

Ireland: Software programming and consultancy services

DPC Website Managed Support Services

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Data Protection Commission

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: DPC Website Managed Support Services

Description: The DPC have a number of website based systems, the main DPC website, the forms website and a web based ticketing system. The Main Website was implemented in 2018 and a redesign of the website was completed in 2020. The website is used as a platform for driving awareness of organisations' data-protection obligations, and informing individuals of their data protection rights through the provision of information and guidance to members of the public (data subjects) and to organisations with data protection obligations (data controllers/processors). The Main Website is built on Drupal content management software The Forms Website was implemented in 2018 and a redesign of the website was completed in 2021. The website provides an online service, through the use of webforms, and allows members of the public and organisations to submit data protection breaches, complaints and enquiries etc. to the DPC. The Forms Website is a be-spoke web application built on a LAMP application stack and a Laravel framework. The DPC Web Based Ticketing System is a commercially off the shelf tool that is based on Ruby on Rails and is hosted on the DPC tenancy in a 3rd party Data Centre. The DPC ticketing system is used internally by DPC staff and a select group of 3rd party suppliers. The purpose of this RFT is to procure a managed service provider to provide maintenance and support for the DPC Website based systems. Hosting is not in scope for this tender competition, the successful tenderer will be expected to support the DPC Websites and ticketing systems from the OS layer up, including the Drupal Content Management Software and all the applications that make up the bespoke forms website and ticketing system. The new contract will be effective from the 1st June 2024 for the Term of the Contract and aligned with the service requirements defined in this RFT.

Procedure identifier: 3d3b2a2f-109e-4ba4-8679-0aec811860ed

Previous notice: 05d53ff3-b676-499d-bb70-ea11996be4d9-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72416000 Application service providers

Additional classification (cpv): 72421000 Internet or intranet client application development services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 140 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: DPC Website Managed Support Services

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72416000 Application service providers

Additional classification (cpv): 72421000 Internet or intranet client application development services

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 140 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: Innovative purchase

Description: DPC Website Support and Maintenance Services

Innovative objective: The procured works, supplies, or services entail process innovation

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: Cost @ 30%

Weight (percentage, exact): 30

Criterion:

Type: Quality

Name:

Description: Q @70%

Weight (percentage, exact): 70

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: Quarterly

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Data Protection Commission

TED eSender: European Dynamics S.A.

6 Results

Value of all contracts awarded in this notice: 140 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Fusio Ltd

Tender:

Tender identifier: 000048539

Identifier of lot or group of lots: LOT-0001

Value of the tender: 140 000 Euro

The tender was ranked: yes

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 405897

Date on which the winner was chosen: 29/04/2024
Date of the conclusion of the contract: 01/06/2024
The contract is awarded within a framework agreement: no

6.1.4 Statistical information

Received tenders or requests to participate:
Type of received submissions: Tenders from medium tenderers
Number of tenders or requests to participate received: 1

8 Organisations

8.1 ORG-0001

Official name: Data Protection Commission
Registration number: Data Protection Commission
Postal address: 21 Fitzwilliam Square south
Town: Dublin
Postcode: D02 RD28
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: tjwalsh@dataprotection.ie
Telephone: 087 1092815
Internet address: <https://www.dataprotection.ie>
Buyer profile: <https://www.dataprotection.ie>
Roles of this organisation:
 Buyer
 Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Fusio Ltd
Registration number: 245771
Postal address: 26 Great Strand Street
Town: Dublin
Postcode: D01 R3P6
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: info@fusio.net
Telephone: +35318090000
Internet address: <https://www.fusio.net>
Roles of this organisation:
 Tenderer
 Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 0c8d006e-1476-4d34-8561-ebd38fc88f7e - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 17/01/2025 12:41 +00:00

Languages in which this notice is officially available: English

11.2 Publication information