

IRELAND - COMPUTER-RELATED SERVICES - REQUEST FOR TENDERS FOR THE PROVISION OF ENTERPRISE SOLUTIONS FOR IT SERVICE MANAGEMENT, AND IT ASSET DISCOVERY AND MANAGEMENT, FOR AN GARDA SÍOCHÁNA

Contract or concession award notice – standard regime

1. Buyer

1.1 Buyer

Official name: An Garda Síochána_1192

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Public order and safety

2. Procedure

2.1 Procedure

Title: Request for Tenders for the provision of Enterprise Solutions for IT Service Management, and IT Asset Discovery and Management, for An Garda Síochána

Description: An Garda Síochána is undertaking this procurement process to identify a suite of solutions to enable the complete IT Service Management of An Garda Síochána's ICT Service Catalogue as well as the full discovery and management of all Hardware and Software assets and associated licence usage and compliance. An Garda Síochána considers the details of Appendix 1 to be confidential information and have chosen not to include these details in the publicly available RFT documents. In order to access this information Tenderers must agree to the terms of the Tender Confidentiality Undertaking (Attachment 1). The Tender Confidentiality Undertaking must be downloaded from the Documents area within the Request for Tender, printed, signed by an authorised signatory. Tenderers must return a scanned copy of the signed Confidentiality Undertaking through the messaging system on eTenders.gov.ie as soon as possible, and return the signed original to Procurement, Garda HQ, Phoenix Park, Dublin 8.

Procedure identifier: 593ce82a-c3d8-4e93-b570-ae846037ac9e

Type of procedure: Open

The procedure is accelerated: No

2.1.1 Purpose

Nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48517000 IT software package

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72253000 Helpdesk and support services

2.1.3 Value

Estimated value excluding VAT: 16,000,000 EUR

Maximum value of the framework agreement: 0 EUR

2.1.4 General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1 Lot: LOT-0001

Title: Request for Tenders for the provision of Enterprise Solutions for IT Service Management, and IT Asset Discovery and Management, for An Garda Síochána

Description: An Garda Síochána is undertaking this procurement process to identify a suite of solutions to enable the complete IT Service Management of An Garda Síochána's ICT Service Catalogue as well as the full discovery and management of all Hardware and Software assets and associated licence usage and compliance. An Garda Síochána considers the details of Appendix 1 to be confidential information and have chosen not to include these details in the publicly available RFT documents. In order to access this information Tenderers must agree to the terms of the Tender Confidentiality Undertaking (Attachment 1). The Tender Confidentiality Undertaking must be downloaded from the Documents area within the Request for Tender, printed, signed by an authorised signatory. Tenderers must return a scanned copy of the signed Confidentiality Undertaking through the messaging system on eTenders.gov.ie as soon as possible, and return the signed original to Procurement, Garda HQ, Phoenix Park, Dublin 8.

Internal identifier: 0

5.1.1 Purpose

Nature of the contract: Services

Main classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 48517000 IT software package

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72253000 Helpdesk and support services

5.1.5 Value

Estimated value excluding VAT: 16,000,000 EUR

5.1.6 General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA)

5.1.10 Award criteria

Criterion:

Type: Quality

Description: The Tender was awarded on the basis of the best quality / price ratio.

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system

No dynamic purchase system

Electronic auction:

5.1.16 *Further information, mediation and review*

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: An Garda Síochána_1192

6. Results

6.1 *Result Lot Identifier:* LOT-0001

At least one winner was chosen.

6.1.2 *Information about winners*

Winner:

Official name: Ernst and Young_86592

Tender:

Tender identifier: 000028496

Identifier of lot or group of lots: LOT-0001

Contract information:

Identifier of the contract: 394872

Date of the conclusion of the contract: 2023-12-01Z

The contract is awarded within a framework agreement: false

8. Organisations

8.1 ORG-0001

Official name: An Garda Síochána_1192

Registration number: 0000

Postal address: Finance Department, Garda Headquarters, Phoenix Park, Dublin 8

Town: Dublin

Postcode: D08 HN3X

Country: Ireland

Email: tenderoffice@garda.ie

Telephone: +353 16662173

Buyer profile: <https://www.garda.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1 ORG-0002

Official name: Ernst and Young_86592

Registration number: 692611

Town: Dublin

Country: Ireland

Email: eytendersirl@ie.ey.com

Telephone: +353 214805700

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1 ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

8.1 ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

11. Notice information

11.1 Notice information

Notice identifier/version: 84d024d2-304d-45d2-9862-36317cbebb48 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice dispatch date: 2023-12-18Z 12:40:40Z

Languages in which this notice is officially available: English

11.2 Publication information