

Ireland: Software package and information systems

IT2920C - RFT For the Provision of a Student Engagement Solution for University of Limerick (UL)

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Education Procurement Service (EPS)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: IT2920C - RFT For the Provision of a Student Engagement Solution for University of Limerick (UL)

Description: Request for Tenders for the provision of a Student Engagement Solution for University Limerick (UL). It is critical that this tool can consolidate data into single source of truth, allow integration with other systems and services and is a secure cloud-based system with security and privacy model and controls based on international protocols, standards, and industry best practices. In addition, it is desired that the tool should have the capacity to monitor and improve the app in any or all of the following areas - • Content Quality - misspellings, broken links etc. • Governance – Setting and monitoring policies. • Performance – ensuring high speeds and excellent page performance. • Data Privacy – ensuring compliance with data protection regulations. • Analytics – getting accurate statistics on site usage. • Support and Technical Assistance – ensuring business continuity and disaster recovery plans, including backups and restoration capabilities of content and user accounts.

Procedure identifier: 11f9b935-b1fc-429b-b83b-25ec50da97e5

Previous notice: c87a1f59-2067-4a35-809d-63bd6e136975-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48190000 Educational software package

Additional classification (cpv): 48218000 License management software package

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 1 180 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5.1 Lot technical ID: LOT-0001

Title: IT2920C - RFT For the Provision of a Student Engagement Solution for University of Limerick (UL)

Description: Request for Tenders for the provision of a Student Engagement Solution for University Limerick (UL). It is critical that this tool can consolidate data into single source of truth, allow integration with other systems and services and is a secure cloud-based system with security and privacy model and controls based on international protocols, standards, and industry best practices. In addition, it is desired that the tool should have the capacity to monitor and improve the app in any or all of the following areas - • Content Quality - misspellings, broken links etc. • Governance – Setting and monitoring policies. • Performance – ensuring high speeds and excellent page performance. • Data Privacy – ensuring compliance with data protection regulations. • Analytics – getting accurate statistics on site usage. • Support and Technical Assistance – ensuring business continuity and disaster recovery plans, including backups and restoration capabilities of content and user accounts.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48190000 Educational software package

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 1 180 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

Approach to reducing environmental impacts: Other

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: @75%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 75

Criterion:

Type: Cost

Name:

Description: @25%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 25

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: See CFT Documents

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: See CFT Documents

Organisation providing offline access to the procurement documents: Education Procurement Service (EPS) -

6 Results

Value of all contracts awarded in this notice: 263 350 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Ex Libris UK (Ltd)

Tender:

Tender identifier: 000068793

Identifier of lot or group of lots: LOT-0001

Value of the tender: 263 350 Euro

Subcontracting: Not yet known

Contract information:

Identifier of the contract: 416948

Date of the conclusion of the contract: 06/03/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8 Organisations

8.1 ORG-0001

Official name: Education Procurement Service (EPS)

Registration number: Education procurement service

Postal address: Castletroy Limerick

Town: Limerick

Postcode: V94 DK53

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: info@educationprocurementservice.ie
Telephone: 061233715
Internet address: <https://www.educationprocurementservice.ie/>
Buyer profile: <https://www.educationprocurementservice.ie/>
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Ex Libris UK (Ltd)
Registration number: 88923823
Town: Hamburg
Postcode: 22765 Hamburg
Country subdivision (NUTS): Hamburg (DE600)
Country: United Kingdom
Email: elisabeth.robinson@exlibrisgroup.com
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: b6a28b03-f2d1-469c-8ce4-ed84f812dfe4 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 06/03/2025 16:29 +00:00

Languages in which this notice is officially available: English

11.2 Publication information