

IRELAND: DATA SERVICES

SUPPLY OF A SECURITY INFORMATION AND EVENT MANAGEMENT (SIEM) SOLUTION, MANAGED DETECTION & RESPONSE AND MONITORING & ALERTING SERVICES

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Central Bank of Ireland

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Economic affairs

2 Procedure

2.1 Procedure

Title: SUPPLY OF A SECURITY INFORMATION AND EVENT MANAGEMENT (SIEM) SOLUTION, MANAGED DETECTION & RESPONSE AND MONITORING & ALERTING SERVICES

Description: The Central Bank is seeking to procure a SIEM solution, Managed Detection and Response and monitoring and alerting Services including: • Security monitoring, including provision of a managed next generation Security Information and Event Management (SIEM) solution • Managed detection and response (MDR) • Augmentation of the Central Bank's Security Operations Centre (SOC)

Procedure identifier: 74905ec0-fc98-4b00-ac62-6894bc965cca

Previous notice: 254703-2021

Internal identifier: 2021P075

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

Justification for the accelerated procedure:

Main features of the procedure:

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72300000 Data services

Additional classification (cpv): 72212760 Virus protection software development services

Additional classification (cpv): 72223000 Information technology requirements review services

Additional classification (cpv): 72253100 Helpdesk services

Additional classification (cpv): 72253200 Systems support services

Additional classification (cpv): 72263000 Software implementation services

Additional classification (cpv): 72265000 Software configuration services

Additional classification (cpv): 72266000 Software consultancy services

Additional classification (cpv): 72330000 Content or data standardization and classification services

Additional classification (cpv): 72590000 Computer-related professional services

Additional classification (cpv): 72600000 Computer support and consultancy services

Additional classification (cpv): 35721000 Electronic intelligence system

Additional classification (cpv): 72700000 Computer network services

Additional classification (cpv): 79700000 Investigation and security services

Additional classification (cpv): 79710000 Security services

Additional classification (cpv): 48200000 Networking, Internet and intranet software package

Additional classification (cpv): 48613000 Electronic data management (EDM)

Additional classification (cpv): 48730000 Security software package
Additional classification (cpv): 48731000 File security software package
Additional classification (cpv): 48732000 Data security software package
Additional classification (cpv): 72212730 Security software development services
Additional classification (cpv): 72212731 File security software development services
Additional classification (cpv): 72212732 Data security software development services

2.1.3 Value

Estimated value excluding VAT: 6 000 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5 Lot

5.1 Lot technical ID: LOT-0001

Title: SUPPLY OF A SECURITY INFORMATION AND EVENT MANAGEMENT (SIEM) SOLUTION, MANAGED DETECTION & RESPONSE AND MONITORING & ALERTING SERVICES

Description: The Central Bank is seeking to procure a SIEM solution, Managed Detection and Response and monitoring and alerting Services including: • Security monitoring, including provision of a managed next generation Security Information and Event Management (SIEM) solution • Managed detection and response (MDR) • Augmentation of the Central Bank's Security Operations Centre (SOC)

Internal identifier: 2021P075

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72300000 Data services

Options:

Description of the options: The duration of the Contract is intended to be three (3) years although the Central Bank has the right to terminate it earlier. The Central Bank also has the right to extend the duration of the Contract by up to three (3) consecutive 12-month periods, so that the Contract may ultimately have a maximum total duration of six (6) years.

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information: Dublin (IE061)

5.1.3 Estimated duration

Start date: 30/04/2024

Duration end date: 29/04/2027

5.1.4 Renewal

Maximum renewals: 3

5.1.5 Value

Estimated value excluding VAT: 6 000 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Having regard to the nature of the Central Bank's requirements, the contract value identified in this notice represents the Central Bank's best estimate at the time of award rather than a fixed value. The final value of the contract may be higher or lower than the estimated figure.

5.1.7 Strategic procurement

5.1.10 Award criteria

Criterion:

Type: Quality

Name:

Description: 750 Marks

Criterion:

Type: Cost

Name:

Description: Cost 250 Marks

Description of the method to be used if weighting cannot be expressed by criteria: Most Economically Advantageous Tender

Justification for not indicating the weighting of the award criteria:

5.1.12 Terms of procurement

Information about review deadlines: As set out at regulation 7 of the European Communities (Public Authorities' Contracts) (Review Procedures) Regulations SI 130/2010, as amended.

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Central Bank of Ireland

Organisation signing the contract: Central Bank of Ireland

TED eSender: European Dynamics S.A.

6 Results

Value of all contracts awarded in this notice: 11 700 000 Euro

6.1 Result lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: INTEGRITY360 LIMITED

Tender:

Tender identifier: 2021P075

Identifier of lot or group of lots: LOT-0001

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: S0002986 - Provision of a security monitoring and support service (SMSS)

Date on which the winner was chosen: 06/12/2023

Date of the conclusion of the contract: 30/04/2024

The contract is awarded within a framework agreement: no

Organisation signing the contract: Central Bank of Ireland

6.1.4 Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 5

8 Organisations

8.1 ORG-0001

Official name: Central Bank of Ireland

Registration number: N/A

Postal address: New Wapping Street, North Wall Quay, Dublin 1

Town: Dublin

Postcode: D01 F7X3

Country: Ireland

Email: procurementcompliance@centralbank.ie

Telephone: +353 (0) 1 2246000

Fax: +353 (0) 1 2245550

Internet address: <http://www.centralbank.ie>

Buyer profile: <http://www.centralbank.ie>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation signing the contract

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

8.1 ORG-0004

Official name: INTEGRITY360 LIMITED
Registration number: 400211
Postal address: Termini 3 Arkle Road Sandyford
Town: Dublin 18
Postcode: D18T6T7
Country: Ireland
Email: sales@integrity360.com
Telephone: +353 01 293 4027
Internet address: <https://www.integrity360.com/>
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001

11 Notice information

11.1 Notice information

Notice identifier/version: 92b77e59-567a-4a19-b7d4-f3f0ae0d0728 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice dispatch date: 29/05/2024 13:39 +01:00
Languages in which this notice is officially available: English

11.2 Publication information