

Ireland: Technical computer support services

ICT Support Services for Limerick Twenty Thirty DAC

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Limerick Twenty Thirty DAC

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2 Procedure

2.1 Procedure

Title: ICT Support Services for Limerick Twenty Thirty DAC

Description: Limerick Twenty Thirty Strategic Development DAC invites tenders from suitably qualified economic operators for the provision of managed ICT support services. The successful Tenderer will provide ICT helpdesk and end-user support, Microsoft 365 administration, infrastructure and network support, cybersecurity services, backup and recovery support, telephony support, hardware and asset support, licensing management and associated ICT services.

Procedure identifier: 9160b1ac-f366-4f44-b902-54404e2bb125

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

2.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 175 000 Euro

2.1.4 General information

Legal basis:

Other

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

Title: ICT Support Services for Limerick Twenty Thirty DAC

Description: Limerick Twenty Thirty Strategic Development DAC invites tenders from suitably qualified economic operators for the provision of managed ICT support services. The successful Tenderer will provide ICT helpdesk and end-user support, Microsoft 365 administration, infrastructure and network support, cybersecurity services, backup and recovery support, telephony support, hardware and asset support, licensing management and associated ICT services.

Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72611000 Technical computer support services

5.1.2 Place of performance

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 60 Month

5.1.5 Value

Estimated value excluding VAT: 175 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

The procurement falls within the scope of the European Parliament and Council 2009/33/EC (Clean Vehicles Directive – CVD)

The CVD legal basis to establish which category of procurement procedure applies Other service contract

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 18/11/2026 12:00 +00:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9384549>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9384549>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 25/11/2026 12:00 +00:00

Duration during which the tender must remain valid: 90 Day

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Limerick Twenty Thirty DAC

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Limerick Twenty Thirty DAC

Organisation processing tenders: Limerick Twenty Thirty DAC

8 Organisations

8.1 ORG-0001

Official name: Limerick Twenty Thirty DAC

Postal address: 5th Floor

Town: Limerick

Postcode: V94 4D83

Country subdivision (NUTS): Mid-West (IE051)

Country: Ireland

Email: info@limerick2030.ie

Telephone: +353 61517430

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
 TED eSender

Notice information

Notice identifier/version: a3cfd0ba-2b31-4fc8-8612-74999fefc59f - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 28/10/2026 13:51 +00:00
Languages in which this notice is officially available: English