Ireland: Software package and information systems
ICT-615 - Provision of Agile XRM Licences

Contract or concession notice – standard regime

1 *Buyer*

1.1 *Buyer*

Official name: Health Information and Quality Authority (HIQA)
Legal type of the buyer: Body governed by public law, controlled by a central government authority
Activity of the contracting authority: Health

2 *Procedure*

2.1 *Procedure*

Title: ICT-615 - Provision of Agile XRM Licences
Description: Provision of Agile XRM Licences to commence form January 2027. See RFT for full details.
Procedure identifier: 6d6e4da2-0288-4a41-a1c7-75bbdc34ea28
Type of procedure: Open
The procedure is accelerated: *no*

2.1.1 *Purpose*

Main nature of the contract: Supplies
Main classification (cpv): 48000000 Software package and information systems

2.1.2 *Place of performance*

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3 *Value*

Estimated value excluding VAT: 1 000 000 *Euro*

2.1.4 *General information*

Legal basis:
Directive 2014/24/EU

2.1.6 *Grounds for exclusion*

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5 *Lot*

5.1 *Lot*: LOT-0001

Title: ICT-615 - Provision of Agile XRM Licences
Description: Provision of Agile XRM Licences to commence form January 2027. See RFT for full details.
Internal identifier: 0

5.1.1 *Purpose*

Main nature of the contract: Supplies
Main classification (cpv): 48000000 Software package and information systems

5.1.2 *Place of performance*

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 *Estimated duration*

Duration: 5 *Year*

5.1.5 *Value*

Estimated value excluding VAT: 1 000 000 *Euro*

5.1.6 *General information*

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): *yes*

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.9 *Selection criteria*

Sources of selection criteria: Procurement Document

5.1.11 *Procurement documents*

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 07/12/2026 15:00 +00:00

Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9486115

5.1.12 *Terms of procurement*

Terms of submission:

Electronic submission: Required

Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9486115

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 14/12/2026 15:00 +00:00

Duration during which the tender must remain valid: 3 *Month*

Information about public opening:

Opening date: 14/12/2026 15:30 +00:00

Place: https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=9486115

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: *no*

Electronic payment will be used: *yes*

5.1.15 *Techniques*

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 *Further information, mediation and review*

Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: Health Information and Quality Authority (HIQA)
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: Health Information and Quality Authority (HIQA)
Organisation processing tenders: Health Information and Quality Authority (HIQA)

8 *Organisations*

8.1 ORG-0001

Official name: Health Information and Quality Authority (HIQA)
Registration number: 9518681S
Postal address: Unit 1301, City Gate, Mahon
Town: Cork
Postcode: T12 Y2XT
Country subdivision (NUTS): South-West (IE053)
Country: Ireland
Email: noconnor@hiqa.ie
Telephone: 021 240 9300
Internet address: https://www.hiqa.ie/
Buyer profile: https://www.hiqa.ie/
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 298685d2-5033-4cd5-9ad7-2b51ca43c60c - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 12/11/2026 12:40 +00:00
Languages in which this notice is officially available: English