

Ireland: Telecommunications services

Hosted PBX Voice over IP Services

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: National Library of Ireland

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Hosted PBX Voice over IP Services

Description: Provision of Hosted PBX Voice over IP services to the National Library of Ireland

Procedure identifier: c8ab0457-6ce4-4665-aef7-c18a3ae5125a

Previous notice: 6ec3c3ca-6412-4461-8cbd-fe692c9aa3ab-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services

Additional classification (cpv): 32412100 Telecommunications network

Additional classification (cpv): 64215000 IP telephone services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 150 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot: LOT-0001

Title: Hosted PBX Voice over IP Services

Description: Provision of Hosted PBX Voice over IP services to the National Library of Ireland

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 64200000 Telecommunications services
Additional classification (cpv): 32412100 Telecommunications network
Additional classification (cpv): 64215000 IP telephone services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Additional information:

5.1.3 Estimated duration

Duration: 48 Month

5.1.5 Value

Estimated value excluding VAT: 150 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:
 Type: Cost
 Description: see RFT
Description of the method to be used if weighting cannot be expressed by criteria: See RFT

5.1.15 Techniques

Framework agreement:
 No framework agreement
Information about the dynamic purchasing system:
 No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: National Library of Ireland
Organisation providing more information on the review procedures: The High Court of Ireland

6 Results

Value of all contracts awarded in this notice: 63 000 Euro

6.1 Result lot identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:
 Official name: eircom Limited (t/a eir business)_18711
 Tender:
 Tender identifier: 000154332

Identifier of lot or group of lots: LOT-0001

Value of the tender: 63 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 438636

Date on which the winner was chosen: 23/03/2026

Date of the conclusion of the contract: 08/04/2026

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 7

8 Organisations

8.1 ORG-0001

Official name: National Library of Ireland

Registration number: 6608491N

Postal address: Kildare Street, Dublin 2

Town: Dublin

Postcode: D02A322

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: jmcphillips@nli.ie

Telephone: 01 6030204

Internet address: <https://www.nli.ie>

Buyer profile: <https://www.nli.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: eircom Limited (t/a eir business)_18711

Size of the economic operator: Large

Registration number: 907674

Postal address: 2 Heuston South Quarter, St. Johns Road, Dublin 8.

Town: Dublin

Postcode: D08 Y42N

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: noeline.hogg@eirbusiness.ie

Telephone: 0851744917

Fax: 016007715

Internet address: www.eir.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

Notice information

Notice identifier/version: c2484996-b565-4bc0-b956-a5a6710c1804 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 22/04/2026 08:45 +01:00
Languages in which this notice is officially available: English