

Ireland: IT services: consulting, software development, Internet and support HSE 21246 - National Shared Care Record for the Health Service Executive (HSE)

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health Service Executive (HSE)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: HSE 21246 - National Shared Care Record for the Health Service Executive (HSE)

Description: The Health Service Executive, as the Contracting Authority, is seeking to appoint a suitably qualified Economic Operator to provide a National Shared Care Record (NSCR) to include implementation, configuration, Integration, training and ongoing support and maintenance. The National Shared Care Record is a digital solution that will aggregate individual patients' healthcare records from various electronic data sources such as health information systems in hospitals, General Practice and community services, making them available for clinicians and patients at the point of care and self-care to inform health-related decision making. For full details please see the Procurement documents, available with the contract notice published on the eTenders website, www.etenders.gov.ie

Procedure identifier: 2856a95d-6597-43df-a286-5f1c3622cf16

Type of procedure: Competitive dialogue

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72267100 Maintenance of information technology software

Additional classification (cpv): 48180000 Medical software package

Additional classification (cpv): 48600000 Database and operating software package

Additional classification (cpv): 48610000 Database systems

Additional classification (cpv): 48814000 Medical information systems

Additional classification (cpv): 48814200 Patient-administration system

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48611000 Database software package

Additional classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72222300 Information technology services

Additional classification (cpv): 72224000 Project management consultancy services

Additional classification (cpv): 72224100 System implementation planning services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72262000 Software development services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72266000 Software consultancy services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 81 711 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: HSE 21246 - National Shared Care Record for the Health Service Executive (HSE)

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72267000 Software maintenance and repair services

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Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72266000 Software consultancy services

Options:

Description of the options: 2 x 5 year extensions

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Start date: 18/03/2025

Duration: 20 Year

5.1.5 Value

Estimated value excluding VAT: 81 711 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: The contract value includes the Initial term and the optional contract extensions

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: Quality

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 70

Criterion:

Type: Cost

Name:

Description: Cost

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: N/A

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: N/A

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

6 Results

Value of all contracts awarded in this notice: 81 711 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Ernst and Young_86592_(Main Account)

Tender:

Tender identifier: 000079898

Identifier of lot or group of lots: LOT-0001

Value of the tender: 81 711 000 Euro

Subcontracting: Not yet known

Contract information:

Identifier of the contract: 420286

Date of the conclusion of the contract: 18/03/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8 Organisations

8.1 ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 1448

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 35315119700

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Ernst and Young_86592_(Main Account)

Registration number: Does Not Apply

Postal address: EY Building, Harcourt Centre, Harcourt Street, Dublin 2, Ireland.

Town: Dublin

Postcode: D02 YA40

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland
Email: eytendersirl@ie.ey.com
Telephone: 014750555
Internet address: https://www.ey.com/en_ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 1d403fc4-b1cb-49e5-88e2-b18009136cbd - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 13/06/2025 11:13 +01:00
Languages in which this notice is officially available: English

11.2 Publication information