Ireland: Telephone and data transmission services
Fixed Line and VOIP Services

Contract or concession notice – standard regime

1 *Buyer*

1.1 *Buyer*
Official name: The Courts Service
Legal type of the buyer: Body governed by public law, controlled by a central government authority
Activity of the contracting authority: Public order and safety

2 *Procedure*

2.1 *Procedure*
Title: Fixed Line and VOIP Services
Description: The Courts Service requires the provision of Fixed Voice and VoIP Services. Tenderers are required to quote for all service delivery modes currently deployed in the Courts Service – SIP, ISDN, PSTN analogue.
Procedure identifier: 17970f29-5c23-4911-8678-1eb7f7c8b134
Type of procedure: Open
The procedure is accelerated: *no*

2.1.1 *Purpose*
Main nature of the contract: Services
Main classification (cpv): 64210000 Telephone and data transmission services
Additional classification (cpv): 64220000 Telecommunication services except telephone and data transmission services

2.1.2 *Place of performance*
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3 *Value*
Estimated value excluding VAT: 1 500 000 *Euro*

2.1.4 *General information*
Legal basis:
Directive 2014/24/EU

2.1.6 *Grounds for exclusion*
Sources of grounds for exclusion: Procurement Document

5 *Lot*

5.1 *Lot*: LOT-0001
Title: Fixed Line and VOIP Services
Description: The Courts Service requires the provision of Fixed Voice and VoIP Services. Tenderers are required to quote for all service delivery modes currently deployed in the Courts Service – SIP, ISDN, PSTN analogue.

Internal identifier: 0

5.1.1 *Purpose*

Main nature of the contract: Services
Main classification (cpv): 64210000 Telephone and data transmission services
Additional classification (cpv): 64220000 Telecommunication services except telephone and data transmission services

5.1.2 *Place of performance*

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Additional information:

5.1.3 *Estimated duration*

Duration: 60 *Month*

5.1.5 *Value*

Estimated value excluding VAT: 1 500 000 *Euro*

5.1.6 *General information*

Reserved participation: Participation is not reserved.
Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): *yes*

5.1.7 *Strategic procurement*

Aim of strategic procurement: No strategic procurement

5.1.9 *Selection criteria*

Sources of selection criteria: Procurement Document

5.1.11 *Procurement documents*

Languages in which the procurement documents are officially available: English
Languages in which the procurement documents (or their parts) are unofficially available: English
Deadline for requesting additional information: 27/10/2026 17:00 +01:00
Address of the procurement documents: https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9287171

5.1.12 *Terms of procurement*

Terms of submission:
- *Electronic submission*: Required
- *Address for submission*: https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9287171
- *Languages in which tenders or requests to participate may be submitted*: English
- *Electronic catalogue*: Not allowed
- *Tenderers may submit more than one tender*: Not allowed
- *Deadline for receipt of tenders*: 17/11/2026 15:00 +01:00
- *Duration during which the tender must remain valid*: 180 *Day*

Information about public opening:
- *Opening date*: 17/11/2026 15:30 +01:00
- *Place*: https://www.etenders.gov.ie/epps/cft/prepareViewCfTWS.do?resourceId=9287171

Terms of contract:
- *The execution of the contract must be performed within the framework of sheltered employment programmes*: No
- *Electronic invoicing*: Allowed

Electronic ordering will be used: *yes*
Electronic payment will be used: *yes*

5.1.15 *Techniques*
Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16 *Further information, mediation and review*
Review organisation: The High Court of Ireland
Organisation providing offline access to the procurement documents: The Courts Service
Organisation providing more information on the review procedures: The High Court of Ireland
Organisation receiving requests to participate: The Courts Service
Organisation processing tenders: The Courts Service

8 *Organisations*

8.1 ORG-0001
Official name: The Courts Service
Registration number: N/A
Postal address: Phoenix House, 15 - 24 Phoenix Street North
Town: Dublin 7
Postcode: D07F95Y
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: ictsharedservices@courts.ie
Telephone: 35318886000
Internet address: www.courts.ie
Buyer profile: www.courts.ie
Roles of this organisation:
Buyer
Organisation providing offline access to the procurement documents
Organisation receiving requests to participate
Organisation processing tenders

8.1 ORG-0002
Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:
Review organisation

Organisation providing more information on the review procedures

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: fa081efb-cb8a-4e19-a215-cf95d35f14a7 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice dispatch date: 13/10/2026 16:33 +01:00
Languages in which this notice is officially available: English