

Ireland: Backup or recovery software package

Tender for the Provision of a backup Solution for MTU Microsoft Office 365 tenant including EntraID Configuration

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Munster Technological University.

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Tender for the Provision of a backup Solution for MTU Microsoft Office 365 tenant including EntraID Configuration

Description: Munster Technological University is seeking tenders from competent service providers for the supply of a backup solution for our Microsoft Office 365 tenant including EntraID configuration. The University requests proposals for the supply, implementation and ongoing support of a SaaS backup and recovery solution to protect the data and configuration on its Microsoft 365 environment, including Exchange Online, OneDrive for Business, SharePoint Online, Teams, M365 Groups, Public Folders, and identity/tenant configuration in Entra ID. Full details are contained in the tender documentation attached to this Contract Notice.

Procedure identifier: 9530cb46-1371-40a7-91cb-5f5817ae278d

Previous notice: fe702678-2c72-4278-a6fd-2b02704b7361-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48710000 Backup or recovery software package

Additional classification (cpv): 72212710 Backup or recovery software development services

Additional classification (cpv): 48780000 System, storage and content management software package

Additional classification (cpv): 48781000 System management software package

Additional classification (cpv): 48190000 Educational software package

Additional classification (cpv): 48517000 IT software package

2.1.2 Place of performance

Country subdivision (NUTS): South-West (IE053)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 147 800 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5.1 Lot technical ID: LOT-0001

Title: Tender for the Provision of a backup Solution for MTU Microsoft Office 365 tenant including EntraID Configuration

Description: Munster Technological University is seeking tenders from competent service providers for the supply of a backup solution for our Microsoft Office 365 tenant including EntraID configuration. The University requests proposals for the supply, implementation and ongoing support of a SaaS backup and recovery solution to protect the data and configuration on its Microsoft 365 environment, including Exchange Online, OneDrive for Business, SharePoint Online, Teams, M365 Groups, Public Folders, and identity/tenant configuration in Entra ID. Full details are contained in the tender documentation attached to this Contract Notice.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48710000 Backup or recovery software package

Additional classification (cpv): 72212710 Backup or recovery software development services

Additional classification (cpv): 48780000 System, storage and content management software package

Additional classification (cpv): 48781000 System management software package

Additional classification (cpv): 48190000 Educational software package

Additional classification (cpv): 48517000 IT software package

5.1.2 Place of performance

Country subdivision (NUTS): South-West (IE053)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Start date: 19/01/2026

Duration: 5 Year

5.1.5 Value

Estimated value excluding VAT: 147 800 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Description: Functional Requirements - 300 marks

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 300

Criterion:

Type: Quality

Description: Non-Functional/Integration Requirements - 300 marks

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 300

Criterion:

Type: Quality

Description: Cyber-Security and Data Protection Requirements - 125 marks

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 125

Criterion:

Type: Quality

Description: Sustainability / Environmental Considerations - 50 marks

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Price

Description: Pricing Proposal - 225 marks

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 225

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Munster Technological University.

Organisation providing more information on the review procedures: The High Court of Ireland

6 Results

Value of all contracts awarded in this notice: 147 800 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Softcat plc

Tender:

Tender identifier: 000147486

Identifier of lot or group of lots: LOT-0001

Value of the tender: 147 800 Euro

Subcontracting: Not yet known

Contract information:

Identifier of the contract: 434821

Date on which the winner was chosen: 22/12/2025

Date of the conclusion of the contract: 19/01/2026

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8 Organisations

8.1 ORG-0001

Official name: Munster Technological University.

Registration number: 3714786EH

Postal address: Clash

Town: Tralee

Postcode: V92 CX88

Country subdivision (NUTS): South-West (IE053)

Country: Ireland

Email: tenders@mtu.ie

Telephone: +353 667145615

Internet address: <https://www.mtu.ie>

Buyer profile: <https://www.mtu.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Softcat plc

Size of the economic operator: Large

Registration number: 02174990

Postal address: Solar House, Fieldhouse Lane,

Town: Marlow, Bucks,

Postcode: SL7 1LW

Country: United Kingdom

Email: psitq@softcat.com

Telephone: 01628 403403

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 03873bfc-59bb-4f49-9eae-ddfc49fb9b93 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 26/01/2026 10:43 +00:00

Languages in which this notice is officially available: English