

**Ireland: Software programming and consultancy services
SPFW for The Provision of Support, Maintenance, Development and Enhancements Services
for Oracle EBS, to include a period of discovery and handover with DCC's current support
partner, Fujitsu**

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Dublin City Council

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: SPFW for The Provision of Support, Maintenance, Development and Enhancements Services for Oracle EBS, to include a period of discovery and handover with DCC's current support partner, Fujitsu

Description: Dublin City Council seeks to establish a Single Party Framework Agreement for the provision of Support and Professional Services for Oracle eBusiness Suite. The framework period will be for 6 years. The initial contract will initially be for 2 years with the possibility of extending it by a further 6 years (two years at a time (2+2+2), following satisfactory performance of the supplier) at the sole discretion of Dublin City Council. The framework period is required as Oracle EBS is a vital and embedded application. This tender is seeking a full second level support service with a Service Level Agreement, assistance and professional advice in the administration and operation of Oracle eBusiness suite, professional services and development work which may be requested on a daily call down basis when required. Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 4416843

Procedure identifier: 37bda485-150c-4eb5-985f-3e0c63d56858

Previous notice: 21dc4e40-cdd9-4aeb-9420-d601a5d184f1-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72246000 Systems consultancy services

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72262000 Software development services

Additional classification (cpv): 72266000 Software consultancy services

Additional classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72267100 Maintenance of information technology software

Additional classification (cpv): 72267200 Repair of information technology software

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Maximum value of the framework agreement: 10 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: SPFW for The Provision of Support, Maintenance, Development and Enhancements Services for Oracle EBS, to include a period of discovery and handover with DCC's current support partner, Fujitsu

Description: Dublin City Council seeks to establish a Single Party Framework Agreement for the provision of Support and Professional Services for Oracle eBusiness Suite. The framework period will be for 6 years. The initial contract will initially be for 2 years with the possibility of extending it by a further 6 years (two years at a time (2+2+2), following satisfactory performance of the supplier) at the sole discretion of Dublin City Council. The framework period is required as Oracle EBS is a vital and embedded application. This tender is seeking a full second level support service with a Service Level Agreement, assistance and professional advice in the administration and operation of Oracle eBusiness suite, professional services and development work which may be requested on a daily call down basis when required. Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 4416843

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72246000 Systems consultancy services

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72262000 Software development services

Additional classification (cpv): 72266000 Software consultancy services

Additional classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72267100 Maintenance of information technology software

Additional classification (cpv): 72267200 Repair of information technology software

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 10 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: Criterion A - Support Role – 22%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 22

Criterion:

Type: Quality

Name:

Description: Criterion B - Support Team & Structure – 15%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Name:

Description: Criterion C - Database Administration – 15%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Name:

Description: Criterion D - System Support – 15%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Cost

Name:

Description: Criterion E - Ultimate Cost - 33%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 33

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Dublin City Council -

Organisation providing more information on the review procedures: The High Court of Ireland -

6 Results

Maximum value of the framework agreements in this notice: 10 000 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 10 000 000 Euro

6.1.2 Information about winners

Winner:

Official name: Version 1

Tender:

Tender identifier: 000086855

Identifier of lot or group of lots: LOT-0001

Value of the tender: 10 000 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 418458

Date of the conclusion of the contract: 01/04/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8 Organisations

8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE47732154U

Postal address: Civic Offices, Wood Quay

Town: Dublin

Postcode: D08 RF3F

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: cian.coghlan@dublincity.ie

Telephone: 01 2222222

Internet address: <https://www.dublincity.ie>

Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Version 1

Registration number: 257302

Postal address: Millennium House, Millennium Walkway, Dublin 1,

Town: Dublin

Postcode: D01F5P8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: TenderNotices@version1.com

Telephone: 018657800

Fax: 018657801

Internet address: www.version1.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: cd8f26e3-7cf5-4f27-b883-96bad55d1f41 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 11/04/2025 15:35 +01:00

Languages in which this notice is officially available: English

11.2 Publication information