

Ireland: Internet or intranet server application development services

Direct Award of Contract for Support and Maintenance of DRHE's Rough Sleeper App

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Dublin City Council

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Direct Award of Contract for Support and Maintenance of DRHE's Rough Sleeper App

Description: Dublin City Council has directly awarded a a contract using the negotiated procedure without call for competition as permitted by Article 32 (2) (b) of Directive 2014/EU/24 which states the negotiated procedure without call for competition can be used where the works, supplies, services can only be supplied by a particular economic operator for (iii) the protection of exclusive rights including intellectual property. A contract has been awarded to Ultan Technologies for the support and maintenance of the Dublin Region Homeless Executive's Rough Sleeper app for a duration of two years at a value of €80,000

Procedure identifier: 65e5413a-8b57-43fc-93cf-0b54db01b5c5

Type of procedure: Negotiated without prior call for competition

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72422000 Internet or intranet server application development services

Additional classification (cpv): 72212000 Programming services of application software

Additional classification (cpv): 72416000 Application service providers

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 80 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

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call for competition can be used where the works, supplies, services can only be supplied by a particular economic operator for (iii) the protection of exclusive rights including intellectual property. A contract has been awarded to Ultan Technologies for the support and maintenance of the Dublin Region Homeless Executive's Rough Sleeper app for a duration of two years at a value of €80,000

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 80 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Cost @100%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: Dublin City Council

6 Results

Value of all contracts awarded in this notice: 80 000 Euro

Direct award:

Justification for direct award: The contract can be provided only by a particular economic operator because of exclusive rights, including intellectual property rights

Other justification: The Dublin Region Homeless Executive (DRHE) is responsible for the planning, coordination and administration of funding in relation to the provision of quality services to people who are homeless in the Dublin area. The DRHE provides the mobile application 'Rough Sleeper App' which is available to the public via the Android and Apple play stores. This Rough Sleeper Application (APP) generates location alerts for the outreach team to assist in the delivery of vital on street services to people who are rough sleeping. The rough sleeper app was developed by Ultan Technologies who at the time were on Dublin City Council's Information Systems (IS) code development Framework and are still responsible for support, service patches and maintenance upgrades for the application. These services are still required for the function, security and GDPR and other necessary compliance requirements of the application. Ultan Technologies holds exclusive intellectual property rights.

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Ultan Technologies Ltd

Tender:

Tender identifier: Ultan Technologies Ltd

Identifier of lot or group of lots: LOT-0001

Value of the tender: 80 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: Direct Award of Contract for Support and Maintenance of DRHE's Rough Sleeper App

Date of the conclusion of the contract: 04/03/2026

Organisation signing the contract: Dublin City Council

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8 Organisations

8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE47732154U

Postal address: Civic Offices, Wood Quay

Town: Dublin

Postcode: D08 RF3F

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: cathriana.robinson@dublincity.ie

Telephone: 01 2222222

Internet address: <https://www.dublincity.ie>

Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

Organisation signing the contract

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

8.1 ORG-0004

Official name: Ultan Technologies Ltd
Size of the economic operator: Micro, small, or medium
Registration number: 82941781
Postal address: 6/7 Exchange Place IFSC
Town: Dublin
Postcode: Dublin 1
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Contact point: Mick Mc Cauley
Email: mick.mcauley@ultantechnologies.ie
Roles of this organisation:
 Tenderer
 Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 64e2f792-bf5b-4f2a-9d51-19fa3ba2430a - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 05/03/2026 15:17 +00:00
Languages in which this notice is officially available: English