

IRELAND: PROCUREMENT CONSULTANCY SERVICES TECHNICAL, COMMERCIAL, FINANCIAL AND PROCUREMENT ADVICE FOR AN AGREEMENT TO OPERATE, MANAGE AND MAINTAIN THE EMERGENCY CALL ANSWERING SERVICE (ECAS)

Contract or concession award notice – standard regime

1 Buyer

1.1 Buyer

Official name: Department of the Environment Climate and Communications

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: Technical, Commercial, Financial and Procurement Advice for an agreement to operate, manage and maintain the Emergency Call Answering Service (ECAS)

Description: The Contracting Authority wishes to appoint external advisors to provide technical, commercial, financial and procurement advisory services in relation to the procurement, contracting and implementation of an Emergency Call Answering Service Operator. It is envisaged that the successful Tenderer will be required to advise and assist the Contracting Authority, to include for the purposes of this RFT: DECC and/or other personnel or entities that may be involved, as required. These Services include but are not necessarily limited to conducting a detailed analysis of requirements for Service (including but not limited to the design, procurement, installation, testing, commissioning, maintenance, support and operation of all hardware and software, interconnections with public networks and services and the Emergency Services, facilities and building infrastructure and the requirements of all relevant legislation and the impact this will have with regards to technical requirements of the ECAS), preparation of supporting documentation, consulting and liaising with key stakeholders including the Emergency Services, ComReg and telecommunications industry throughout the process, business continuity management, cyber security management, financial and commercial parameters and specification of management information reporting requirements. Full details can be found in the Request for Tender document.

Procedure identifier: 7ac528c5-7649-494e-910b-b458752f47fd

Type of procedure: Open

The procedure is accelerated: No

2.1.1 Purpose

Nature of the contract: Services

Main classification (cpv): 79418000 Procurement consultancy services

Additional classification (cpv): 66171000 Financial consultancy services

Additional classification (cpv): 79412000 Financial management consultancy services

Additional classification (cpv): 71356000 Technical services

Additional classification (cpv): 71621000 Technical analysis or consultancy services

2.1.3 Value

Estimated value excluding VAT: 479 222,5 EUR

Maximum value of the framework agreement: 0 EUR

2.1.4 General information

5 Lot

5.1 Lot: LOT-0001

Title: Technical, Commercial, Financial and Procurement Advice for an agreement to operate, manage and maintain the Emergency Call Answering Service (ECAS)

Description: The Contracting Authority wishes to appoint external advisors to provide technical, commercial, financial and procurement advisory services in relation to the procurement, contracting and implementation of an Emergency Call Answering Service Operator. It is envisaged that the successful Tenderer will be required to advise and assist the Contracting Authority, to include for the purposes of this RFT: DECC and/or other personnel or entities that may be involved, as required. These Services include but are not necessarily limited to conducting a detailed analysis of requirements for Service (including but not limited to the design, procurement, installation, testing, commissioning, maintenance, support and operation of all hardware and software, interconnections with public networks and services and the Emergency Services, facilities and building infrastructure and the requirements of all relevant legislation and the impact this will have with regards to technical requirements of the ECAS), preparation of supporting documentation, consulting and liaising with key stakeholders including the Emergency Services, ComReg and telecommunications industry throughout the process, business continuity management, cyber security management, financial and commercial parameters and specification of management information reporting requirements. Full details can be found in the Request for Tender document.

Internal identifier: 0

5.1.1 Purpose

Nature of the contract: Services

Main classification (cpv): 79418000 Procurement consultancy services

Additional classification (cpv): 66171000 Financial consultancy services

Additional classification (cpv): 79412000 Financial management consultancy services

Additional classification (cpv): 71356000 Technical services

Additional classification (cpv): 71621000 Technical analysis or consultancy services

5.1.5 Value

Estimated value excluding VAT: 479 222,5 EUR

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

5.1.10 Award criteria

Criterion:

Type: Price

Description: Price was not the only award criterion and all criteria are stated only in the procurement documents

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system

No dynamic purchase system

Electronic auction:

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Department of the Environment Climate and Communications

6 Results

6.1 Result Lot Identifier: LOT-0001

At least one winner was chosen.

6.1.2 Information about winners

Winner:

Official name: Analysys Mason_3390

Tender:

Tender identifier: 000025180

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: 395025

Date on which the winner was chosen: 2023-11-01Z

Date of the conclusion of the contract: 2023-12-18Z

The contract is awarded within a framework agreement: false

8 Organisations

8.1 ORG-0001

Official name: Department of the Environment Climate and Communications

Registration number: 4002073W

Postal address: 29-31 Adelaide Road

Town: Dublin

Postcode: D02 X285

Country: Ireland

Email: susan.fleming@decc.gov.ie

Telephone: 01 678 2000

Internet address: <https://www.gov.ie/en/organisation/departement-of-the-environment-climate-and-communications/>

Information exchange endpoint (URL): <https://www.gov.ie/en/organisation/departement-of-the-environment-climate-and-communications/>

Buyer profile: <http://www.decc.gov.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Analysys Mason_3390

Registration number: 6324061F

Town: Dublin

Country: Ireland

Email: pat.kidney@analysysmason.com

Telephone: +353 868313836

Internet address: <https://www.analysysmason.com/>

Information exchange endpoint (URL): <https://www.analysysmason.com/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

The winner is listed on a regulated market

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11 Notice information

11.1 Notice information

Notice identifier/version: b0e34b73-86f0-48bd-b9da-5b537418f505 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 2024-01-08Z 08:07:43Z

Languages in which this notice is officially available: English

11.2 Publication information