

Ireland: Computer-related services

DPS Tender (mini competition) Remote Health Monitoring Technologies to support the implementation of Acute Virtual Ward Care models. (HSE REF 22255)

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health Service Executive (HSE)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: DPS Tender (mini competition) Remote Health Monitoring Technologies to support the implementation of Acute Virtual Ward Care models. (HSE REF 22255)

Description: Following publication of the Dynamic Purchasing System Qualification (DPSQ) for Provision of Remote Health Monitoring technologies to support the implementation of Virtual Ward Care models (Ref: HSE 23112), tenders are now being sought from service providers appointed onto the above tender process (HSE REF 22255). The HSE invited submissions from suitably qualified DPS Members to tender for the provision of Remote Health Monitoring Technologies to support the implementation of Acute Virtual Ward Care models (HSE Ref 22255) to include, but not limited to, supply, installation, integration, implementation, training, and ongoing support. The initial rollout will include the following locations: University Hospital Limerick (UHL) and St Vincent's University Hospital (SVUH) in Q2/Q3 2024. Additional locations may be added pending funding availability, approvals, and the clinical need of the HSE. These initial implementations will provide an opportunity for the programme to evaluate performance, safety, and value for money, with the possibility of supporting a further rollout commencing in 2024 and 2025.

Procedure identifier: f0e6a9b6-06d4-455c-ba6e-229b0588f8fd

Type of procedure: Open

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 85000000 Health and social work services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 80000000 Education and training services

Additional classification (cpv): 98000000 Other community, social and personal services

Additional classification (cpv): 48500000 Communication and multimedia software package

Additional classification (cpv): 48100000 Industry specific software package

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

Additional classification (cpv): 72212222 Web server software development services

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: DPS Tender (stage 2) _ REMOTE HEALTH MONITORING TECHNOLOGIES TO SUPPORT THE IMPLEMENTATION OF ACUTE VIRTUAL WARD CARE MODELS (HSE REF 22255)

Description: Following publication of the Dynamic Purchasing System Qualification (DPSQ) for PROVISION OF REMOTE HEALTH MONITORING TECHNOLOGIES TO SUPPORT THE IMPLEMENTATION OF VIRTUAL WARD CARE MODEL SOLUTIONS (Ref: HSE 23112), tenders have been being sought from service providers appointed onto the above DPS for the provision of a REMOTE HEALTH MONITORING TECHNOLOGIES TO SUPPORT THE IMPLEMENTATION OF ACUTE VIRTUAL WARD CARE MODELS (HSE REF 22255) . The HSE now wishes to award a Contract for the provision of REMOTE HEALTH MONITORING TECHNOLOGIES TO SUPPORT THE IMPLEMENTATION OF ACUTE VIRTUAL WARD CARE MODELS (HSE REF 22255) to include, but not limited to, supply, installation, integration, implementation, training, and on-going support. The initial rollout will include the following locations: University Hospital Limerick (UHL) and St Vincent's University Hospital (SVUH) in Q2/Q3 2024. Additional locations may be added pending funding availability, approvals and clinical requirements to the HSE. These initial implementations will provide an opportunity for the programme to evaluate performance, safety, and value for money; with the possibility of supporting a further rollout commencing in 2024 and 2025.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 85000000 Health and social work services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 80000000 Education and training services

Additional classification (cpv): 98000000 Other community, social and personal services

Additional classification (cpv): 48500000 Communication and multimedia software package

Additional classification (cpv): 48100000 Industry specific software package

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

Additional classification (cpv): 72212222 Web server software development services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7 Strategic procurement

Aim of strategic procurement: Innovative purchase

Description: The programme is planning to implement Acute Virtual Wards (AVW) supported by remote health monitoring technologies initially in two sites: University Hospital Limerick (UHL) and St Vincent's University Hospital (SVUH) in Q2 2024, additional sites may be added, subject to funding availability, approvals and clinical need. The

initial implementation will provide an opportunity for the programme to evaluate performance, safety, and value for money; ultimately supporting a further national rollout in 2024 and 2025. The HSE is seeking to procure an effective and market proven end-to-end vendor managed solution ready for immediate deployment. This project envisions the establishment of the technical, clinical, and governance infrastructure required to facilitate the remote monitoring of high acuity patients from where they call home (e.g. patient's home, residential care facility) via Virtual Ward care models. This project encompasses the national scaling of Virtual Ward care models and is envisioned to become a model for service improvement across the health service and further afield, complement and enhance our existing services, and become a core element within strategic and operational planning into the future. When this project is complete, the technical, clinical and governance infrastructure will be in place to allow for the establishment and national scaling of Virtual Wards to facilitate the remote monitoring of key clinical indicators of suitable patients from where they call home. In doing so, this initiative will reduce hospital admissions and/or facilitate earlier hospital discharge; enabling patients to receive high quality healthcare from outside of a physical hospital setting with the concomitant benefits of reduced risk of hospital acquired infection and deconditioning, reduced travel burden for patients and carers, and improved environmental conditions to support recovery.

Innovative objective: The procured works, supplies, or services entail product innovation

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: Quality at 70% out of 100%

Category of award weight criterion: Fixed value (per unit)

Award criterion number: 70

Criterion:

Type: Cost

Name:

Description: Cost at 30% out of 100%

Category of award threshold criterion: Weight (points, exact)

Award criterion number: 30

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: As per EU procurement directives

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

Dynamic purchasing system, also usable by buyers not listed in this notice

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: As per EU procurement directives

Organisation providing offline access to the procurement documents: Health Service Executive (HSE) -

6 Results

Value of all contracts awarded in this notice: 3 000 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Doccla UK Limited

Tender:

Tender identifier: 000053032

Identifier of lot or group of lots: LOT-0001

Value of the tender: 3 000 000 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 417162

Date of the conclusion of the contract: 12/06/2024

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8 Organisations

8.1 ORG-0001

Official name: Health Service Executive (HSE)

Registration number: IE6530232G

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Dublin

Postcode: D08 W2A8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 0000

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Doccla UK Limited

Registration number: 12206481

Town: London

Postcode: W6 7NL

Country subdivision (NUTS): Camden and City of London (UKI31)

Country: United Kingdom

Email: denis@doccla.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: bb9fbd59-6ed0-4f80-b97c-97a31f7a82db - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 24/03/2025 10:30 +00:00
Languages in which this notice is officially available: English

11.2 Publication information