

Ireland: Clinical information system

Critical Care Clinical Information System for the Health Service Executive

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Health Service Executive (HSE)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2 Procedure

2.1 Procedure

Title: Critical Care Clinical Information System for the Health Service Executive

Description: Using the Restricted Procedure, the Health Service Executive (HSE) published a Contract Notice inviting Expressions of Interest from suitably qualified service providers for the award of a contract for the provision of a Critical Care Clinical Information system that will support and assist the effective management of patient data in a Critical Care environment. The scope of the contract awarded as a result of this procurement includes the provision of hardware, software, middleware, configuration, installation, integration, implementation, training, and support and maintenance services. The HSE indicated its intention to shortlist Candidates in Stage 1, and that a minimum of 5 and a maximum of 7 Candidates would be invited to submit a tender in Stage 2 of the competition, (provided there was at least this number who met the Selection Criteria). The Expression of Interest and Invitation to Tender documentation indicated that HSE reserves the right to utilise the outcome of this tender process for future similar requirements across the HSE and HSE funded Hospitals and other Health Care providers and Agencies as required. It also indicated that if HSE identifies a requirement for additional supplies or services, it may exercise its rights under Article 32 and 72 of the EU Directive 2014/24/EU.

Procedure identifier: d3839d21-20b6-4214-957c-c061d3aaee6d

Previous notice: 473411-2022

Internal identifier: HSE 11158

Type of procedure: Restricted

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 48814400 Clinical information system

Additional classification (cpv): 48814000 Medical information systems

Additional classification (cpv): 48814100 Nursing information system

Additional classification (cpv): 48814200 Patient-administration system

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

Additional classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72268000 Software supply services

Additional classification (cpv): 72500000 Computer-related services
Additional classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48218000 License management software package
Additional classification (cpv): 48219300 Administration software package
Additional classification (cpv): 48600000 Database and operating software package
Additional classification (cpv): 48611000 Database software package
Additional classification (cpv): 48612000 Database-management system
Additional classification (cpv): 48613000 Electronic data management (EDM)
Additional classification (cpv): 48700000 Software package utilities
Additional classification (cpv): 48800000 Information systems and servers

2.1.2 Place of performance

Country: Ireland
Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 1 Euro

2.1.4 General information

Legal basis:
Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Critical Care Clinical Information System for the Health Service Executive

Description: Using the Restricted Procedure, the Health Service Executive (HSE) published a Contract Notice inviting Expressions of Interest from suitably qualified service providers for the award of a contract for the provision of a Critical Care Clinical Information system that will support and assist the effective management of patient data in a Critical Care environment. The scope of the contract awarded as a result of this procurement includes the provision of hardware, software, middleware, configuration, installation, integration, implementation, training, and support and maintenance services. The HSE indicated its intention to shortlist Candidates in Stage 1, and that a minimum of 5 and a maximum of 7 Candidates would be invited to submit a tender in Stage 2 of the competition, (provided there was at least this number who met the Selection Criteria). The Expression of Interest and Invitation to Tender documentation indicated that HSE reserves the right to utilise the outcome of this tender process for future similar requirements across the HSE and HSE funded Hospitals and other Health Care providers and Agencies as required. It also indicated that if HSE identifies a requirement for additional supplies or services, it may exercise its rights under Article 32 and 72 of the EU Directive 2014/24/EU.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 48814400 Clinical information system

Quantity: 1

Options:

Description of the options: It is the HSE's intention to award a contract with an anticipated award of a seven (7) year fixed price contract post implementation with the option to extend by three (3) years up to ten (10) years, with the option to extend for support and maintenance for ten periods of one (1) year with the agreement of the successful Tenderer.

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 1 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Information about previous notices:

Identifier of the previous notice: 473411-2022

Identifier of the part of the previous notice: Contract Notice

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name: Product Quality

Description: Product Quality

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 9,1

Category of award weight criterion: Fixed value (total)

Award criterion number: 9,1

Category of award fixed criterion: Minimum score

Award criterion number: 5,46

Criterion:

Type: Quality

Name:

Description: Aesthetic and Functional Characteristics

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 18,4

Category of award weight criterion: Fixed value (total)

Award criterion number: 18,4

Category of award fixed criterion: Minimum score

Award criterion number: 11,04

Criterion:

Type: Quality

Name:

Description: Technical Merit

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 13,8

Category of award fixed criterion: Minimum score

Award criterion number: 8,28

Criterion:

Type: Quality

Name:

Description: Technical Assistance and After Sales

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 13,7

Category of award fixed criterion: Minimum score

Award criterion number: 8,22

Criterion:

Type: Quality

Name:

Description: Sustainability

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 5

Category of award fixed criterion: Minimum score

Award criterion number: 0

Criterion:

Type: Cost

Name:

Description: Ultimate Cost

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 40

Category of award weight criterion: Fixed value (total)

Award criterion number: 40

Category of award fixed criterion: Minimum score

Award criterion number: 0

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: As per EU Public Procurement Directives

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: As per EU Public Procurement Directives

Organisation executing the payment: Health Service Executive (HSE)

Organisation signing the contract: Health Service Executive (HSE)

6 Results

Value of all contracts awarded in this notice: 7 080 864 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Uniphar Medtech Ltd. t/a Cardiac Services

Tender:

Tender identifier: Tender of Uniphar Medtech t/a Cardiac Services

Identifier of lot or group of lots: LOT-0001

Value of the tender: 7 080 864 Euro

The tender was ranked: yes

Rank in the list of winners: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: Contract for a Critical Care Clinical Information System for HSE, Ref. HSE 11158 - 23-145

Date on which the winner was chosen: 12/10/2023

Date of the conclusion of the contract: 20/02/2025

Organisation signing the contract: Health Service Executive (HSE)

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 4

8 Organisations

8.1 ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 1448

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Naas

Postcode: W91 KDC2

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 35315119700

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation signing the contract

Organisation executing the payment

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

8.1 ORG-0004

Official name: Uniphar Medtech Ltd. t/a Cardiac Services

Registration number: 47888

Postal address: Unit 3 Northern Cross Business Park Finglas

Town: Dublin

Postcode: D11 WY11

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders2@unipharmedtech.com

Telephone: 353018611310

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

11 Notice information

11.1 Notice information

Notice identifier/version: 6f5a4561-10be-45aa-8cfb-135760da8e41 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 07/03/2025 16:52 +00:00

Languages in which this notice is officially available: English

11.2 Publication information