

## **Ireland: Software support services**

### **Contract for Provision of Software Support Services for the Tableau Enterprise software suite**

Contract or concession award notice – standard regime

#### **1 Buyer**

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##### **1.1 Buyer**

*Official name:* Dublin City Council

*Legal type of the buyer:* Local authority

*Activity of the contracting authority:* General public services

#### **2 Procedure**

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##### **2.1 Procedure**

*Title:* Contract for Provision of Software Support Services for the Tableau Enterprise software suite

*Description:* Provision of Software Support Services for the Tableau Enterprise software suite

*Procedure identifier:* c3c3e73e-2bc3-414c-a19a-fe902b17370a

*Type of procedure:* Restricted

##### **2.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72261000 Software support services

##### **2.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

##### **2.1.3 Value**

*Estimated value excluding VAT:* 50 000 Euro

##### **2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

#### **5 Lot**

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##### **5.1 Lot technical ID: LOT-0001**

*Title:* Contract for Provision of Software Support Services for the Tableau Enterprise software suite

*Description:* Provision of Software Support Services for the Tableau Enterprise software suite

*Internal identifier:* 1

##### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72260000 Software-related services

##### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

#### **5.1.5 Value**

*Estimated value excluding VAT: 50 000 Euro*

#### **5.1.6 General information**

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA): yes*

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement: No strategic procurement*

#### **5.1.10 Award criteria**

*Criterion:*

*Type: Cost*

*Description: Cost @ 50%*

*Category of award threshold criterion: Weight (percentage, exact)*

*Award criterion number: 50*

*Criterion:*

*Type: Quality*

*Description: Quality and Expertise of Team Proposed and quality of proposed Service Plan*

*Category of award threshold criterion: Weight (percentage, exact)*

*Award criterion number: 50*

#### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation: The High Court of Ireland*

*Organisation providing more information on the review procedures: The High Court of Ireland*

*Organisation signing the contract: Dublin City Council*

## **6 Results**

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*Value of all contracts awarded in this notice: 50 000 Euro*

#### **6.1 Result lot Identifier: LOT-0001**

At least one winner was chosen.

#### **6.1.2 Information about winners**

*Winner:*

*Official name: Makodata Ltd*

*Tender:*

*Tender identifier: Makodata Ltd.*

*Identifier of lot or group of lots: LOT-0001*

*Value of the tender: 50 000 Euro*

*Subcontracting: No*

*Contract information:*

*Identifier of the contract:* Contract for Provision of Software Support Services for the Tableau Enterprise software suite

*Date of the conclusion of the contract:* 01/03/2026

*Organisation signing the contract:* Dublin City Council

#### **6.1.4 Statistical information**

*Received tenders or requests to participate:*

*Type of received submissions:* Tenders

*Number of tenders or requests to participate received:* 2

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* Dublin City Council

*Registration number:* IE4773215U

*Postal address:* Civic Offices, Wood Quay

*Town:* Dublin

*Postcode:* D08 RF3F

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Contact point:* John Lynch

*Email:* [john.lynch@dublincity.ie](mailto:john.lynch@dublincity.ie)

*Telephone:* 01 2227172

*Internet address:* <https://www.dublincity.ie>

*Buyer profile:* <https://www.dublincity.ie>

*Roles of this organisation:*

*Buyer*

*Organisation signing the contract*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

*Organisation providing more information on the review procedures*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
*TED eSender*

#### **8.1 ORG-0004**

*Official name:* Makodata Ltd  
*Size of the economic operator:* Micro, small, or medium  
*Registration number:* 3429819DH  
*Town:* 35A North4 Point Business Park, New Mallow Road, Cork, Ireland.  
*Postcode:* Cork  
*Country subdivision (NUTS):* South-West (IE053)  
*Country:* Ireland  
*Contact point:* Daire O Brien  
*Email:* [daire.obrien@makodata.com](mailto:daire.obrien@makodata.com)  
*Telephone:* 0871602448  
*Roles of this organisation:*  
*Tenderer*  
*Winner of these lots:* LOT-0001

#### *Notice information*

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*Notice identifier/version:* 9effae2e-5b13-4953-be2b-8caad945a841 - 01  
*Form type:* Result  
*Notice type:* Contract or concession award notice – standard regime  
*Notice dispatch date:* 11/03/2026 10:05 +00:00  
*Languages in which this notice is officially available:* English