

Ireland: Information technology services

University of Galway - Lot 1 IBM QRadar

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: University of Galway

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: University of Galway - Lot 1 IBM QRadar

Description: 5. In summary, the Services comprise the provision of Managed ICT Security Services, to include: a. Installation and maintenance of an on premise SIEM collector b. Collection of data from a wide variety of log sources c. Automated analysis and triage of event data with analyst verification of high priority events to be flagged to the University of Galway IT Security team d. MDR service based on our existing EDR installation on 5,000 endpoints e. Monthly reports on security status and posture f. SOAR use cases g. Incident response support h. Advice and guidance in evaluating new IT security solutions

Procedure identifier: f2a3a14a-2e2f-4212-b3d0-509d3ac5859d

Type of procedure: Restricted

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72212730 Security software development services

Additional classification (cpv): 72212731 File security software development services

Additional classification (cpv): 72246000 Systems consultancy services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72300000 Data services

Additional classification (cpv): 72322000 Data management services

Additional classification (cpv): 73421000 Development of security equipment

Additional classification (cpv): 79710000 Security services

2.1.2 Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: University of Galway - Lot 1 IBM QRadar

Description: 5. In summary, the Services comprise the provision of Managed ICT Security Services, to include: a. Installation and maintenance of an on premise SIEM collector b. Collection of data from a wide variety of log sources c. Automated analysis and triage of event data with analyst verification of high priority events to be flagged to the University of Galway IT Security team d. MDR service based on our existing EDR installation on 5,000 endpoints e. Monthly reports on security status and posture f. SOAR use cases g. Incident response support h. Advice and guidance in evaluating new IT security solutions

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72222300 Information technology services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 72212730 Security software development services

Additional classification (cpv): 72212731 File security software development services

Additional classification (cpv): 72246000 Systems consultancy services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72300000 Data services

Additional classification (cpv): 72322000 Data management services

Additional classification (cpv): 73421000 Development of security equipment

Additional classification (cpv): 79710000 Security services

5.1.2 Place of performance

Country subdivision (NUTS): Extra-Regio NUTS 3 (ALZZZ)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 700 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: Quality @ 60%

Weight (percentage, exact): 60

Criterion:

Type: Cost

Name:

Description: Cost @ 40%

Weight (percentage, exact): 40

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: HEAnet CLG

Organisation providing more information on the review procedures: The High Court of Ireland

TED eSender: European Dynamics S.A.

6 Results

Value of all contracts awarded in this notice: 948 684 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Ekco Security Limited

Tender:

Tender identifier: 000080270

Identifier of lot or group of lots: LOT-0001

Value of the tender: 948 684 Euro

Subcontracting: No

Contract information:

Identifier of the contract: 414894

Date on which the winner was chosen: 19/11/2024

Date of the conclusion of the contract: 10/12/2024

The contract is awarded within a framework agreement: no

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

8 Organisations

8.1 ORG-0001

Official name: HEAnet CLG

Registration number: 275301

Postal address: 3rd Floor, North Dock 2, 93/94 North Wall Quay,

Town: Dublin

Postcode: D01V8Y6

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: tenders@heanet.ie

Telephone: 016609040

Internet address: <https://www.heanet.ie>

Roles of this organisation:

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Ekco Security Limited

Registration number: 441430

Postal address: Mahon House, The Diamond, Main Street, Malahide

Town: Dublin

Postcode: K36 R623

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Contact point: University

Email: securitytenders@ek.co

Telephone: +353 1 699 4540

Internet address: www.ek.co

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

8.1 ORG-0005

Official name: University of Galway

Registration number: 317531

Postal address: University Road, Galway

Town: Galway

Country subdivision (NUTS): West (IE042)

Country: Ireland

Email: info@universityofgalway.ie

Telephone: 091-524411

Buyer profile: <https://www.universityofgalway.ie>

Roles of this organisation:

Buyer

11 Notice information

11.1 Notice information

Notice identifier/version: 8d63d2d8-dd31-4f5c-8081-977d42646ea1 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 06/01/2025 14:35 +00:00

Languages in which this notice is officially available: English

11.2 Publication information