# Ireland: IT services: consulting, software development, Internet and support
# Provision of Altair Technical Support and Maintenance

Contract or concession award notice – standard regime

1 *Buyer*

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**1.1 *Buyer***

*Official name*: Central Statistics Office
*Legal type of the buyer*: Central government authority
*Activity of the contracting authority*: General public services

2 *Procedure*

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**2.1 *Procedure***

*Title*: Provision of Altair Technical Support and Maintenance
*Description*: Provision of Altair Technical Support and Maintenance
*Procedure identifier*: 0f6f1a90-0374-44ad-8368-56a86e1d48aa
*Previous notice*: 883d973c-370e-407f-94b8-3e20fac949b3-01
*Type of procedure*: Open
*The procedure is accelerated*: *no*
*Justification for the accelerated procedure*:
*Main features of the procedure*:

**2.1.1 *Purpose***

*Main nature of the contract*: Services
*Main classification* (cpv): 72000000 IT services: consulting, software development, Internet and support
*Additional classification* (cpv): 48000000 Software package and information systems
*Additional classification* (cpv): 72200000 Software programming and consultancy services
*Additional classification* (cpv): 72500000 Computer-related services
*Additional classification* (cpv): 72600000 Computer support and consultancy services
*Additional classification* (cpv): 72700000 Computer network services
*Additional classification* (cpv): 72250000 System and support services
*Additional classification* (cpv): 72260000 Software-related services

**2.1.2 *Place of performance***

*Country subdivision (NUTS)*: South-West (IE053)
*Country*: Ireland

**2.1.3 *Value***

*Estimated value excluding VAT*: 115 000 *Euro*

**2.1.4 *General information***

*Legal basis*:
Directive 2014/24/EU

5 *Lot*

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**5.1 *Lot technical ID*: LOT-0001**

*Title*: Provision of Altair Technical Support and Maintenance
*Description*: Provision of Altair Technical Support and Maintenance
*Internal identifier*: 0

**5.1.1 *Purpose***

*Main nature of the contract*: Services
*Main classification* (cpv): 72000000 IT services: consulting, software development, Internet and support
*Additional classification* (cpv): 48000000 Software package and information systems
*Additional classification* (cpv): 72200000 Software programming and consultancy services
*Additional classification* (cpv): 72500000 Computer-related services
*Additional classification* (cpv): 72600000 Computer support and consultancy services
*Additional classification* (cpv): 72700000 Computer network services
*Additional classification* (cpv): 72250000 System and support services
*Additional classification* (cpv): 72260000 Software-related services

**5.1.2 *Place of performance***

*Country subdivision (NUTS)*: South-West (IE053)
*Country*: Ireland
*Additional information*:

**5.1.5 *Value***

*Estimated value excluding VAT*: 115 000 *Euro*

**5.1.6 *General information***

Procurement Project not financed with EU Funds.
*The procurement is covered by the Government Procurement Agreement (GPA)*: *yes*

**5.1.7 *Strategic procurement***

*Aim of strategic procurement*: No strategic procurement

**5.1.10 *Award criteria***

*Criterion*:
*Type*: Cost
*Name*:
*Description*: Cost @ 40%
*Category of award threshold criterion*: Weight (percentage, exact)
*Award criterion number*: 40
*Criterion*:
*Type*: Quality
*Name*:
*Description*: Quality @ 60%
*Category of award threshold criterion*: Weight (percentage, exact)
*Award criterion number*: 60
*Description of the method to be used if weighting cannot be expressed by criteria*:
*Justification for not indicating the weighting of the award criteria*:

**5.1.12 *Terms of procurement***

*Information about review deadlines*: na

**5.1.15 *Techniques***

*Framework agreement*:

No framework agreement

*Information about the dynamic purchasing system*:

No dynamic purchase system

**5.1.16 *Further information, mediation and review***

*Review organisation*: The High Court of Ireland -

*Information about review deadlines*: na

*Organisation providing offline access to the procurement documents*: Central Statistics Office -

6 *Results*

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*Value of all contracts awarded in this notice*: 108 762 *Euro*

**6.1 *Result lot Identifier*: LOT-0001**

At least one winner was chosen.

**6.1.2 *Information about winners***

*Winner*:

*Official name*: Amadeus Software Limited

*Tender*:

*Tender identifier*: 000107277

*Identifier of lot or group of lots*: LOT-0001

*Value of the tender*: 108 762 Euro

*Subcontracting*: No

*Contract information*:

*Identifier of the contract*: 420233

*Date of the conclusion of the contract*: 09/06/2025

**6.1.4 *Statistical information***

*Received tenders or requests to participate*:

*Type of received submissions*: Tenders submitted electronically

*Number of tenders or requests to participate received*: 1

8 *Organisations*

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**8.1 ORG-0001**

*Official name*: Central Statistics Office

*Registration number*: 1271

*Postal address*: CSO, Skehard Road, Cork

*Town*: Cork

*Postcode*: T12 X00E

*Country subdivision (NUTS)*: South-West (IE053)

*Country*: Ireland

*Email*: procurement@cso.ie

*Telephone*: 021 453 5000

*Internet address*: https://www.cso.ie

*Buyer profile*: https://www.cso.ie

*Roles of this organisation*:

*Buyer*

*Organisation providing offline access to the procurement documents*

**8.1 ORG-0002**

*Official name*: Amadeus Software Limited
*Registration number*: 85311
*Town*: John Eccles House, Robert Robinson Avenue, Oxford,
*Postcode*: OX4 4GP
*Country subdivision (NUTS)*: Oxfordshire (UKJ14)
*Country*: United Kingdom
*Email*: louise.harvey@amadeus.co.uk
*Roles of this organisation*:
*Tenderer*
*Winner of these lots*: LOT-0001

**8.1 ORG-0003**

*Official name*: The High Court of Ireland
*Registration number*: The High Court of Ireland
*Department*: The High Court of Ireland
*Postal address*: Four Courts, Inns Quay, Dublin 7
*Town*: Dublin
*Postcode*: D07 WDX8
*Country subdivision (NUTS)*: Dublin (IE061)
*Country*: Ireland
*Email*: HighCourtCentralOffice@courts.ie
*Telephone*: +353 1 8886000
*Roles of this organisation*:
*Review organisation*

**8.1 ORG-0004**

*Official name*: European Dynamics S.A.
*Registration number*: 002024901000
*Department*: European Dynamics S.A.
*Town*: Athens
*Postcode*: 15125
*Country subdivision (NUTS)*: Βόρειος Τομέας Αθηνών (EL301)
*Country*: Greece
*Email*: eproc-esender@eurodyn.com
*Telephone*: +30 2108094500
*Roles of this organisation*:
*TED eSender*

11 *Notice information*

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**11.1 *Notice information***

*Notice identifier/version*: 5609d093-7d99-4d3b-8f8a-82a212ee6762 - 01
*Form type*: Result
*Notice type*: Contract or concession award notice – standard regime
*Notice dispatch date*: 11/06/2025 15:50 +01:00
*Languages in which this notice is officially available*: English

**11.2** ***Publication information***