Ireland: IT services: consulting, software development, Internet and support
Microsoft Renewals and Associated Services

Contract or concession award notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Financial Services and Pensions Ombudsman_548
Legal type of the buyer: Body governed by public law, controlled by a central government authority
Activity of the contracting authority: General public services

2 *Procedure*

2.1 *Procedure*

Title: Microsoft Renewals and Associated Services
Description: Microsoft Renewals and Associated Services
Procedure identifier: f5b163aa-ec4a-481d-aba1-0a54ebb3694f
Type of procedure: Other single stage procedure
Justification for the accelerated procedure:
Main features of the procedure:

2.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 *Place of performance*

Country: Ireland
Anywhere in the given country

2.1.3 *Value*

Estimated value excluding VAT: 300 000 *Euro*
Maximum value of the framework agreement: 500 000 *Euro*

2.1.4 *General information*

Legal basis:
Directive 2014/24/EU

5 *Lot*

5.1 *Lot technical ID*: LOT-0001

Title: Cost
Description: Cost @ 30%
Internal identifier: 1

5.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 *Place of performance*

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 *Value*

Estimated value excluding VAT: 300 000 *Euro*

Maximum value of the framework agreement: 500 000 *Euro*

5.1.6 *General information*

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): *no*

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

5.1.10 *Award criteria*

Criterion:

Type: Cost

Name:

Description: Cost @30%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name:

Description: Quality @ 70%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 70

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 *Terms of procurement*

Information about review deadlines: 3 months

5.1.15 *Techniques*

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 *Further information, mediation and review*

Review organisation: DWD Softcat Ltd -

Information about review deadlines: 3 months

Organisation signing the contract: Financial Services and Pensions Ombudsman_548

6 *Results*

Maximum value of the framework agreements in this notice: 500 000 *Euro*

6.1 *Result lot Identifier*: LOT-0001

At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 500 000 *Euro*

6.1.2 *Information about winners*

Winner:

Official name: The High Court of Ireland

Tender:

Tender identifier: DWD Ltd

Identifier of lot or group of lots: LOT-0001

Value of the tender: 300 000 Euro

The tender is a variant: *no*

Subcontracting: No

Contract information:

Identifier of the contract: DWD Ltd

Date on which the winner was chosen: 11/12/2024

Date of the conclusion of the contract: 11/12/2024

Organisation signing the contract: Financial Services and Pensions Ombudsman_548

6.1.4 *Statistical information*

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

8 *Organisations*

8.1 ORG-0001

Official name: Financial Services and Pensions Ombudsman_548

Registration number: Financial Services and Pensions Ombudsman

Postal address: Lincoln House, Lincoln Place, Dublin 2

Town: Dublin

Postcode: D02 VH29

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: clive.brooks@fspo.ie

Telephone: 015677044

Internet address: www.fspo.ie

Buyer profile: www.fspo.ie

Roles of this organisation:

Buyer

Organisation signing the contract

8.1 ORG-0002

Official name: DWD Softcat Ltd

Registration number: 908891

Department: CDW Ltd

Postal address: One Spencer Dock North Wall Quay Dublin 1 One Spencer Dock North Wall Quay Dublin 1

Town: Dublin

Postcode: A96 DA02
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: softcatireland@softcat.com
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0003
Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1 ORG-0004
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Town: Dublin
Postcode: Dublin 2
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

11 *Notice information*

11.1 *Notice information*
Notice identifier/version: a7b9110c-13d1-49f6-b784-3f1f3f0854a0 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 22/05/2025 16:05 +01:00
Languages in which this notice is officially available: English

11.2 *Publication information*