

Ireland: Computer-related management services

TR5906 A Single Supplier Contract for a Service Provider to provide the Supply, Maintenance and Support of Citrix DaaS, Virtual Apps and Desktops

Contract or concession notice – standard regime

1 Buyer

1.1 Buyer

Official name: Electricity Supply Board (ESB)

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

Activity of the contracting entity: Electricity-related activities

2 Procedure

2.1 Procedure

Title: TR5906 A Single Supplier Contract for a Service Provider to provide the Supply, Maintenance and Support of Citrix DaaS, Virtual Apps and Desktops

Description: The Contracting Entity intends to procure a contract for the supply, maintenance and support of Citrix DaaS, Virtual Apps and Desktops. It is proposed that the contract will include (non-exhaustive list - high level scope) Supply, Maintenance and Support of Citrix DaaS, Virtual Apps and Desktops for approx. 11,000 users. This is currently provided under the Citrix Platform License subscription. The supply and support of any new Citrix products, licenses, cloud services or services as required. The support and maintenance of four Citrix NetScaler MPX 9200's and supply of any future infrastructure requirements. The provision of Customer Success Services, Priority Support, and Problem Escalation processes. Citrix Education and Training as required. Citrix Professional Services days as required. Annual Health Checks as required. Applicants must hold a Citrix Fusion Resell-Platinum Accreditation at date of submission of PQQ.

Procedure identifier: 43eccde5-2f8b-4aef-9533-2a6989dde17f

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1 Purpose

Main nature of the contract: Services

Main classification (cpv): 72510000 Computer-related management services

Additional classification (cpv): 72514000 Computer facilities management services

Additional classification (cpv): 72230000 Custom software development services

Additional classification (cpv): 72223000 Information technology requirements review services

Additional classification (cpv): 72310000 Data-processing services

Additional classification (cpv): 72400000 Internet services

Additional classification (cpv): 48820000 Servers

Additional classification (cpv): 48517000 IT software package

Additional classification (cpv): 72500000 Computer-related services

Additional classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3 Value

Estimated value excluding VAT: 7 370 000 Euro

2.1.4 General information

Legal basis:

Directive 2014/25/EU

2.1.6 Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5 Lot

5.1 Lot: LOT-0001

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Internal identifier: 0

5.1.1 Purpose

Main nature of the contract: Services

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5.1.2 Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Additional information:

5.1.3 Estimated duration

Duration: 5 Year

5.1.4 Renewal

Maximum renewals: 5

5.1.5 Value

Estimated value excluding VAT: 7 370 000 Euro

5.1.6 General information

Reserved participation: Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7 Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9 Selection criteria

Sources of selection criteria: Procurement Document

5.1.11 Procurement documents

Languages in which the procurement documents are officially available: English

Languages in which the procurement documents (or their parts) are unofficially available: English

Deadline for requesting additional information: 28/10/2026 12:00 +01:00

Address of the procurement documents: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9259291>

5.1.12 Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9259291>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 18/11/2026 12:00 +01:00

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Conditions relating to the performance of the contract: See procurement document

Financial arrangement: See procurement document

5.1.15 Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16 Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing additional information about the procurement procedure: Electricity Supply Board (ESB)

Organisation providing offline access to the procurement documents: Electricity Supply Board (ESB)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation receiving requests to participate: Electricity Supply Board (ESB)

Organisation processing tenders: Electricity Supply Board (ESB)

8 Organisations

8.1 ORG-0001

Official name: Electricity Supply Board (ESB)

Registration number: ESB001
Postal address: 27 Fitzwilliam Street Lower, Dublin
Town: Dublin
Postcode: D02 KT92
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Contact point: via eTenders
Email: esprocurement@esb.ie
Telephone: 000000
Internet address: <https://www.esb.ie>
Buyer profile: <https://www.esb.ie>
Roles of this organisation:

- Buyer*
- Organisation providing additional information about the procurement procedure*
- Organisation providing offline access to the procurement documents*
- Organisation receiving requests to participate*
- Organisation processing tenders*

8.1 ORG-0002

Official name: The High Court of Ireland
Registration number: The High Court of Ireland
Department: The High Court of Ireland
Postal address: Four Courts, Inns Quay, Dublin 7
Town: Dublin
Postcode: D07 WDX8
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: HighCourtCentralOffice@courts.ie
Telephone: +353 1 8886000
Roles of this organisation:

- Review organisation*
- Organisation providing more information on the review procedures*

8.1 ORG-0003

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:

- TED eSender*

Notice information

Notice identifier/version: 88bf9dff-7e1f-4c84-9d0f-c93ce7bcf899 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice dispatch date: 09/10/2026 11:04 +01:00

Languages in which this notice is officially available: English