Ireland: Recruitment services
Temporary Administrative Resources

Contract or concession award notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Financial Services and Pensions Ombudsman_548
Legal type of the buyer: Body governed by public law, controlled by a central government authority
Activity of the contracting authority: General public services

2 *Procedure*

2.1 *Procedure*

Title: Temporary Administrative Resources
Description: The FSPO is seeking to enter into a contract for the provision of temporary administrative support resources. The contracted resources will be required to fulfil a number of vital operational services.
Procedure identifier: 003b3d86-83a3-4cff-9294-2f56c2a25de5
Previous notice: f9b2f9d9-39ac-4b11-abb3-5ccdaf4a83a9-01
Type of procedure: Open
The procedure is accelerated: *no*
Justification for the accelerated procedure:
Main features of the procedure:

2.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 79600000 Recruitment services
Additional classification (cpv): 79620000 Supply services of personnel including temporary staff
Additional classification (cpv): 79621000 Supply services of office personnel

2.1.2 *Place of performance*

Country: Ireland
Anywhere in the given country

2.1.3 *Value*

Estimated value excluding VAT: 800 000 *Euro*

2.1.4 *General information*

Legal basis:
Directive 2014/24/EU

5 *Lot*

5.1 *Lot technical ID*: LOT-0001

Title: Temporary Administrative Resources
Description: The FSPO is seeking to enter into a contract for the provision of temporary administrative support resources. The contracted resources will be required to fulfil a number of vital operational services.

Internal identifier: 0

5.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 79600000 Recruitment services
Additional classification (cpv): 79620000 Supply services of personnel including temporary staff
Additional classification (cpv): 79621000 Supply services of office personnel

5.1.2 *Place of performance*

Country: Ireland
Anywhere in the given country
Additional information:

5.1.5 *Value*

Estimated value excluding VAT: 800 000 *Euro*

5.1.6 *General information*

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): *yes*

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.10 *Award criteria*

Criterion:
Type: Cost
Name:
Description: Cost @ 30%
Criterion:
Type: Quality
Name:
Description: Cost @ 70%
Description of the method to be used if weighting cannot be expressed by criteria: 30
Justification for not indicating the weighting of the award criteria:

5.1.12 *Terms of procurement*

Information about review deadlines: 3 months

5.1.15 *Techniques*

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 *Further information, mediation and review*

Review organisation: The High Court of Ireland -
Information about review deadlines: 3 months
Organisation providing offline access to the procurement documents: Financial Services and Pensions Ombudsman_548 -

6 *Results*

Value of all contracts awarded in this notice: 800 000 *Euro*

6.1 *Result lot Identifier*: LOT-0001

At least one winner was chosen.

6.1.2 *Information about winners*

Winner:

Official name: Cpl Resources

Tender:

Tender identifier: 000047711

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 418821

Date on which the winner was chosen: 25/04/2024

Date of the conclusion of the contract: 30/05/2024

6.1.4 *Statistical information*

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 10

8 *Organisations*

8.1 ORG-0001

Official name: Financial Services and Pensions Ombudsman_548

Registration number: Financial Services and Pensions Ombudsman

Postal address: Lincoln House, Lincoln Place, Dublin 2

Town: Dublin

Postcode: D02 VH29

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: clive.brooks@fspo.ie

Telephone: 015677044

Internet address: www.fspo.ie

Buyer profile: www.fspo.ie

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Cpl Resources

Registration number: 241247

Postal address: Ground Floor, One Haddington Buildings, Haddington Road, Dublin 4

Town: Dublin

Postcode: D04 X4C9

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: Shannon.kelly@cpl.ie

Telephone: 0879888129
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

8.1 ORG-0003
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0004
Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 *Notice information*

11.1 *Notice information*
Notice identifier/version: 3d6600ad-57f3-4ca1-af99-3e55203271a0 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 23/04/2025 17:12 +01:00
Languages in which this notice is officially available: English

11.2 *Publication information*