

Ireland: Printing services

RTÉ Printer Managed Service Support and Upgrade

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Raidió Teilifís Éireann (RTÉ)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Recreation, culture and religion

2 Procedure

2.1 Procedure

Title: RTÉ Printer Managed Service Support and Upgrade

Description: RTÉ invites submissions, from suitably qualified Tenderers to supply a fully managed service, providing printer service support, upgrade and photocopying facilities for sites in Ireland. This tender seeks to establish a new contract which will provide an enhanced, value for money print and copy service to users while improving operational efficiency and controlling costs. The estimated value of the contract is for the potential term of the contract.

Procedure identifier: 4fd333a0-40ee-484a-8bde-a0a317130400

Previous notice: 6a63142a-5e55-4e55-b452-ed69a6a0e0f5-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79810000 Printing services

Additional classification (cpv): 30232100 Printers and plotters

Additional classification (cpv): 22000000 Printed matter and related products

Additional classification (cpv): 30232110 Laser printers

Additional classification (cpv): 30125110 Toner for laser printers/fax machines

Additional classification (cpv): 48824000 Printer servers

Additional classification (cpv): 42991200 Printing machinery

Additional classification (cpv): 79824000 Printing and distribution services

Additional classification (cpv): 79820000 Services related to printing

Additional classification (cpv): 79800000 Printing and related services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 435 000 Euro

2.1.4 General information

Legal basis:

5 Lot

5.1 Lot technical ID: LOT-0001

Title: RTÉ Printer Managed Service Support and Upgrade

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 79810000 Printing services

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5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 435 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: SLA @ 20%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name:

Description: Technical Design and User Interface and interfaces @ 20%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name:

Description: Impact on and Disruption to Existing Services including User Training and Education: @ 10%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name:

Description: Key Personnel @ 5%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name:

Description: Environmental Impact @ 5%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 5

Criterion:

Type: Cost

Name:

Description: Cost @ 40%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 40

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: N/A

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: N/A

Organisation providing offline access to the procurement documents: Raidió Teilifís Éireann (RTÉ) -

6 Results

Value of all contracts awarded in this notice: 557 056 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Canon Ireland_20186

Tender:

Tender identifier: 000046522

Identifier of lot or group of lots: LOT-0001

Value of the tender: 557 056 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 416104

Date of the conclusion of the contract: 17/12/2024

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

8 Organisations

8.1 ORG-0001

Official name: Raidió Teilifís Éireann (RTÉ)

Registration number: IE8T50578M

Postal address: Donnybrook

Town: Dublin

Postcode: Dublin 4

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: purchasingdl@rte.ie

Telephone: 012083111

Buyer profile: <https://www.rte.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Canon Ireland_20186

Registration number: 124477

Postal address: 3090 Lake Drive, Citywest, Saggart, County Dublin

Town: Dublin

Postcode: D24 XN47

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tender_team@cuk.canon.co.uk

Telephone: +35312052400

Fax: +35312052525

Internet address: www.canon.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 62fd2a25-b2c4-45be-a26d-3a01e8fd7899 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 20/02/2025 11:18 +00:00
Languages in which this notice is officially available: English

11.2 Publication information