Ireland: Computer back-up services
Request for Tenders for The Provision of a Backup Solution for Cork ETB Microsoft Office 365 Tenant including Microsoft Entra ID Configuration

Contract or concession notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Cork Education and Training Board
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Education

2 *Procedure*

2.1 *Procedure*

Title: Request for Tenders for The Provision of a Backup Solution for Cork ETB Microsoft Office 365 Tenant including Microsoft Entra ID Configuration
Description: Cork ETB is seeking tenders from competent service providers for the supply of a backup solution for our Microsoft Office 365 tenant including EntraID configuration. Proposals are requested for the supply, implementation and ongoing support of a SaaS backup and recovery solution to protect the data and configuration on its Microsoft 365 environment, including Exchange Online, OneDrive for Business, SharePoint Online, Teams, M365 Groups, Public Folders, and identity/tenant configuration in Entra ID. Full details are contained in the tender documentation attached to this Contract Notice.
Procedure identifier: e93bf582-f15c-4f0f-af2e-c18df81a9dd8
Type of procedure: Open
The procedure is accelerated: *no*

2.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 72910000 Computer back-up services
Additional classification (cpv): 72500000 Computer-related services
Additional classification (cpv): 72222300 Information technology services
Additional classification (cpv): 72510000 Computer-related management services
Additional classification (cpv): 72250000 System and support services
Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 *Place of performance*

Country subdivision (NUTS): South-West (IE053)
Country: Ireland

2.1.3 *Value*

Estimated value excluding VAT: 1 800 000 *Euro*

2.1.4 *General information*

Legal basis:
Directive 2014/24/EU

2.1.6 *Grounds for exclusion*

Sources of grounds for exclusion: Procurement Document

5 *Lot*

5.1 *Lot*: LOT-0001

Title: Request for Tenders for The Provision of a Backup Solution for Cork ETB Microsoft Office 365 Tenant including Microsoft Entra ID Configuration

Description: Cork ETB is seeking tenders from competent service providers for the supply of a backup solution for our Microsoft Office 365 tenant including EntraID configuration. Proposals are requested for the supply, implementation and ongoing support of a SaaS backup and recovery solution to protect the data and configuration on its Microsoft 365 environment, including Exchange Online, OneDrive for Business, SharePoint Online, Teams, M365 Groups, Public Folders, and identity/tenant configuration in Entra ID. Full details are contained in the tender documentation attached to this Contract Notice.

Internal identifier: 0

5.1.1 *Purpose*

Main nature of the contract: Services

Main classification (cpv): 72910000 Computer back-up services

Additional classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72222300 Information technology services

Additional classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72250000 System and support services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 *Place of performance*

Country subdivision (NUTS): South-West (IE053)

Country: Ireland

Additional information:

5.1.3 *Estimated duration*

Duration: 10 *Year*

5.1.5 *Value*

Estimated value excluding VAT: 1 800 000 *Euro*

5.1.6 *General information*

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): *yes*

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.9 *Selection criteria*

Sources of selection criteria: Procurement Document

5.1.11 *Procurement documents*

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 22/12/2026 17:00 +00:00

Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9530399

5.1.12 *Terms of procurement*

Terms of submission:

Electronic submission: Required

Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9530399

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed

Deadline for receipt of tenders: 11/01/2027 14:00 +00:00

Duration during which the tender must remain valid: 12 *Month*

Information about public opening:

Opening date: 11/01/2027 14:30 +00:00

Place: https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=9530399

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: *no*

Electronic payment will be used: *no*

5.1.15 *Techniques*

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 *Further information, mediation and review*

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Cork Education and Training Board

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Cork Education and Training Board

Organisation processing tenders: Cork Education and Training Board

8 *Organisations*

8.1 ORG-0001

Official name: Cork Education and Training Board

Registration number: 3185254WH

Department: Procurement Department

Postal address: 21 Lavitts Quay

Town: Cork

Postcode: T12 HYT9

Country subdivision (NUTS): South-West (IE053)

Country: Ireland

Email: procurement@corketb.ie

Telephone: +353214907100

Internet address: http://www.corketb.ie

Buyer profile: http://www.corketb.ie

Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 63b3189a-7f6c-4079-8ad1-e9f3383834d7 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 20/11/2026 15:43 +00:00
Languages in which this notice is officially available: English