Ireland: Software programming and consultancy services
Renewal and Support of the Darktrace Cybersecurity Platform

Contract or concession notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Tusla Child and Family Agency
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

2 *Procedure*

2.1 *Procedure*

Title: Renewal and Support of the Darktrace Cybersecurity Platform
Description: Tusla – Child and Family Agency requires the renewal and ongoing product support of its existing Darktrace cybersecurity platform. The solution provides AI-driven threat detection and autonomous response capabilities across Tusla's ICT environment, supporting the protection of sensitive information, critical systems and essential services.
Procedure identifier: f7d05a1f-1c75-415e-b76d-8d25b81d25e3
Type of procedure: Open
The procedure is accelerated: *no*

2.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 72200000 Software programming and consultancy services
Additional classification (cpv): 72260000 Software-related services
Additional classification (cpv): 72261000 Software support services
Additional classification (cpv): 72268000 Software supply services
Additional classification (cpv): 48000000 Software package and information systems
Additional classification (cpv): 48517000 IT software package
Additional classification (cpv): 72315200 Data network management services
Additional classification (cpv): 72315100 Data network support services

2.1.2 *Place of performance*

Postal address: Tusla National Office (The Brunel Building): Heuston South Quarter, Saint John's Road West, Dublin 8,
Town: Dublin
Postcode: D08 X01F
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3 *Value*

Estimated value excluding VAT: 6 000 000 *Euro*

2.1.4 *General information*

Legal basis:
Directive 2014/24/EU

2.1.6 *Grounds for exclusion*

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 *Lot*

5.1 *Lot*: LOT-0001

Title: Renewal and Support of the Darktrace Cybersecurity Platform

Description: Tusla – Child and Family Agency requires the renewal and ongoing product support of its existing Darktrace cybersecurity platform. The solution provides AI-driven threat detection and autonomous response capabilities across Tusla's ICT environment, supporting the protection of sensitive information, critical systems and essential services.

Internal identifier: 0

5.1.1 *Purpose*

Main nature of the contract: Services

Main classification (cpv): 72200000 Software programming and consultancy services

Additional classification (cpv): 72260000 Software-related services

Additional classification (cpv): 72261000 Software support services

Additional classification (cpv): 72268000 Software supply services

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Additional classification (cpv): 48517000 IT software package

Additional classification (cpv): 72315200 Data network management services

Additional classification (cpv): 72315100 Data network support services

5.1.2 *Place of performance*

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 *Estimated duration*

Duration: 5 *Year*

5.1.5 *Value*

Estimated value excluding VAT: 6 000 000 *Euro*

5.1.6 *General information*

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): *yes*

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.9 *Selection criteria*

Sources of selection criteria: Notice

Criterion: References on specified services

Description of selection criterion: Software Licences

5.1.11 *Procurement documents*

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 16/12/2026 13:00 +00:00
Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9539318

5.1.12 *Terms of procurement*

Terms of submission:
Electronic submission: Required
Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9539318
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 08/01/2027 13:00 +00:00
Duration during which the tender must remain valid: 180 *Day*
Information about public opening:
Opening date: 08/01/2027 13:30 +00:00
Place: https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=9539318
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: *yes*
Electronic payment will be used: *yes*

5.1.15 *Techniques*

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 *Further information, mediation and review*

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: Tusla Child and Family Agency
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: Tusla Child and Family Agency
Organisation processing tenders: Tusla Child and Family Agency

8 *Organisations*

8.1 ORG-0001

Official name: Tusla Child and Family Agency
Registration number: 3217896 OH
Department: ICT
Postal address: Brunel Building, Heuston South Quarter, Dublin 8. Brunel Building, Heuston South Quarter, Dublin 8.
Town: Dublin
Postcode: D08 X01F
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Contact point: Tusla ICT
Email: nationalprocurementunit@tusla.ie

Telephone: 00353 1 771 8500
Fax: 00353 1 771 8500
Internet address: https://www.tusla.ie
Information exchange endpoint (URL): https://www.etenders.gov.ie
Buyer profile: www.etenders.gov.ie
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1 ORG-0002
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7 Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Internet address: www.courts.ie
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003
Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 58b863bf-8730-4f0b-bb76-ab023033d050 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 23/11/2026 11:57 +00:00
Languages in which this notice is officially available: English