Ireland: Repair and maintenance services
Invitation to Tender for Managed Multi-Function Print Services

Contract or concession notice – standard regime

1 *Buyer*

1.1 *Buyer*
Official name: Empower CLG
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: General public services

2 *Procedure*

2.1 *Procedure*
Title: Invitation to Tender for Managed Multi-Function Print Services
Description: Empower invites tenders from suitably qualified providers for the management, maintenance and support of its existing multi-function print estate, associated consumables, PaperCut administration and a planned migration from the current PaperCut MF architecture to PaperCut Hive or an approved equivalent cloud-native target solution.
Procedure identifier: a474bc91-0aa8-4c2d-8bdc-093594c09394
Type of procedure: Open
The procedure is accelerated: *no*

2.1.1 *Purpose*
Main nature of the contract: Services
Main classification (cpv): 50000000 Repair and maintenance services

2.1.2 *Place of performance*
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3 *Value*
Estimated value excluding VAT: 190 000 *Euro*

2.1.4 *General information*
Legal basis:
Directive 2014/24/EU

2.1.6 *Grounds for exclusion*
Sources of grounds for exclusion: Procurement Document

5 *Lot*

5.1 *Lot*: LOT-0001
Title: Invitation to Tender for Managed Multi-Function Print Services
Description: Empower invites tenders from suitably qualified providers for the management, maintenance and support of its existing multi-function print estate, associated consumables, PaperCut administration and a planned migration from the current PaperCut MF architecture to PaperCut Hive or an approved equivalent cloud-native target solution.

Internal identifier: 0

5.1.1 *Purpose*

Main nature of the contract: Services

Main classification (cpv): 50000000 Repair and maintenance services

5.1.2 *Place of performance*

Town: Dublin

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 *Estimated duration*

Duration: 3 *Year*

5.1.5 *Value*

Estimated value excluding VAT: 190 000 *Euro*

5.1.6 *General information*

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): *yes*

This procurement is also suitable for small and medium-sized enterprises (SMEs): *yes*

5.1.7 *Strategic procurement*

Aim of strategic procurement: Reduction of environmental impacts

Description: Empower's Sustainable Procurement Process enables us to meet our needs for goods, services, works and utilities in a way that achieves value for money on a whole life basis in terms of generating benefits not only to us as an organisation, but also to society and the economy, while minimising damage to the environment.

Approach to reducing environmental impacts: Other

Green Procurement Criteria: No Green Public Procurement criteria

Social objective promoted: Other

The procurement falls within the scope of the European Parliament and Council 2009/33/EC (Clean Vehicles Directive – CVD)

The CVD legal basis to establish which category of procurement procedure applies Other service contract

5.1.9 *Selection criteria*

Sources of selection criteria: Procurement Document

5.1.11 *Procurement documents*

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 29/10/2026 17:00 +01:00

Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9361310

5.1.12 *Terms of procurement*

Terms of submission:

Electronic submission: Required

Address for submission: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9361310

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Allowed
Deadline for receipt of tenders: 23/11/2026 17:00 +01:00
Duration during which the tender must remain valid: 6 *Month*
Information about public opening:
Opening date: 23/11/2026 17:30 +01:00
Place: https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=9361310
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: *no*
Electronic payment will be used: *yes*

5.1.15 *Techniques*
Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 *Further information, mediation and review*
Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: Empower CLG
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: Empower CLG
Organisation processing tenders: Empower CLG

8 *Organisations*

8.1 ORG-0001
Official name: Empower CLG
Registration number: 240699
Postal address: Dillon House, 106 Coolmine Industrial Estate, Clonsilla Road, Dublin 15
Town: Dublin
Postcode: D15 KT2X
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: rft@empower.ie
Telephone: 01 820 9550
Internet address: www.empower.ie
Buyer profile: www.empower.ie
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1 ORG-0002
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Procurement service provider
Review organisation
Organisation providing more information on the review procedures

8.1 ORG-0003
Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: fbb1775e-2356-4c48-b67d-cfd7e1a0fa01 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 23/10/2026 12:57 +01:00
Languages in which this notice is officially available: English