

IRELAND: IT SERVICES: CONSULTING, SOFTWARE DEVELOPMENT, INTERNET AND SUPPORT
REQUEST FOR TENDER FOR THE PROVISION OF SUGARCRM ENTERPRISE EDITION LICENSES, SUPPORT, SECURITY AND FUTURE DEVELOPMENT OF SUGARCRM ENTERPRISE EDITION SOLUTION FOR THE HOUSING ASSISTANCE PAYMENTS

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Limerick City and County Council_103432

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: Housing and community amenities

2 Procedure

2.1 Procedure

Title: Request for tender for the provision of SugarCRM Enterprise Edition licenses, support, security and future development of SugarCRM Enterprise Edition solution for the Housing Assistance Payments

Description: Request for tender for the provision of SugarCRM Enterprise Edition licenses, support, security and future development of SugarCRM Enterprise Edition solution for the Housing Assistance Payment (HAP).

Procedure identifier: 9f2cbff4-99da-4d99-a7f7-b1ec5d926707

Previous notice: 982b7206-82b6-445b-8124-4637ab38af73-01

Type of procedure: Open

The procedure is accelerated: no

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: Location is Limerick for a national service

2.1.3 Value

Estimated value excluding VAT: 2 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: Lot 1 covers the provision of SugarCRM Enterprise Edition licences.

Description: Request for tender for the provision of SugarCRM Enterprise Edition licenses, support, security and future development of SugarCRM Enterprise Edition solution for the Housing Assistance Payment (HAP).

Internal identifier: 1

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Anywhere

Additional information:

5.1.5 Value

Estimated value excluding VAT: 2 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Name: The RFT covers the provision of SugarCRM Enterprise Edition licenses

Description: Cost per license

Weight (points, exact): 100

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Limerick City and County Council_103432

Organisation executing the payment: Limerick City and County Council_103432

TED eSender: European Dynamics S.A.

5.1 Lot technical ID: LOT-0002

Title: Lot 2 covers professional, security and support services.

Description: Request for tender for the provision of SugarCRM Enterprise Edition licenses, support, security and future development of SugarCRM Enterprise Edition solution for the Housing Assistance Payment (HAP).

Internal identifier: 2

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: Limerick is location for national service

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.5 Value

Estimated value excluding VAT: 2 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10 Award criteria

Criterion:

Type: Cost

Name:

Description: The RFT covers professional, security and support services to the HAP SSC. It has been determined, that the contract will be for a period of 3 years with 2 year extension option from 1 August 2024 with an eestimated value: €2million.

Weight (points, exact): 1 000

Description of the method to be used if weighting cannot be expressed by criteria:

Justification for not indicating the weighting of the award criteria:

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Limerick City and County Council_103432

Organisation executing the payment: Limerick City and County Council_103432

TED eSender: European Dynamics S.A.

6 Results

Value of all contracts awarded in this notice: 2 000 000 Euro

Approximate value of the framework agreements: 0 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Provident C.R.M. Ltd

Tender:

Tender identifier: 000048632

Identifier of lot or group of lots: LOT-0001

Subcontracting: Not yet known

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: 409525

Date on which the winner was chosen: 20/05/2024

Date of the conclusion of the contract: 01/08/2024

The contract is awarded within a framework agreement: no

6.1 Result lot Identifier: LOT-0002

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Provident C.R.M. Ltd

Tender:

Tender identifier: 000048632

Identifier of lot or group of lots: LOT-0002

Subcontracting: Not yet known

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: 409526

Date on which the winner was chosen: 20/05/2024

Date of the conclusion of the contract: 01/08/2024

The contract is awarded within a framework agreement: no

8 Organisations

8.1 ORG-0001

Official name: Limerick City and County Council_103432

Registration number: 3267368TH.

Postal address: Merchant's Quay,

Town: Limerick.

Postcode: V94 EH90

Country: Ireland

Email: suzanne.goggin@limerick.ie

Telephone: +353 61 556000

Internet address: <https://www.limerick.ie/>

Buyer profile: <https://www.limerick.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation executing the payment

8.1 ORG-0002

Official name: Provident C.R.M. Ltd

Registration number: 462574

Postal address: Unit 1, CHQ Building, IFSC

Town: Dublin

Postcode: D01Y6H7

Country: Ireland

Email: gary@providentcrm.com

Telephone: 0878261031

Internet address: www.providentcrm.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001 LOT-0002

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: d53e3859-54ac-4011-92fc-08df4f4f73ef - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 20/08/2024 12:42 +01:00

Languages in which this notice is officially available: English

11.2 Publication information