

Ireland: Platform interconnectivity software development services

Request for Tender for Microsoft Dynamics Application Development, Enhancement and Continuous Improvement Services and Support and Maintenance Services

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Skillnet Ireland

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Education

2 Procedure

2.1 Procedure

Title: Request for Tender for Microsoft Dynamics Application Development, Enhancement and Continuous Improvement Services and Support and Maintenance Services

Description: The objective of this Request for Tender is to procure a suitably qualified service provider to support, maintain, enhance and further develop Skillnet Ireland's Microsoft Dynamics platform, ensuring it remains secure, reliable, fit for purpose and capable of meeting future operational, regulatory and business requirements. Skillnet Ireland seeks to secure a service provider that can: 1. Provide reliable ongoing support and maintenance services for the existing Microsoft Dynamics solution; 2. Deliver application development, enhancements and continuous improvement services to ensure the solution remains aligned with business requirements and future organisational and regulatory needs; and 3. Ensure appropriate Microsoft Dynamics licensing, licence management and related advisory services are in place for all users of the solution.

Procedure identifier: a669afe1-df94-4bb7-9871-00208e174ed6

Type of procedure: Open

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212211 Platform interconnectivity software development services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 210 000 Euro

2.1.4 General information

Legal basis:

Other

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5.1 Lot: LOT-0001

Title: Request for Tender for Microsoft Dynamics Application Development, Enhancement and Continuous Improvement Services and Support and Maintenance Services

Description: The objective of this Request for Tender is to procure a suitably qualified service provider to support, maintain, enhance and further develop Skillnet Ireland's Microsoft Dynamics platform, ensuring it remains secure, reliable, fit for purpose and capable of meeting future operational, regulatory and business requirements. Skillnet Ireland seeks to secure a service provider that can: 1. Provide reliable ongoing support and maintenance services for the existing Microsoft Dynamics solution; 2. Deliver application development, enhancements and continuous improvement services to ensure the solution remains aligned with business requirements and future organisational and regulatory needs; and 3. Ensure appropriate Microsoft Dynamics licensing, licence management and related advisory services are in place for all users of the solution.

Internal identifier: T2607

5.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72212211 Platform interconnectivity software development services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 4 Year

5.1.5 Value

Estimated value excluding VAT: 210 000 Euro

5.1.6 General information

Procurement Project not financed with EU Funds.

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7 Strategic procurement

Aim of strategic procurement: Reduction of environmental impacts

Description: Environmental and Sustainability Management Practices -Tenderers shall provide a brief statement (maximum 2 pages) outlining their environmental management arrangements, sustainability policies and the measures they will apply to minimise the environmental impact of delivering the Services outlined in this tender.

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 05/11/2026 13:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9289269>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9289269>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 13/11/2026 13:00 +01:00

Duration during which the tender must remain valid: 180 Day

Terms of contract:

Electronic invoicing: Allowed

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Skillnet Ireland

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Skillnet Ireland

Organisation processing tenders: Skillnet Ireland

8 Organisations

8.1 ORG-0001

Official name: Skillnet Ireland

Registration number: 298694

Postal address: Fifth Floor, Q House, 76 Furze Road, Sandyford

Town: Dublin

Postcode: D18 E268

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement@skillnetireland.ie

Telephone: 01-2079630

Internet address: <http://www.skillnetireland.ie>

Buyer profile: <http://www.skillnetireland.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1 ORG-0002

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 825cec03-3b38-41c3-8bdd-7bf6bdf46212 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 13/10/2026 18:14 +01:00

Languages in which this notice is officially available: English