

Ireland: Ambulance services

Tender for Non-Emergency Transport for Service Users in the Greater Dublin Area

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health Service Executive (HSE)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Tender for Non-Emergency Transport for Service Users in the Greater Dublin Area

Description: The Health Service Executive (HSE) wishes to establish a new contract on a pilot basis for non-emergency transport for low acuity Service Users in the Greater Dublin Area (the "Service"). The Greater Dublin Area is defined as counties Dublin, Meath, Wicklow and Kildare. The Service requires provision of a small public service type vehicle and a driver who is trained to Emergency Medical Technician standard. The vehicle will be required to transport Service Users to or from a health facility within the Greater Dublin Area. The Service Users will have been secondary triaged by clinicians in the HSE National Emergency Operations Centre (NEOC) clinical hub and deemed suitable to travel without medical intervention from their residence/current location to a health facility or from one health facility to another health facility.

Procedure identifier: 25dbfc45-73ab-44a1-b3f4-27a8669de38e

Previous notice: 436bd396-7a8c-41e0-a4c5-124677b2d480-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 85143000 Ambulance services

Additional classification (cpv): 60120000 Taxi services

Additional classification (cpv): 60100000 Road transport services

Additional classification (cpv): 60000000 Transport services (excl. Waste transport)

Additional classification (cpv): 60130000 Special-purpose road passenger-transport services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 2 500 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5.1 Lot technical ID: LOT-0001

Title: Tender for Non-Emergency Transport for Service Users in the Greater Dublin Area

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 85143000 Ambulance services

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 2 500 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: a) Quality Of Operational Management b) Invoicing And Management Reports c) Quality Of Service d)

Any other relevant information

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 600

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: 365 Days

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: 365 Days

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

6 Results

Value of all contracts awarded in this notice: 800 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Lifeline Ambulance Service

Tender:

Tender identifier: 000097445

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 420373

Date of the conclusion of the contract: 09/06/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 5

8 Organisations

8.1 ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 20059064

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 00000

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Lifeline Ambulance Service

Registration number: 297642

Postal address: Unit 4/5 Ryebrook Industrial Park, Leixlip, Co. Kildare

Town: Leixlip

Postcode: W23 FH96

Country subdivision (NUTS): Mid-East (IE062)

Country: Ireland

Email: david.hall@lifeline.ie

Telephone: 016243358

Internet address: www.lifeline.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 9fe8c3d2-fbcc-48d0-892e-83d4903349c6 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 17/06/2025 10:34 +01:00

Languages in which this notice is officially available: English

11.2 Publication information