Plus Hardware and Software support for Dell Servers for 24 months
Description: Renewal of Dell ProSupport 4hr Plus Hardware and Software support for Dell Servers for 24 months
Procedure identifier: 35063c93-7561-417e-b2cc-c745b4f72cc4

2.1.1 *Purpose*
Main nature of the contract: Services
Main classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

2.1.2 *Place of performance*
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3 *Value*
Estimated value excluding VAT: 34 839 *Euro*

2.1.4 *General information*
Legal basis:
Other

5 *Lot*

5.1 *Lot technical ID*: LOT-0001
Title: Renewal of Dell ProSupport 4hr Plus Hardware and Software support for Dell Servers for 24 months
Description: Renewal of Dell ProSupport 4hr Plus Hardware and Software support for Dell Servers for 24 months
Internal identifier: 1

5.1.1 *Purpose*
Main nature of the contract: Services
Main classification (cpv): 79000000 Business services: law, marketing, consulting, recruitment, printing and security

5.1.2 *Place of performance*
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

Additional information:

5.1.5 *Value*

Estimated value excluding VAT: 34 839 *Euro*

5.1.6 *General information*

Procurement Project not financed with EU Funds.

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.16 *Further information, mediation and review*

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

6 *Results*

6.1 *Result lot Identifier*: LOT-0001

At least one winner was chosen.

6.1.2 *Information about winners*

Winner:

Official name: Ergoservices Ltd

Tender:

Tender identifier: Ergoservices Ltd

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: 2025/RFQ/27/00

Date of the conclusion of the contract: 11/04/2025

8 *Organisations*

8.1 ORG-0001

Official name: Enterprise Ireland

Registration number: 00000000

Postal address: The Plaza, East Point Business Park

Town: Dublin

Postcode: D3 E5R6

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: eoin.wallace@enterprise-ireland.com

Telephone: 01 7272000

Internet address: https://www.enterprise-ireland.com/en/

Buyer profile: https://www.enterprise-ireland.com/en/

Roles of this organisation:

Buyer

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003
Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1 ORG-0004
Official name: Ergoservices Ltd
Size of the economic operator: *Micro, small, or medium*
Postcode: D03 R6C6
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: CREDITCONTROL@ERGOGROUP.IE
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

Notice information

Notice identifier/version: e223c57b-8013-4868-b4d6-8756fd00f131 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 19/01/2026 14:36 +00:00
Languages in which this notice is officially available: English