

Ireland: Data storage services

ISS1663 Microsoft 365 Backup hyper-care, enhanced implementation provision, cloud storage and technical support for University Staff.

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: University of Galway (ID 1400)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: ISS1663 Microsoft 365 Backup hyper-care, enhanced implementation provision, cloud storage and technical support for University Staff.

Description: Data backup, data recovery, and data export requirements within University of Galway for staff utilising the Microsoft 365 platform. These requirements delivered as a SaaS solution. All tender submissions to be submitted via zip file

Procedure identifier: 9f33a329-86a8-4f20-b3e0-015d6ae39079

Previous notice: 8994215d-f441-4215-9389-a6ea2803acee-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72317000 Data storage services

Additional classification (cpv): 72300000 Data services

Additional classification (cpv): 72400000 Internet services

Additional classification (cpv): 72212780 System, storage and content management software development services

Additional classification (cpv): 72212782 Storage management software development services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72210000 Programming services of packaged software products

Additional classification (cpv): 72220000 Systems and technical consultancy services

Additional classification (cpv): 72222300 Information technology services

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72253000 Helpdesk and support services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Maximum value of the framework agreement: 1 500 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: ISS1663 Microsoft 365 Backup hyper-care, enhanced implementation provision, cloud storage and technical support for University Staff.

Description: Data backup, data recovery, and data export requirements within University of Galway for staff utilising the Microsoft 365 platform. These requirements delivered as a SaaS solution. All tender submissions to be submitted via zip file

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72317000 Data storage services

Additional classification (cpv): 72300000 Data services

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Additional classification (cpv): 72212780 System, storage and content management software development services

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Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72253000 Helpdesk and support services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 1 500 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: use of other green public procurement criteria for the procurement of Microsoft 365 Backup hyper-care, enhanced implementation provision, cloud storage and technical support.

Approach to reducing environmental impacts: Other

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: E: Ultimate cost @30%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name:

Description: A: Contract Management & Support

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name:

Description: B: Fit for purpose of the proposed solution

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name:

Description: C: Proposed Project implementation plan

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name:

Description: D: Sustainability, Innovation and Added Value

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 10

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: None

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: None

Organisation providing offline access to the procurement documents: University of Galway (ID 1400) -

6 Results

Maximum value of the framework agreements in this notice: 1 500 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 1 500 000 Euro

6.1.2 Information about winners

Winner:

Official name: M.J. Flood Technology Ltd.

Tender:

Tender identifier: 000057284

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: 420594

Date on which the winner was chosen: 09/04/2025

Date of the conclusion of the contract: 28/05/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 8

8 Organisations

8.1 ORG-0001

Official name: University of Galway (ID 1400)

Registration number: 0022578J

Postal address: University Road, Galway

Town: Galway

Postcode: H91TK33

Country subdivision (NUTS): West (IE042)

Country: Ireland

Email: procure@universityofgalway.ie

Telephone: 353-91493970

Internet address: <https://www.universityofgalway.ie/>

Buyer profile: <https://www.universityofgalway.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: M.J. Flood Technology Ltd.

Registration number: 234128D

Postal address: Clonlara Avenue, Baldonnell Business Park, Baldonnell

Town: Dublin

Postcode: D22 V4FS

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: gmadden@mjf.ie

Telephone: 01 4663500

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 5d003e16-3a0a-46b1-a9b7-4e60a3c7bcea - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 23/06/2025 17:36 +01:00

Languages in which this notice is officially available: English

11.2 Publication information