

Ireland: Software package and information systems

IT2948C - RFT For the Provision of a Microsoft 365 Backup Solution for University of Limerick (UL)

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Education Procurement Service (EPS)

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: IT2948C - RFT For the Provision of a Microsoft 365 Backup Solution for University of Limerick (UL)

Description: Request for Tenders for the provision of a Microsoft 365 Back-up Solution for University Limerick (UL).

It is desired that the solution will accommodate the following design principles: • Microsoft 365 data for UL direct and partner employees (~4,300), Postgraduate Research and Professional Doctorate students (~1,300), including shared mailboxes (~1,770) will be included in the backed-up process. Standard student accounts are out of scope for this project. • The backup solution must be third-party cloud-based and be immutable with an infrastructure air gap. • The solution must be intuitive and easy to use as UL will be managing the backup process. • The back-up solution to cover key data, configurations and settings required to get the university back to a functioning state in a timely manner, after a significant security incident, e.g. including Exchange, OneDrive, SharePoint, Teams, Intune, Azure AD and Power Platform data and relevant components (details in section 6) • If an out of the box solution is not available for specific requirements, e.g. Intune policies, we require the Tenderer to identify if this feature is on their planned product roadmap and an indicative date.

Procedure identifier: 2ea7aac0-acdc-463b-ba37-55fd28325e48

Previous notice: a45069aa-564d-4a0e-9da9-5df41a5b6d41-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48517000 IT software package

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 994 000 Euro

2.1.4 General information

Legal basis:

5 Lot

5.1 Lot technical ID: LOT-0001

Title: IT2948C - RFT For the Provision of a Microsoft 365 Backup Solution for University of Limerick (UL)

Description: Request for Tenders for the provision of a Microsoft 365 Back-up Solution for University Limerick (UL). It is desired that the solution will accommodate the following design principles: • Microsoft 365 data for UL direct and partner employees (~4,300), Postgraduate Research and Professional Doctorate students (~1,300), including shared mailboxes (~1,770) will be included in the backed-up process. Standard student accounts are out of scope for this project. • The backup solution must be third-party cloud-based and be immutable with an infrastructure air gap. • The solution must be intuitive and easy to use as UL will be managing the backup process. • The back-up solution to cover key data, configurations and settings required to get the university back to a functioning state in a timely manner, after a significant security incident, e.g. including Exchange, OneDrive, SharePoint, Teams, Intune, Azure AD and Power Platform data and relevant components (details in section 6) • If an out of the box solution is not available for specific requirements, e.g. Intune policies, we require the Tenderer to identify if this feature is on their planned product roadmap and an indicative date.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48517000 IT software package

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 994 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: @ 65%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 65

Criterion:

Type: Cost

Name:

Description: @35%

Category of award threshold criterion: Weight (percentage, exact)

Award criterion number: 35

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: See RFT documents

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland -

Information about review deadlines: See RFT documents

Organisation providing offline access to the procurement documents: Education Procurement Service (EPS) -

6 Results

Value of all contracts awarded in this notice: 505 969,32 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Phoenix Software Limited

Tender:

Tender identifier: 000068384

Identifier of lot or group of lots: LOT-0001

Value of the tender: 505 969,32 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 416548

Date on which the winner was chosen: 03/10/2024

Date of the conclusion of the contract: 20/02/2025

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 9

8 Organisations

8.1 ORG-0001

Official name: Education Procurement Service (EPS)

Registration number: IE 6609370 G

Postal address: Castletroy Limerick
Town: Limerick
Postcode: V94 DK53
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: info@educationprocurementservice.ie
Telephone: 061233715
Internet address: <https://www.educationprocurementservice.ie/>
Buyer profile: <https://www.educationprocurementservice.ie/>
Roles of this organisation:
 Buyer
 Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Phoenix Software Limited
Registration number: Phoenix Software
Postal address: Blenheim House, York Rd, Pocklington, Barmby Moor, York
Town: york
Postcode: YO42 1NS
Country subdivision (NUTS): Dublin (IE061)
Country: United Kingdom
Email: bidsadmin@phoenixs.co.uk
Telephone: 01904562200
Roles of this organisation:
 Tenderer
 Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
 Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 2174edbb-9a04-4759-bbff-fccd5c5f0d6a - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 20/02/2025 09:51 +00:00

Languages in which this notice is officially available: English

11.2 Publication information