

Ireland: Communication software development services

Single Party Framework Agreement for the Provision of a UC Partner to Dublin City Council

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Dublin City Council

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Single Party Framework Agreement for the Provision of a UC Partner to Dublin City Council

Description: Dublin City Council (DCC) wishes to invite tenders using the Open Procedure to establish a Single Party Framework Agreement for the provision of a UC Partner for a Microsoft Teams Telephony Solution for Dublin City Council (DCC) to include Design, Configuration, Implementation, Migration, Support, Maintenance, Professional Services and associated services. Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 2510769.

Procedure identifier: 0aa5c373-ad90-4ba7-8c73-a8840a73934d

Previous notice: cdbb33da-c617-4ca2-8c82-6786a98f7334-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212510 Communication software development services

Additional classification (cpv): 72212511 Desktop communications software development services

Additional classification (cpv): 32570000 Communications equipment

Additional classification (cpv): 32571000 Communications infrastructure

Additional classification (cpv): 32524000 Telecommunications system

Additional classification (cpv): 32412000 Communications network

Additional classification (cpv): 48511000 Desktop communications software package

Additional classification (cpv): 48510000 Communication software package

Additional classification (cpv): 50332000 Telecommunications-infrastructure maintenance services

Additional classification (cpv): 50334400 Communications system maintenance services

Additional classification (cpv): 64200000 Telecommunications services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Maximum value of the framework agreement: 850 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Single Party Framework Agreement for the Provision of a UC Partner to Dublin City Council

Description: Dublin City Council (DCC) wishes to invite tenders using the Open Procedure to establish a Single Party Framework Agreement for the provision of a UC Partner for a Microsoft Teams Telephony Solution for Dublin City Council (DCC) to include Design, Configuration, Implementation, Migration, Support, Maintenance, Professional Services and associated services. Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 2510769.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212510 Communication software development services

Additional classification (cpv): 72212511 Desktop communications software development services

Additional classification (cpv): 32570000 Communications equipment

Additional classification (cpv): 32571000 Communications infrastructure

Additional classification (cpv): 32524000 Telecommunications system

Additional classification (cpv): 32412000 Communications network

Additional classification (cpv): 48511000 Desktop communications software package

Additional classification (cpv): 48510000 Communication software package

Additional classification (cpv): 50332000 Telecommunications-infrastructure maintenance services

Additional classification (cpv): 50334400 Communications system maintenance services

Additional classification (cpv): 64200000 Telecommunications services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 850 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: MJFlood were acquired by Viatel in September 2024.

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: Criterion A - Design, Configuration, Implementation and Migration to a Microsoft Teams Telephony Solution - 25%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 25

Criterion:

Type: Quality

Name:

Description: Criterion B - Post Implementation Managed Support Service with SLA of MS Teams Telephony Solution - 20%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name:

Description: Criterion C - Technical Professional Services - 10%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name:

Description: Criterion D - Title Contract Management - 5%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 5

Criterion:

Type: Cost

Name:

Description: Criterion E - Ultimate Cost - 40%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 40

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Dublin City Council -

Organisation providing more information on the review procedures: The High Court of Ireland -

6 Results

Maximum value of the framework agreements in this notice: 850 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 850 000 Euro

6.1.2 Information about winners

Winner:

Official name: M.J. Flood Technology Ltd.

Tender:

Tender identifier: 000039646

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: 419961

Date of the conclusion of the contract: 24/07/2024

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 5

8 Organisations

8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE47732154U

Postal address: Civic Offices, Wood Quay

Town: Dublin

Postcode: D08 RF3F

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: emma.mulhern@dublincity.ie

Telephone: 01 2222222

Internet address: <https://www.dublincity.ie>

Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: M.J. Flood Technology Ltd.

Registration number: 234128D

Postal address: Clonlara Avenue, Baldonnell Business Park, Baldonnell

Town: Dublin

Postcode: D22 V4FS

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: gmadden@mjf.ie

Telephone: 01 4663500

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: b1c8254e-59b7-4244-9410-4abf5092a600 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 17/06/2025 10:40 +01:00

Languages in which this notice is officially available: English

11.2 Publication information