

# IRELAND: MAINTENANCE OF INFORMATION TECHNOLOGY SOFTWARE AWARD OF CONTRACT FOR PROVISION, SUPPORT AND MAINTENANCE OF A CLOUD BASED INCOME MANAGEMENT SYSTEM FOR DUBLIN CITY COUNCIL

Contract or concession award notice – standard regime

## 1 Buyer

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### 1.1 Buyer

*Official name:* Dublin City Council

*Legal type of the buyer:* Local authority

*Activity of the contracting authority:* General public services

## 2 Procedure

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### 2.1 Procedure

*Title:* Award of contract for Provision, Support and Maintenance of a Cloud based Income Management System for Dublin City Council

*Description:* This contract was awarded under Article 32.2 (b) where the works, supplies or services can be provided only by a particular economic operator for a derogation from tendering. This contract is for the Provision, Support and Maintenance of a Cloud based Income Management System for Dublin City Council. and will be for a period of 3 years from May 27th 2024 until May 26th 2027 with an option to extend by an additional period of one (1) year.

*Procedure identifier:* 35287bbf-b838-42e3-8312-85817236c623

*Type of procedure:* Open

*Justification for the accelerated procedure:*

*Main features of the procedure:*

#### 2.1.1 Purpose

*Main nature of the contract:* Services

*Main classification (cpv):* 72267100 Maintenance of information technology software

#### 2.1.2 Place of performance

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

#### 2.1.4 General information

*Legal basis:*

Directive 2014/24/EU

## 5 Lot

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### 5.1 Lot technical ID: LOT-0001

*Title:* Award of contract for Provision, Support and Maintenance of a Cloud based Income Management System for Dublin City Council

*Description:* This contract was awarded under Article 32.2 (b) where the works, supplies or services can be provided only by a particular economic operator for a derogation from tendering. This contract is for the Provision, Support and Maintenance of a Cloud based Income Management System for Dublin City Council. and will be for a period of 3 years

from May 27th 2024 until May 26th 2027 with an option to extend by an additional period of one (1) year. A VEAT Notice for this was published on 15/2/24. Notice ID 3103063  
*Internal identifier:* 1

#### **5.1.1 Purpose**

*Main nature of the contract:* Services

*Main classification (cpv):* 72267100 Maintenance of information technology software

#### **5.1.2 Place of performance**

*Country subdivision (NUTS):* Dublin (IE061)

*Country:* Ireland

*Additional information:*

#### **5.1.6 General information**

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

#### **5.1.10 Award criteria**

*Criterion:*

Type: Cost

Name:

Description: Cost @100% This contract was awarded under Article 32.2 (b) where the works, supplies or services can be provided only by a particular economic operator for a derogation from tendering. This contract is for the Provision, Support and Maintenance of a Cloud based Income Management System for Dublin City Council. and will be for a period of 3 years from May 27th 2024 until May 26th 2027 with an option to extend by an additional period of one (1) year.

Weight (percentage, exact): 100

Fixed value (total): 100

Minimum score: 100

*Description of the method to be used if weighting cannot be expressed by criteria:*

*Justification for not indicating the weighting of the award criteria:*

#### **5.1.15 Techniques**

*Framework agreement:*

No framework agreement

*Information about the dynamic purchasing system:*

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation signing the contract:* Dublin City Council

*TED eSender:* European Dynamics S.A.

## **6 Results**

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*Value of all contracts awarded in this notice:* 850 000 Euro

### **6.1 Result lot Identifier: LOT-0001**

At least one winner was chosen.

#### **6.1.2 Information about winners**

Winner:

*Official name:* Access Paysuite Ltd.

*Tender:*

*Tender identifier:* 1

*Identifier of lot or group of lots:* LOT-0001

*Subcontracting:* No

*Subcontracting value is known:* no

*Subcontracting percentage is known:* no

*Contract information:*

*Identifier of the contract:* Award of contract for Provision, Support and Maintenance of a Cloud based Income Management System for Dublin City Council

*Date on which the winner was chosen:* 08/05/2024

*Date of the conclusion of the contract:* 27/05/2024

*The contract is awarded within a framework agreement:* no

*Organisation signing the contract:* Dublin City Council

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* Dublin City Council

*Registration number:* IE4773215U

*Postal address:* Civic Offices, Wood Quay

*Town:* Dublin

*Postcode:* D08 RF3F

*Country:* Ireland

*Email:* [fiona.martin@dublincity.ie](mailto:fiona.martin@dublincity.ie)

*Telephone:* 01 2222222

*Internet address:* <https://www.dublincity.ie>

*Buyer profile:* <https://www.dublincity.ie>

*Roles of this organisation:*

*Buyer*

*Organisation signing the contract*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland

*Postal address:* Four Courts, Inns Quay, Dublin 7

*Town:* Dublin

*Postcode:* D07 WDX8

*Country:* Ireland

*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)

*Telephone:* +353 1 8886000

*Roles of this organisation:*

*Review organisation*

### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.

*Registration number:* 002024901000

*Department:* European Dynamics S.A.

*Town:* Athens

*Country:* Greece

*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)

*Telephone:* +30 2108094500

*Roles of this organisation:*

*TED eSender*

### **8.1 ORG-0004**

*Official name:* Access Paysuite Ltd.

*Registration number:* 4595169

*Postal address:* Armstrong Building, Oakwood Drive, Loughborough University Science and Enterprise Park,  
Loughborough, LE11 3QF

*Town:* Loughborough

*Postcode:* LE11 3QF

*Country:* United Kingdom

*Email:* [sam.potter@theaccessgroup.com](mailto:sam.potter@theaccessgroup.com)

*Telephone:* 00447825061720

*Roles of this organisation:*

*Tenderer*

*Winner of these lots:* LOT-0001

## **11 Notice information**

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### **11.1 Notice information**

*Notice identifier/version:* 3373b829-3ce3-432b-8dd4-0eb2fe5ea0de - 01

*Form type:* Result

*Notice type:* Contract or concession award notice – standard regime

*Notice dispatch date:* 21/08/2024 14:56 +01:00

*Languages in which this notice is officially available:* English

### **11.2 Publication information**