

Ireland: IT services: consulting, software development, Internet and support Single Party Framework for the Provision of a Microsoft Support Partner for the Provision Of Support, Maintenance, Professional Services And Associated Services for DCC

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Dublin City Council

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Single Party Framework for the Provision of a Microsoft Support Partner for the Provision Of Support, Maintenance, Professional Services And Associated Services for DCC

Description: Dublin City Council (DCC) wishes to invite tenders using the Open Procedure to establish a Single Party Framework Agreement for the provision of a Microsoft Support Partner for the provision of Support, Maintenance, Professional Services and associated services for Dublin City Council's Microsoft environments, services, products, and cloud tenancies. The successful tenderer will support DCC in the configuration, implementation, and support of DCC's Microsoft Product set and Azure environment to include but not limited to advisory services, design and implementation services, licensing, and training etc. This Single Party Framework Agreement will be established for a period of 4 years. Contracts drawn down from the Framework can outlast the lifetime of the Framework. An initial contract will be awarded for a period of 2 years with an option to extend for two further periods of 12 months, at the sole discretion of Dublin City Council for the provision of a drawdown day facility for Technical Professional Resources for Dublin City Council's Microsoft on-premises and cloud based products and services. There are two drawdown requirements - • DCC will commit to 20 per diems annually (10 Support Engineer and 10 days for a Senior Solutions Architect) • Optional drawdown for range of resources. The drawdown of these days is at the full discretion of the Contracting Authority depending on business needs – operational, project work, advisory or training. No undertaking is being given by the Contracting Authority as to the number of days that will be drawn down. The estimated value of the Single Party Framework agreement will be €3 million excluding VAT and the estimated value of the initial contract will be Two Hundred Thousand Euro (€200,000) excluding VAT. Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 2572119.

Procedure identifier: 6fddc893-f4a9-4a43-8762-beb2786e88e4

Previous notice: 57b6bec4-1c93-469c-bc8c-3b841e26ae8e-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48700000 Software package utilities

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72600000 Computer support and consultancy services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Maximum value of the framework agreement: 3 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Single Party Framework for the Provision of a Microsoft Support Partner for the Provision Of Support, Maintenance, Professional Services And Associated Services for DCC

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 3 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: Quality of Approach to Technical Professional Services @30%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name:

Description: Contract Management @ 20%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name:

Description: Value added services @10%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Cost

Name:

Description: Cost @40%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 40

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Organisation providing offline access to the procurement documents: Dublin City Council -

Organisation providing more information on the review procedures: The High Court of Ireland -

6 Results

Maximum value of the framework agreements in this notice: 3 000 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 3 000 000 Euro

6.1.2 Information about winners

Winner:

Official name: Ergo

Tender:

Tender identifier: 000037844

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: 418349

Date on which the winner was chosen: 19/08/2024

Date of the conclusion of the contract: 01/11/2024

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 11

8 Organisations

8.1 ORG-0001

Official name: Dublin City Council

Registration number: IE47732154U

Postal address: Civic Offices, Wood Quay

Town: Dublin

Postcode: D08 RF3F

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: brian.omahoney@dublincity.ie

Telephone: 01 2222222

Internet address: <https://www.dublincity.ie>

Buyer profile: <https://www.dublincity.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Ergo

Registration number: 197876

Postal address: First Floor, Block T, East Point Business Park, Dublin 3

Town: Dubliin

Postcode: D03R6C6
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: bids@ergogroup.ie
Telephone: +35318843200
Internet address: <https://ergotechnologygroup.com/>
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 032680f4-f819-4a2a-82e4-be3c4cb3b1bd - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 08/04/2025 11:39 +01:00
Languages in which this notice is officially available: English

11.2 Publication information