

**IRELAND: IT SERVICES: CONSULTING, SOFTWARE DEVELOPMENT, INTERNET AND SUPPORT
REQUEST FOR TENDERS FOR THE PROVISION OF THE HOSTING, MAINTENANCE,
MANAGEMENT, DEVELOPMENT AND 24/7/365 SUPPORT OF MET ÉIREANN'S WEB
SERVICES.**

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Met Eireann

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Request for Tenders for the provision of the hosting, maintenance, management, development and 24/7/365 support of Met Éireann's Web Services.

Description: In summary, the Services comprise: the hosting, maintenance, management, development and 24/7/365 support of Met Éireann's Web Services. The solution provided must satisfy all the requirements described in the Tender documents including: hosting and maintenance of Met Éireann's Digital System; provision, maintenance and management of a suite of cloud-based servers of varying specification to serve products to our Digital System; continued use of the existing WordPress™ Content Management System platform and the existing Met Éireann Freshdesk™ account for customer service emails; domain registration and DNS management for the web based system; backup and disaster recovery management; a test environment for met.ie, and a development app on iOS and Android; a data transfer facility which should be highly-available, resilient and provision of associated monitoring tools; integration with the Weather Warning System and migration of Met Éireann's Web Services; technical support for all of the above services, with provision for out of hours technical support and response times on a 24/7/365 basis; website/app design and development during the Contract Term based on prioritized roadmap items with proactive suggestions for new and improved user experience of our web products and services.

Procedure identifier: 89c912f7-a9a3-42a2-8e27-035bab0c45a

Previous notice: 1b9ec4e6-2547-4dee-b783-e24de3f24ea7-04

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services

2.1.2 Place of performance

Country: Ireland

Anywhere in the given country

2.1.3 Value

Estimated value excluding VAT: 1 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Request for Tenders for the provision of the hosting, maintenance, management, development and 24/7/365 support of Met Éireann's Web Services.

Description: In summary, the Services comprise: the hosting, maintenance, management, development and 24/7/365 support of Met Éireann's Web Services. The solution provided must satisfy all the requirements described in the Tender documents including: hosting and maintenance of Met Éireann's Digital System; provision, maintenance and management of a suite of cloud-based servers of varying specification to serve products to our Digital System; continued use of the existing WordPress™ Content Management System platform and the existing Met Éireann Freshdesk™ account for customer service emails; domain registration and DNS management for the web based system; backup and disaster recovery management; a test environment for met.ie, and a development app on iOS and Android; a data transfer facility which should be highly-available, resilient and provision of associated monitoring tools; integration with the Weather Warning System and migration of Met Éireann's Web Services; technical support for all of the above services, with provision for out of hours technical support and response times on a 24/7/365 basis; website/app design and development during the Contract Term based on prioritized roadmap items with proactive suggestions for new and improved user experience of our web products and services.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 1 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: The response to the requirements in Appendix 1.

Weight (percentage, exact): 70

Criterion:

Type: Price

Name:

Description: Overall price quoted for all services over the full contract term including extensions.

Weight (percentage, exact): 30

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Met Eireann

TED eSender: European Dynamics S.A.

6 Results

Value of all contracts awarded in this notice: 664 800 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Marino Software

Tender:

Tender identifier: 000054188

Identifier of lot or group of lots: LOT-0001

Subcontracting: No

Contract information:

Identifier of the contract: 410011

Date on which the winner was chosen: 01/07/2024

Date of the conclusion of the contract: 02/09/2024

The contract is awarded within a framework agreement: no

8 Organisations

8.1 ORG-0001

Official name: Met Eireann

Registration number: 0000

Postal address: Met Éireann Meteorological Centre, 65/67 Glasnevin Hill

Town: Dublin 9

Postcode: D09 Y921

Country: Ireland

Email: shay.greene@met.ie

Telephone: +353 1 8064200

Internet address: <https://www.met.ie>

Buyer profile: <https://www.met.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Marino Software

Registration number: 426161

Postal address: DCU Alpha

Town: Glasnevin

Postcode: D11 KXN4

Country: Ireland

Email: cara.ludlow@marinosoftware.com

Telephone: 0872791830

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: 5a2f0055-8e3c-485c-b3af-7bf6257b237e - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 06/09/2024 14:37 +01:00

Languages in which this notice is officially available: English

11.2 Publication information