

Ireland: IT services: consulting, software development, Internet and support RFT for the supply of Avaya Aura Environment Maintenance and Support

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Department of Social Protection_349

Legal type of the buyer: Central government authority

Activity of the contracting authority: Social protection

2 Procedure

2.1 Procedure

Title: RFT for the supply of Avaya Aura Environment Maintenance and Support

Description: In summary, the Services comprise: Avaya Aura Environment Maintenance and Support

Procedure identifier: 7044d22a-5b75-40d8-947c-8090f5a7e26c

Previous notice: baca0ed9-a61c-44b6-86ed-c4bbd84c5934-02

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 32570000 Communications equipment

Additional classification (cpv): 32571000 Communications infrastructure

Additional classification (cpv): 32572000 Communications cable

Additional classification (cpv): 72100000 Hardware consultancy services

Additional classification (cpv): 72110000 Hardware selection consultancy services

Additional classification (cpv): 32550000 Telephone equipment

Additional classification (cpv): 32551000 Telephone cables and associated equipment

Additional classification (cpv): 32551100 Telephone connections

Additional classification (cpv): 32551400 Telephone network

Additional classification (cpv): 32551500 Telephone cables

Additional classification (cpv): 32560000 Fibre-optic materials

Additional classification (cpv): 32561000 Fibre-optic connections

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: RFT for the supply of Avaya Aura Environment Maintenance and Support

Description: In summary, the Services comprise: Avaya Aura Environment Maintenance and Support

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 32570000 Communications equipment

Additional classification (cpv): 32571000 Communications infrastructure

Additional classification (cpv): 32572000 Communications cable

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Additional classification (cpv): 32551400 Telephone network

Additional classification (cpv): 32551500 Telephone cables

Additional classification (cpv): 32560000 Fibre-optic materials

Additional classification (cpv): 32561000 Fibre-optic connections

Options:

Description of the options: The client reserves the right to extend the term for a period of up to 12 months with a maximum of 2 such extensions permitted subject to its obligations at law

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.3 Estimated duration

Start date: 01/04/2025

Duration end date: 31/03/2027

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Refer to CFT documents

Approach to reducing environmental impacts: Other

Green Procurement Criteria: Other Green Public Procurement criteria

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: Cost @ 60%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name:

Description: Quality @ 40%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 40

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: Refer to CFT document

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: Refer to CFT document

Organisation providing offline access to the procurement documents: Department of Social Protection_349 -

6 Results

Value of all contracts awarded in this notice: 2 832 838 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Vodafone_65874

Tender:

Tender identifier: 000088291

Identifier of lot or group of lots: LOT-0001

Value of the tender: 2 832 838 Euro

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: no

Description: Vodafone are sub-contracting the Support element to Kaptec.

Contract information:

Identifier of the contract: 417166

Date of the conclusion of the contract: 24/02/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

8.1 ORG-0001

Official name: Department of Social Protection_349

Registration number: 4000094U

Postal address: Áras Mhic Dhiarmada, Store Street,

Town: Dublin 1

Postcode: D01 WY03

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: ProjectOffice@welfare.ie

Telephone: 017043000

Internet address: <https://www.gov.ie/en/organisation/departments-of-social-protection/>

Buyer profile: <https://www.gov.ie/en/organisation/departments-of-social-protection/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Vodafone_65874

Registration number: 000000

Postal address: MountainView, Leopardstown

Town: Dublin

Postcode: Dublin 18

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: gerard.lawlor@vodafone.com

Telephone: +353863822448

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: aaf1976e-2a51-4a9b-99a8-ca37fc264f6c - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 20/03/2025 10:19 +00:00
Languages in which this notice is officially available: English

11.2 Publication information