

IRELAND: IT SERVICES: CONSULTING, SOFTWARE DEVELOPMENT, INTERNET AND SUPPORT VOIP (VOICE OVER INTERNET PROTOCOL) PRODUCTS, HARDWARE AND ASSOCIATED SERVICES

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: HEAnet CLG

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: VOIP (Voice Over Internet Protocol) Products, Hardware and Associated Services

Description: The purpose of this framework agreement is to allow HEAnet and its member institutions purchase VOIP (Voice Over Internet Protocol) products, hardware and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications. The Education sector in Ireland has an ongoing requirement for VOIP products, hardware and associated services. Not included within the scope of this tender is legacy phone support, audio conferencing equipment, Microsoft licences, mobile voice and data communications and associated products and services (including bulk text). It is intended to set up a multi-supplier multi-lot framework.

Procedure identifier: 9f1d55de-4604-45fe-bba5-14154824634b

Previous notice: 5724a8e3-00ac-497c-91e9-d0135536d6ef-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 2 500 000 Euro

Maximum value of the framework agreement: 2 500 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: eir Collaborate platform for VOIP products, hardware and associated services or equivalent

Description: The purpose of this framework agreement is to allow HEAnet and its member institutions purchase VOIP (Voice Over Internet Protocol) products, hardware and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications. The Education sector in Ireland has an ongoing requirement for VOIP products, hardware and associated services. Not included within the scope of this tender is legacy phone support, audio conferencing equipment, Microsoft licences, mobile voice and data communications and associated products and services (including bulk text). It is intended to set up a multi-supplier multi-lot framework.

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 2 500 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: Cost at 30%

Weight (percentage, exact): 30

Criterion:

Type: Quality

Name:

Description: Quality at 70%

Weight (percentage, exact): 70

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: HEAnet CLG

Organisation executing the payment: HEAnet CLG

TED eSender: European Dynamics S.A.

5.1 Lot technical ID: LOT-0002

Title: Three Connect platform for VOIP products, hardware and associated services or equivalent

Description: The purpose of this framework agreement is to allow HEAnet and its member institutions purchase VOIP (Voice Over Internet Protocol) products, hardware and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications. The Education sector in Ireland has an ongoing requirement for VOIP products, hardware and associated services. Not included within the scope of this tender is legacy phone support, audio conferencing equipment, Microsoft licences, mobile voice and data communications and associated products and services (including bulk text). It is intended to set up a multi-supplier multi-lot framework.

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 2 500 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: Quality at 70%

Weight (percentage, exact): 70

Criterion:

Type: Cost

Name:

Description: Cost at 30%

Weight (percentage, exact): 30

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: HEAnet CLG
Organisation executing the payment: HEAnet CLG
TED eSender: European Dynamics S.A.

5.1 Lot technical ID: LOT-0003

Title: Vodafone Business UC platform for VOIP products, hardware and associated services or equivalent
Description: The purpose of this framework agreement is to allow HEAnet and its member institutions purchase VOIP (Voice Over Internet Protocol) products, hardware and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications. The Education sector in Ireland has an ongoing requirement for VOIP products, hardware and associated services. Not included within the scope of this tender is legacy phone support, audio conferencing equipment, Microsoft licences, mobile voice and data communications and associated products and services (including bulk text). It is intended to set up a multi-supplier multi-lot framework.
Internal identifier: 3

5.1.1 Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Country: Ireland
Anywhere in the given country
Additional information:

5.1.5 Value

Estimated value excluding VAT: 2 500 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:
Type: Quality
Name:
Description: Quality at 70%
Weight (percentage, exact): 70
Criterion:
Type: Cost
Name:
Description: Cost at 30%
Weight (percentage, exact): 30
Fixed value (total): 30

Minimum score: 60

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: HEAnet CLG

Organisation executing the payment: HEAnet CLG

TED eSender: European Dynamics S.A.

5.1 Lot technical ID: LOT-0004

Title: Other platforms for VOIP products, hardware and associated services

Description: The purpose of this framework agreement is to allow HEAnet and its member institutions purchase VOIP (Voice Over Internet Protocol) products, hardware and associated services which will include hardware and software for hosted/cloud-based PBX solutions, fixed line voice services and unified communications. The Education sector in Ireland has an ongoing requirement for VOIP products, hardware and associated services. Not included within the scope of this tender is legacy phone support, audio conferencing equipment, Microsoft licences, mobile voice and data communications and associated products and services (including bulk text). It is intended to set up a multi-supplier multi-lot framework.

Internal identifier: 4

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Country: Ireland

Anywhere in the given country

Additional information:

5.1.5 Value

Estimated value excluding VAT: 2 500 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: Cost at 30%

Weight (percentage, exact): 30

Criterion:

Type: Quality

Name:

Description: Qualitative at 70%

Weight (percentage, exact): 70

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

Framework agreement, partly without reopening and partly with reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: HEAnet CLG

Organisation executing the payment: HEAnet CLG

TED eSender: European Dynamics S.A.

6 Results

Approximate value of the framework agreements: 2 500 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: eircom Limited (t/a eir evo)_18711

Tender:

Tender identifier: 000054066

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: 410225

Date on which the winner was chosen: 12/07/2024

Date of the conclusion of the contract: 29/08/2024

The contract is awarded within a framework agreement: no

6.1 Result lot Identifier: LOT-0002

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Three Ireland (Hutchison) Ltd_128666

Tender:

Tender identifier: 000054126

Identifier of lot or group of lots: LOT-0002

Subcontracting: No

Contract information:

Identifier of the contract: 410226

Date on which the winner was chosen: 12/07/2024

Date of the conclusion of the contract: 29/08/2024

The contract is awarded within a framework agreement: no

6.1 Result lot Identifier: LOT-0003

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Vodafone_65874

Tender:

Tender identifier: 000054118

Identifier of lot or group of lots: LOT-0003

Subcontracting: No

Contract information:

Identifier of the contract: 410227

Date on which the winner was chosen: 12/07/2024

Date of the conclusion of the contract: 29/08/2024

The contract is awarded within a framework agreement: no

6.1 Result lot Identifier: LOT-0004

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Phone Pulse Ltd

Tender:

Tender identifier: 000054119

Identifier of lot or group of lots: LOT-0004

Subcontracting: No

Contract information:

Identifier of the contract: 410228

Date on which the winner was chosen: 12/07/2024

Date of the conclusion of the contract: 29/08/2024

The contract is awarded within a framework agreement: no

Winner:

Official name: Damovo Irl

Tender:

Tender identifier: 000054156

Identifier of lot or group of lots: LOT-0004

Subcontracting: No

Contract information:

Identifier of the contract: 410231

Date on which the winner was chosen: 12/07/2024

Date of the conclusion of the contract: 29/08/2024

The contract is awarded within a framework agreement: no

Winner:

Official name: Avita Communications

Tender:

Tender identifier: 000054138
Identifier of lot or group of lots: LOT-0004
Subcontracting: No
Contract information:
Identifier of the contract: 410229
Date on which the winner was chosen: 12/07/2024
Date of the conclusion of the contract: 29/08/2024
The contract is awarded within a framework agreement: no

Winner:

Official name: Magnet+
Tender:
Tender identifier: 000054161
Identifier of lot or group of lots: LOT-0004
Subcontracting: No
Contract information:
Identifier of the contract: 410230
Date on which the winner was chosen: 12/07/2024
Date of the conclusion of the contract: 29/08/2024
The contract is awarded within a framework agreement: no

8 Organisations

8.1 ORG-0010

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1 ORG-0001

Official name: HEAnet CLG
Registration number: 275301
Postal address: 3rd Floor, North Dock 2, 93/94 North Wall Quay,
Town: Dublin
Postcode: D01V8Y6
Country: Ireland
Email: tenders@heanet.ie
Telephone: 016609040
Internet address: <https://www.heanet.ie>
Buyer profile: <https://www.heanet.ie>
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation executing the payment

8.1 ORG-0002

Official name: Phone Pulse Ltd

Registration number: 141884

Postal address: 41 Southern Cross Business Park, Boghall Road

Town: Bray

Postcode: A98 C984

Country: Ireland

Email: sales@phonepulse.ie

Telephone: 012863998

Internet address: www.phonepulse.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0004

8.1 ORG-0003

Official name: Damovo Irl

Registration number: 93134

Town: Dublin

Country: Ireland

Email: Leona.Doherty@Damovo.com

Telephone: 0035314293000

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0004

8.1 ORG-0004

Official name: Three Ireland (Hutchison) Ltd_128666

Registration number: 953753

Town: Dublin

Country: Ireland

Email: ken.mcgrath@three.ie

Telephone: 00353833333333

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

8.1 ORG-0005

Official name: Avita Communications

Registration number: 482186

Town: Galway

Country: Ireland

Email: fahygordon@gmail.com

Telephone: 0035319120406

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0004

8.1 ORG-0006

Official name: Magnet+

Registration number: 391141

Postal address: IDA Business and Technology Park

Town: Dublin
Postcode: D17AK77
Country: Ireland
Email: bids@magnetplus.ie
Telephone: 016810295
Internet address: www.magnetplus.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0004

8.1 ORG-0007

Official name: eircom Limited (t/a eir evo)_18711
Registration number: 907674
Postal address: 2 Heuston South Quarter, St. Johns Road, Dublin 8.
Town: Dublin
Postcode: D08 Y42N
Country: Ireland
Email: noeline.hogg@eirevo.ie
Telephone: 0851744917
Fax: 016007715
Internet address: www.eir.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

8.1 ORG-0008

Official name: Vodafone_65874
Registration number: 326967
Postal address: MountainView, Leopardstown
Town: Dublin
Postcode: Dublin 18
Country: Ireland
Email: gerard.lawlor@vodafone.com
Telephone: +353863822448
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0003

8.1 ORG-0009

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

11.1 Notice information

Notice identifier/version: 261e3785-0cb7-4091-b253-747ab6ced0f7 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 13/09/2024 12:54 +01:00

Languages in which this notice is officially available: English

11.2 Publication information