Ireland: Taxi services
Managed Service for Non-Emergency Transport for HSE Service Users (excluding Dialysis patients) on behalf of Mayo University Hospital

Contract or concession notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Health Service Executive (HSE)
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

2 *Procedure*

2.1 *Procedure*

Title: Managed Service for Non-Emergency Transport for HSE Service Users (excluding Dialysis patients) on behalf of Mayo University Hospital
Description: The HSE wishes to establish a new contract with a third-party provider to provide a managed service for Non-Emergency Transport for HSE Service Users on behalf of Mayo University Hospital. The Managed Service involves; (a) the establishment of an approved list of transport providers and (b) the management of the day-to-day provision of non-emergency transport for patients, staff members, attendants or members of the general public approved by the HSE on behalf of MUH.
Procedure identifier: 60345820-dabc-4b84-97a7-90529032878a
Type of procedure: Open
The procedure is accelerated: *no*

2.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 60120000 Taxi services

2.1.2 *Place of performance*

Country subdivision (NUTS): West (IE042)
Country: Ireland

2.1.3 *Value*

Estimated value excluding VAT: 1 900 000 *Euro*

2.1.4 *General information*

Legal basis:
Directive 2014/24/EU

2.1.6 *Grounds for exclusion*

Sources of grounds for exclusion: Procurement Document

5 *Lot*

5.1 *Lot*: LOT-0001

Title: Managed Service for Non-Emergency Transport for HSE Service Users (excluding Dialysis patients) on behalf of Mayo University Hospital
Description: The HSE wishes to establish a new contract with a third-party provider to provide a managed service for Non-Emergency Transport for HSE Service Users on behalf of Mayo University Hospital. The Managed Service involves; (a) the establishment of an approved list of transport providers and (b) the management of the day-to-day provision of non-emergency transport for patients, staff members, attendants or members of the general public approved by the HSE on behalf of MUH.
Internal identifier: 0

5.1.1 *Purpose*
Main nature of the contract: Services
Main classification (cpv): 60120000 Taxi services

5.1.2 *Place of performance*
Country subdivision (NUTS): West (IE042)
Country: Ireland
Additional information:

5.1.3 *Estimated duration*
Duration: 48 *Month*

5.1.5 *Value*
Estimated value excluding VAT: 1 900 000 *Euro*

5.1.6 *General information*
Reserved participation: Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): *yes*

5.1.7 *Strategic procurement*
Aim of strategic procurement: No strategic procurement

5.1.9 *Selection criteria*
Sources of selection criteria: Procurement Document

5.1.11 *Procurement documents*
Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 14/12/2026 12:00 +00:00
Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9530239

5.1.12 *Terms of procurement*
Terms of submission:
Electronic submission: Required
Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9530239
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Not allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 21/12/2026 12:00 +00:00
Duration during which the tender must remain valid: 180 *Day*
Information about public opening:

Opening date: 21/12/2026 12:30 +00:00
Place: https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=9530239
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known
Electronic invoicing: Allowed
Electronic ordering will be used: *yes*
Electronic payment will be used: *yes*

5.1.15 *Techniques*
Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 *Further information, mediation and review*
Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: Health Service Executive (HSE)
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: Health Service Executive (HSE)
Organisation processing tenders: Health Service Executive (HSE)

8 *Organisations*

8.1 ORG-0001
Official name: Health Service Executive (HSE)
Registration number: 20059064
Postal address: Oak House, Millennium Park Naas Co. Kildare
Town: Kildare
Postcode: RE
Country subdivision (NUTS): Mid-East (IE062)
Country: Ireland
Email: brona.walsh@hse.ie
Telephone: 0599178062
Internet address: https://www.hse.ie
Buyer profile: https://www.hse.ie
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1 ORG-0002
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003
Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 1b509bbe-706c-40bf-a6b3-82a663504db7 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 19/11/2026 15:02 +00:00
Languages in which this notice is officially available: English