

Ireland: IT services: consulting, software development, Internet and support Direct Award of Contract for Provision of Ongoing Software and Service Support of the Dublin City Council Confirm Enterprise Transportation Asset Management System (TAMS)

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Dublin City Council

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Direct Award of Contract for Provision of Ongoing Software and Service Support of the Dublin City Council Confirm Enterprise Transportation Asset Management System (TAMS)

Description: Dublin City Council has invoked article 32(2)(b) of the Directive 2014/24/EU which states that the negotiated procedure without prior publication may be used where the works, supplies or services can only be supplied by a particular economic operator for the following reasons (ii) competition is absent for technical reasons, and (iii) the protection of exclusive rights, including intellectual property rights. A contract was awarded to Brightly Software Ltd, for ongoing software and service support of the DCC Confirm Enterprise Transportation Asset Management System for the year 2025, with the option for DCC to extend by 12 months to end of 2026, until such time as a review of the longer-term support needs for the system can be considered.

Procedure identifier: dd54509c-b331-4cba-af31-398fbd1138a8

Type of procedure: Negotiated without prior call for competition

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 615 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Direct Award of Contract for Provision of Ongoing Software and Service Support of the Dublin City Council Confirm Enterprise Transportation Asset Management System (TAMS)

Description: Dublin City Council has invoked article 32(2)(b) of the Directive 2014/24/EU which states that the negotiated procedure without prior publication may be used where the works, supplies or services can only be supplied by a particular economic operator for the following reasons (ii) competition is absent for technical reasons, and (iii) the protection of exclusive rights, including intellectual property rights. A contract was awarded to Brightly Software Ltd, for ongoing software and service support of the DCC Confirm Enterprise Transportation Asset Management System for the year 2025, with the option for DCC to extend by 12 months to end of 2026, until such time as a review of the longer-term support needs for the system can be considered.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 615 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: COST @ 100%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation signing the contract: Dublin City Council

6 Results

Value of all contracts awarded in this notice: 615 000 Euro

Direct award:

Justification for direct award: Extreme urgency brought about by events unforeseeable for the buyer

Other justification: Dublin City Council has invoked article 32(2)(b) of the Directive 2014/24/EU which states that the negotiated procedure without prior publication may be used where the works, supplies or services can only be supplied by a particular economic operator for the following reasons (ii) competition is absent for technical reasons, and (iii) the protection of exclusive rights, including intellectual property rights. A contract was awarded to Brightly Software Ltd, for ongoing software and service support of the DCC Confirm Enterprise Transportation Asset Management System for the year 2025, with the option for DCC to extend by 12 months to end of 2026, until such time as a review of the longer-term support needs for the system can be considered. The following Software and Support Services shall be provided by Brightly Software Ltd. for the Dublin City Council Confirm Enterprise Confirm Transportation Asset Management System (TAMS): 1) Access to the latest Confirm application version and releases; 2) Remote diagnosis of Incidents; 3) The provision of workarounds to Bugs and Errors; 4) The provision of fixes for Bugs and Errors; 5) The provision of Functional Releases and Maintenance Releases; 6) Support for Confirm Host, Confirm Web and ConfirmConnect. 7) Support for developed components – customisations, reports and integration points insofar as those components were developed by Brightly Software Ltd. as part of the implementation of The Confirm TAMS System and/or as a result of development under previous support contracts. 8) The provision of monthly service reports 9) Confirm Upgrades shall be undertaken periodically and at not greater than two yearly intervals. Support shall extend to cover dealing with and resolving any issues that may be identified as a result of testing of the application following upgrade to the latest version of Confirm. 10) The provision of other support services as may be required from time to time to support DCC with development projects relating to the expansion of the Confirm TAMS System within the Departments and Sections of DCC, integrations with other DCC information systems and also to support improvements and changes to existing functionality within existing modules and user groups and also a range of other IS supported related services, where expertise is available, to support the Confirm application and infrastructure.

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Brightly Software Ltd

Tender:

Tender identifier: Brightly Software Ltd.

Identifier of lot or group of lots: LOT-0001

Value of the tender: 615 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: Direct Award of Contract for Provision of Ongoing Software and Service Support of the Dublin City Council Confirm Enterprise Transportation Asset Management System (TAMS)

Date of the conclusion of the contract: 11/12/2025

Organisation signing the contract: Dublin City Council

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

8 Organisations

8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE473215U
Postal address: Civic Offices, Wood Quay
Town: Dublin
Postcode: D08 RF3F
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: Owen.mcmanus@dublincity.ie
Telephone: +353 1 2222582
Internet address: <https://www.dublincity.ie>
Buyer profile: <https://www.dublincity.ie>
Roles of this organisation:
 Buyer
 Organisation signing the contract

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

8.1 ORG-0004

Official name: Brightly Software Ltd
Size of the economic operator: Micro, small, or medium
Registration number: T8942296DH
Town: Unit 1 – 3 First Floor Fitted Rigging House, Main Gate Road, The Historic Dockyard, CHATHAM, ME4 4TZ, United Kingdom
Postcode: ME4 4TZ
Country: United Kingdom

Contact point: Nick Procter

Email: nick.procter@brightlysoftware.com

Telephone: +44 8081674526

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: a2583664-6837-4d0f-b92e-355ad9110b8c - 02

Form type: Result

Notice type: Contract or concession award notice – standard regime

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