Ireland: Maintenance of information technology equipment
Request for Tender - Alcatel Lucent Voice Support Services

Contract or concession award notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Tailte Éireann
Legal type of the buyer: Central government authority
Activity of the contracting authority: General public services

2 *Procedure*

2.1 *Procedure*

Title: Request for Tender - Alcatel Lucent Voice Support Services
Description: In short, the services comprise support and maintenance services for an Alcatel Lucent Voice System.
Procedure identifier: 1e0abacd-50b5-48b9-bc4e-59ecef218b17
Previous notice: 4bd90b2c-c1ce-42ca-8c4f-8b3c41c403e3-01
Type of procedure: Open
The procedure is accelerated: *no*
Justification for the accelerated procedure:
Main features of the procedure:

2.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 50312610 Maintenance of information technology equipment
Additional classification (cpv): 72253000 Helpdesk and support services
Additional classification (cpv): 72261000 Software support services
Additional classification (cpv): 72253200 Systems support services

2.1.2 *Place of performance*

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.4 *General information*

Legal basis:
Directive 2014/24/EU

5 *Lot*

5.1 *Lot technical ID*: LOT-0001

Title: Request for Tender - Alcatel Lucent Voice Support Services
Description: In short, the services comprise support and maintenance services for an Alcatel Lucent Voice System.
Internal identifier: 0

5.1.1 *Purpose*

Main nature of the contract: Services

Main classification (cpv): 50312610 Maintenance of information technology equipment
Additional classification (cpv): 72253000 Helpdesk and support services
Additional classification (cpv): 72261000 Software support services
Additional classification (cpv): 72253200 Systems support services

5.1.2 *Place of performance*

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Additional information:

5.1.6 *General information*

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): *yes*

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.10 *Award criteria*

Criterion:
Type: Quality
Name:
Description: Comprehensiveness, Range and Extent of Services Offered
Category of award threshold criterion: Weight (points, exact)
Award criterion number: 200
Criterion:
Type: Quality
Name:
Description: Skills, Experience and Expertise of Personnel
Category of award threshold criterion: Weight (points, exact)
Award criterion number: 300
Criterion:
Type: Quality
Name:
Description: Proposed Methodology and Approach
Category of award threshold criterion: Weight (points, exact)
Award criterion number: 200
Criterion:
Type: Cost
Name:
Description: Cost
Category of award threshold criterion: Weight (points, exact)
Award criterion number: 300
Description of the method to be used if weighting cannot be expressed by criteria:
Justification for not indicating the weighting of the award criteria:

5.1.12 *Terms of procurement*

Information about review deadlines: N/A

5.1.15 *Techniques*

Framework agreement:
No framework agreement

Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 *Further information, mediation and review*
Review organisation: The High Court of Ireland -
Information about review deadlines: N/A
Organisation providing offline access to the procurement documents: Tailte Éireann -

6 *Results*

Value of all contracts awarded in this notice: 195 492 *Euro*

6.1 *Result lot Identifier*: LOT-0001
At least one winner was chosen.

6.1.2 *Information about winners*
Winner:
Official name: evcoms
Tender:
Tender identifier: 000107471
Identifier of lot or group of lots: LOT-0001
Value of the tender: 195 492 Euro
The tender was ranked: *yes*
Subcontracting: No
Contract information:
Identifier of the contract: 420116
Date on which the winner was chosen: 09/05/2025
Date of the conclusion of the contract: 13/05/2025

6.1.4 *Statistical information*
Received tenders or requests to participate:
Type of received submissions: Tenders
Number of tenders or requests to participate received: 1

8 *Organisations*

8.1 ORG-0001
Official name: Tailte Éireann
Registration number: 1
Postal address: Chancery Street
Town: Dublin 7
Postcode: D07 T652
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: procurement@tailte.ie
Telephone: 0123567
Internet address: https://www.tailte.ie
Buyer profile: https://www.tailte.ie
Roles of this organisation:

Buyer
Organisation providing offline access to the procurement documents

8.1 ORG-0002
Official name: evcoms
Registration number: 613945
Postal address: Church Lane
Town: Baltinglass
Postcode: W91 NN99
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: mark.evans@evcoms.com
Telephone: 012119900
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

8.1 ORG-0003
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0004
Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 *Notice information*

11.1 *Notice information*
Notice identifier/version: e143d3c2-a1a7-4629-ad9d-912cfdfab480 - 01
Form type: Result

Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 09/06/2025 10:06 +01:00
Languages in which this notice is officially available: English

11.2 ***Publication information***