

Ireland: Software-related services

CFT 4372985 PROJ000009940 - ISW027F - Multi Supplier Framework Agreement for the provision of Backup, Replication and Disaster Recovery Solutions and Associated Services

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: The Office of Government Procurement

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: CFT 4372985 PROJ000009940 - ISW027F - Multi Supplier Framework Agreement for the provision of Backup, Replication and Disaster Recovery Solutions and Associated Services

Description: The Minister for Public Expenditure, National Development Plan Delivery and Reform (the “Contracting Authority”) is issuing this request for tenders (“RFT”) as a central purchasing body for use by the Framework Clients (defined in Section 1.4 below). The Office of Government Procurement (the “OGP”) is an office within the Department of Public Expenditure, National Development Plan Delivery and Reform tasked with sourcing goods and services on behalf of the public service. References to the Contracting Authority will be deemed to include the OGP. The Contracting Authority invites tenders (“Tenders”) from economic operators (“Tenderers”) for appointment to a multi-supplier framework agreement for the provision of the services as described in Appendix 1 to this RFT (the “Services”).

Procedure identifier: 274cc7da-49ad-4196-a755-7ab5bccf0c56

Previous notice: 18cb7942-e67f-401e-88af-2e1f7ff034ee-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72268000 Software supply services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Maximum value of the framework agreement: 43 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Lot 1: Veritas Backup, Replication and Disaster Recovery Solutions and Associated Services

Description: The Minister for Public Expenditure, National Development Plan Delivery and Reform (the "Contracting Authority") is issuing this request for tenders ("RFT") as a central purchasing body for use by the Framework Clients (defined in Section 1.4 below). The Office of Government Procurement (the "OGP") is an office within the Department of Public Expenditure, National Development Plan Delivery and Reform tasked with sourcing goods and services on behalf of the public service. References to the Contracting Authority will be deemed to include the OGP. The Contracting Authority invites tenders ("Tenders") from economic operators ("Tenderers") for appointment to a multi-supplier framework agreement for the provision of the services as described in Appendix 1 to this RFT (the "Services").

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72268000 Software supply services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 43 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: 30%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name:

Description: 70%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 70

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: The Office of Government Procurement -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation executing the payment: The Office of Government Procurement

5.1 Lot technical ID: LOT-0002

Title: Lot 2: Veeam Backup, Replication and Disaster Recovery Solutions and Associated Services

Description: The Minister for Public Expenditure, National Development Plan Delivery and Reform (the "Contracting Authority") is issuing this request for tenders ("RFT") as a central purchasing body for use by the Framework Clients (defined in Section 1.4 below). The Office of Government Procurement (the "OGP") is an office within the Department of Public Expenditure, National Development Plan Delivery and Reform tasked with sourcing goods and services on behalf of the public service. References to the Contracting Authority will be deemed to include the OGP. The Contracting Authority invites tenders ("Tenders") from economic operators ("Tenderers") for appointment to a multi-supplier framework agreement for the provision of the services as described in Appendix 1 to this RFT (the "Services").

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72268000 Software supply services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 43 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: 30%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name:

Description: 70%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 70

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: The Office of Government Procurement -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation executing the payment: The Office of Government Procurement

5.1 Lot technical ID: LOT-0003

Title: Lot 3: Other (non-specified) Backup, Replication and Disaster Recovery Solutions and Associated Services.

Description: The Minister for Public Expenditure, National Development Plan Delivery and Reform (the "Contracting Authority") is issuing this request for tenders ("RFT") as a central purchasing body for use by the Framework Clients (defined in Section 1.4 below). The Office of Government Procurement (the "OGP") is an office within the Department of Public Expenditure, National Development Plan Delivery and Reform tasked with sourcing goods and services on behalf of the public service. References to the Contracting Authority will be deemed to include the OGP. The Contracting Authority invites tenders ("Tenders") from economic operators ("Tenderers") for appointment to a multi-supplier framework agreement for the provision of the services as described in Appendix 1 to this RFT (the "Services").

Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72268000 Software supply services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 43 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: 30%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name:

Description: 70%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 70

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: The Office of Government Procurement -

Organisation providing more information on the review procedures: The High Court of Ireland -

Organisation executing the payment: The Office of Government Procurement

6 Results

Maximum value of the framework agreements in this notice: 43 000 000 Euro

Approximate value of the framework agreements: 43 000 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 30 000 000 Euro
Re-estimated value of the framework agreement: 30 000 000 Euro

6.1.2 Information about winners

Winner:

Official name: Softcat plc

Tender:

Tender identifier: 000080902

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: 418368

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: eircom Limited (t/a eir evo)_18711

Tender:

Tender identifier: 000081690

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: 418369

Date of the conclusion of the contract: 14/04/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

6.1 Result lot Identifier: LOT-0002

At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 8 000 000 Euro

Re-estimated value of the framework agreement: 8 000 000 Euro

6.1.2 Information about winners

Winner:

Official name: Softcat plc

Tender:

Tender identifier: 000080902

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

Contract information:

Identifier of the contract: 418371

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Triangle Technology Services Limited

Tender:

Tender identifier: 000081650

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

Contract information:

Identifier of the contract: 418374

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Paradyn

Tender:

Tender identifier: 000081604

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

Contract information:

Identifier of the contract: 418372

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Bechtle

Tender:

Tender identifier: 000081569

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

Contract information:

Identifier of the contract: 418375

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Ergo

Tender:

Tender identifier: 000081658

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

Contract information:

Identifier of the contract: 418370

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Ekco Security Limited

Tender:

Tender identifier: 000081643

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

Contract information:

Identifier of the contract: 418376

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: eircom Limited (t/a eir evo)_18711

Tender:

Tender identifier: 000081690

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

Contract information:

Identifier of the contract: 418373

Date of the conclusion of the contract: 14/04/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 7

6.1 Result lot Identifier: LOT-0003

At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 5 000 000 Euro

Re-estimated value of the framework agreement: 5 000 000 Euro

6.1.2 Information about winners

Winner:

Official name: Softcat plc

Tender:

Tender identifier: 000080902

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 418378

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Triangle Technology Services Limited

Tender:

Tender identifier: 000081650

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 418379

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Arkphire Networks Limited T/A Presidio

Tender:

Tender identifier: 000081649

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 418384

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: ProCloud

Tender:

Tender identifier: 000081549

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 418382

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: SureSkills_57808

Tender:

Tender identifier: 000081673

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 418383

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Bechtle

Tender:

Tender identifier: 000081569

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 418381

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: Ergo

Tender:

Tender identifier: 000081658

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 418377

Date of the conclusion of the contract: 14/04/2025

Winner:

Official name: PFH Technology Group_17679

Tender:

Tender identifier: 000081667

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 418380

Date of the conclusion of the contract: 14/04/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 9

8 Organisations

8.1 ORG-0010

Official name: Ekco Security Limited

Registration number: 441430

Postal address: Mahon House, The Diamond, Main Street, Malahide

Town: Dublin

Postcode: K36 R623

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: securitytenders@ek.co

Telephone: +353 1 699 4540

Internet address: www.ek.co

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

8.1 ORG-0011

Official name: eircom Limited (t/a eir evo)_18711

Registration number: 907674

Postal address: 2 Heuston South Quarter, St. Johns Road, Dublin 8.

Town: Dublin

Postcode: D08 Y42N

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: noeline.hogg@eirevo.ie

Telephone: 0851744917

Fax: 016007715

Internet address: www.eir.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001, LOT-0002

8.1 ORG-0012

Official name: PFH Technology Group_17679

Registration number: 415827

Postal address: 1 Eastgate Avenue, Little Island

Town: Cork

Postcode: T45 HK71

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: carolinedaly@pfh.ie

Telephone: 0874585144

Internet address: www.pfh.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0003

8.1 ORG-0013

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0014

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1 ORG-0001

Official name: The Office of Government Procurement
Registration number: IE3229842HH
Postal address: 3A Mayor Street Upper, Dublin 1
Town: Dublin
Postcode: D01 PF72
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: support@ogp.gov.ie
Telephone: +353 17738000
Internet address: <https://www.ogp.gov.ie>
Buyer profile: <https://www.ogp.gov.ie>
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation executing the payment

8.1 ORG-0002

Official name: Softcat plc
Registration number: 02174990
Postal address: Solar House, Fieldhouse Lane,
Town: Marlow, Bucks,
Postcode: SL7 1LW
Country subdivision (NUTS): Buckinghamshire CC (UKJ13)
Country: United Kingdom
Email: psitq@softcat.com
Telephone: 01628 403403
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001, LOT-0002, LOT-0003

8.1 ORG-0003

Official name: Triangle Technology Services Limited
Registration number: 309657
Postal address: Colm House
Town: Dublin

Postcode: D04 EC42
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: rachel.ward@triangle.ie
Telephone: +353860482837
Internet address: www.triangle.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0002, LOT-0003

8.1 ORG-0004

Official name: Arkphire Networks Limited T/A Presidio
Registration number: 166601
Postal address: 1A Burtonhall Road
Town: Sandyford
Postcode: Dublin 18
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: tbradyconnor@presidio.com
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0003

8.1 ORG-0005

Official name: ProCloud
Registration number: 585197
Postal address: The Crescent
Town: Boyle
Postcode: Roscommon
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: niall.odonohoe@procloud.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0003

8.1 ORG-0006

Official name: Paradyn
Registration number: 438887
Postal address: Q House | Furze Road | Sandyford | Dublin 18
Town: Dublin
Postcode: D18 TY75
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: tenders@paradyn.ie
Telephone: +353 1 299 3950
Internet address: www.paradyn.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0002

8.1 ORG-0007

Official name: SureSkills_57808

Registration number: SureSkills

Postal address: 1-4 Terminus Mills

Town: Dublin

Postcode: D06VY62

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: pilar.grana@sureskills.com

Telephone: 012402222

Internet address: www.sureskills.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0003

8.1 ORG-0008

Official name: Bechtle

Registration number: 454467

Postal address: Corrig Court, Corrig Road, Sandyford Business Park

Town: Dublin

Postcode: D18 C6K1

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: aidan.donnelly@bechtle.com

Telephone: 01 4266770

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002, LOT-0003

8.1 ORG-0009

Official name: Ergo

Registration number: 197876

Postal address: First Floor, Block T, East Point Business Park, Dublin 3

Town: Dubliin

Postcode: D03R6C6

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: bids@ergogroup.ie

Telephone: +35318843200

Internet address: <https://ergotechnologygroup.com/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002, LOT-0003

11 Notice information

11.1 Notice information

Notice identifier/version: 6b125a49-7f2d-48ac-ad5e-03f51e2a6b5f - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 17/04/2025 11:13 +01:00

Languages in which this notice is officially available: English

11.2 Publication information