

Ireland: Education and training services

Tender for the provision of Learning and Development Training Services for the Civil Service across five lots for the Institute of Public Administration.

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Institute of Public Administration_299

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Tender for the provision of Learning and Development Training Services for the Civil Service across five lots for the Institute of Public Administration.

Description: The Institute of Public Administration propose to engage in a competitive procedure for the provision of Learning and Development Training Services for the Civil Service across five lots: Lot 1: Communications and Customer Service Lot 2: Data and Project Management Lot 3: People Management Lot 4: Personal and Team Wellbeing Lot 5: Leadership Behaviours and Capabilities

Procedure identifier: 3ccf938e-9da0-430d-a364-a66e607f7adf

Previous notice: 7628568f-c7bb-4f02-942e-ad852c90c08e-01

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80531000 Industrial and technical training services

Additional classification (cpv): 80531100 Industrial training services

Additional classification (cpv): 80531200 Technical training services

Additional classification (cpv): 80540000 Environmental training services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 720 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5.1 Lot technical ID: LOT-0001

Title: Lot 1: Communications and Customer Service

Description: The Institute of Public Administration propose to engage in a competitive procedure for the provision of Learning and Development Training Services for the Civil Service across five lots: Lot 1: Communications and Customer Service Lot 2: Data and Project Management Lot 3: People Management Lot 4: Personal and Team Wellbeing Lot 5: Leadership Behaviours and Capabilities

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80531000 Industrial and technical training services

Additional classification (cpv): 80531100 Industrial training services

Additional classification (cpv): 80531200 Technical training services

Additional classification (cpv): 80540000 Environmental training services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 24 Month

5.1.5 Value

Estimated value excluding VAT: 720 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Ultimate Cost

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Qualitative Criterion

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 85

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Institute of Public Administration_299

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation executing the payment: Institute of Public Administration_299

5.1 Lot technical ID: LOT-0002

Title: Lot 2: Data and Project Management

Description: The Institute of Public Administration propose to engage in a competitive procedure for the provision of Learning and Development Training Services for the Civil Service across five lots: Lot 1: Communications and Customer Service Lot 2: Data and Project Management Lot 3: People Management Lot 4: Personal and Team Wellbeing Lot 5: Leadership Behaviours and Capabilities

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80531000 Industrial and technical training services

Additional classification (cpv): 80531100 Industrial training services

Additional classification (cpv): 80531200 Technical training services

Additional classification (cpv): 80540000 Environmental training services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 24 Month

5.1.5 Value

Estimated value excluding VAT: 720 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Ultimate Cost

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Qualitative Criteria

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 85

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Institute of Public Administration_299

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation executing the payment: Institute of Public Administration_299

5.1 Lot technical ID: LOT-0003

Title: Lot 3: People Management

Description: The Institute of Public Administration propose to engage in a competitive procedure for the provision of Learning and Development Training Services for the Civil Service across five lots: Lot 1: Communications and Customer Service Lot 2: Data and Project Management Lot 3: People Management Lot 4: Personal and Team Wellbeing Lot 5: Leadership Behaviours and Capabilities

Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80531000 Industrial and technical training services

Additional classification (cpv): 80531100 Industrial training services

Additional classification (cpv): 80531200 Technical training services

Additional classification (cpv): 80540000 Environmental training services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 24 Month

5.1.5 Value

Estimated value excluding VAT: 720 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Ultimate Cost

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Qualitative Criteria

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 85

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Institute of Public Administration_299

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation executing the payment: Institute of Public Administration_299

5.1 Lot technical ID: LOT-0004

Title: Lot 4: Personal and Team Wellbeing

Description: The Institute of Public Administration propose to engage in a competitive procedure for the provision of Learning and Development Training Services for the Civil Service across five lots: Lot 1: Communications and Customer Service Lot 2: Data and Project Management Lot 3: People Management Lot 4: Personal and Team Wellbeing Lot 5: Leadership Behaviours and Capabilities

Internal identifier: 4

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80500000 Training services

Additional classification (cpv): 80510000 Specialist training services

Additional classification (cpv): 80531000 Industrial and technical training services

Additional classification (cpv): 80531100 Industrial training services

Additional classification (cpv): 80531200 Technical training services

Additional classification (cpv): 80540000 Environmental training services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 24 Month

5.1.5 Value

Estimated value excluding VAT: 720 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Ultimate Cost

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Name: Qualitative Criteria

Description: Qualitative Criteria

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 85

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Institute of Public Administration_299

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation executing the payment: Institute of Public Administration_299

5.1 Lot technical ID: LOT-0005

Title: Lot 5: Leadership Behaviours and Capabilities

Description: The Institute of Public Administration propose to engage in a competitive procedure for the provision of Learning and Development Training Services for the Civil Service across five lots: Lot 1: Communications and Customer Service Lot 2: Data and Project Management Lot 3: People Management Lot 4: Personal and Team Wellbeing Lot 5: Leadership Behaviours and Capabilities

Internal identifier: 5

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 80000000 Education and training services

Additional classification (cpv): 80300000 Higher education services

Additional classification (cpv): 80500000 Training services
Additional classification (cpv): 80510000 Specialist training services
Additional classification (cpv): 80531000 Industrial and technical training services
Additional classification (cpv): 80531100 Industrial training services
Additional classification (cpv): 80531200 Technical training services
Additional classification (cpv): 80540000 Environmental training services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Additional information:

5.1.3 Estimated duration

Duration: 24 Month

5.1.5 Value

Estimated value excluding VAT: 720 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Description: Ultimate Cost

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Qualitative Criteria

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 85

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Institute of Public Administration_299

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation executing the payment: Institute of Public Administration_299

6 Results

Value of all contracts awarded in this notice: 720 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: The Communications Clinic_26248

Tender:

Tender identifier: 000124341

Identifier of lot or group of lots: LOT-0001

Value of the tender: 144 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 430566

Date on which the winner was chosen: 28/08/2025

Date of the conclusion of the contract: 01/10/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 5

6.1 Result lot Identifier: LOT-0002

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: SureSkills_57808

Tender:

Tender identifier: 000124419

Identifier of lot or group of lots: LOT-0002

Value of the tender: 140 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 430567

Date on which the winner was chosen: 26/08/2025

Date of the conclusion of the contract: 01/10/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 7

6.1 Result lot Identifier: LOT-0003

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: The Communications Clinic_26248

Tender:

Tender identifier: 000124341

Identifier of lot or group of lots: LOT-0003

Value of the tender: 144 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 430568

Date on which the winner was chosen: 15/09/2025

Date of the conclusion of the contract: 01/10/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 12

6.1 Result lot Identifier: LOT-0004

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Carr Communications_21678

Tender:

Tender identifier: 000124061

Identifier of lot or group of lots: LOT-0004

Value of the tender: 144 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 430569

Date on which the winner was chosen: 26/08/2025

Date of the conclusion of the contract: 01/10/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 5

6.1 Result lot Identifier: LOT-0005

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Harvest Resources Ltd

Tender:

Tender identifier: 000124476

Identifier of lot or group of lots: LOT-0005

Value of the tender: 144 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 430570

Date on which the winner was chosen: 26/08/2025

Date of the conclusion of the contract: 01/10/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 12

8 Organisations

8.1 ORG-0001

Official name: Institute of Public Administration_299

Registration number: Not known.

Postal address: 57-61 Lansdowne Road, Ballsbridge

Town: Dublin

Postcode: D04 TC62

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@ipa.ie

Telephone: +353 1 240 3600

Buyer profile: www.ipa.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation executing the payment

8.1 ORG-0002

Official name: Harvest Resources Ltd

Size of the economic operator: Micro, small, or medium

Registration number: 222511

Postal address: c/o E6 Calmount Business Park, Calmount Avenue,

Town: Dublin

Postcode: D12 C9C2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: brenda.sheridan@harvest.ie

Telephone: 01497 4622

Internet address: <https://www.harvest.ie>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0005

8.1 ORG-0003

Official name: The Communications Clinic_26248

Size of the economic operator: Micro, small, or medium

Registration number: Not known.

Town: 37 Adelaide Road, Dublin 2

Postcode: D02KR74

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: barry@communicationsclinic.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001, LOT-0003

8.1 ORG-0004

Official name: Carr Communications_21678
Size of the economic operator: Micro, small, or medium
Registration number: Not known.
Town: 33 Fitzwilliam Square, Dublin 2.
Postcode: D02 V802
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: angela@carrcommunications.ie
Roles of this organisation:
 Tenderer
 Winner of these lots: LOT-0004

8.1 ORG-0005

Official name: SureSkills_57808
Size of the economic operator: Micro, small, or medium
Registration number: SureSkills
Postal address: 1-4 Terminus Mills
Town: Dublin
Postcode: D06VY62
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: pilar.grana@sureskills.com
Telephone: 012402222
Internet address: www.sureskills.com
Roles of this organisation:
 Tenderer
 Winner of these lots: LOT-0002

8.1 ORG-0006

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation
 Organisation providing more information on the review procedures

8.1 ORG-0007

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 6f008e8f-e76d-4135-af97-8b8615578968 - 02

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 06/11/2025 16:17 +00:00

Languages in which this notice is officially available: English