

**Ireland: Software package and information systems**  
**Establishment of a Single Party Framework Agreement for the provision, development, maintenance and support of a Digital Services Development Platform and associated services.**

Contract or concession notice – standard regime

1 Buyer

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**1.1 Buyer**

*Official name:* Cork County Council

*Legal type of the buyer:* Local authority

*Activity of the contracting authority:* General public services

2 Procedure

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**2.1 Procedure**

*Title:* Establishment of a Single Party Framework Agreement for the provision, development, maintenance and support of a Digital Services Development Platform and associated services.

*Description:* Establishment of a Single Party Framework Agreement for the provision, development, maintenance and support of a Digital Services Development Platform and associated services.

*Procedure identifier:* 9063f5cd-97a0-41ee-9a97-e456295e9529

*Type of procedure:* Competitive dialogue

**2.1.1 Purpose**

*Main nature of the contract:* Supplies

*Main classification (cpv):* 48000000 Software package and information systems

*Additional classification (cpv):* 48445000 Customer Relation Management software package

*Additional classification (cpv):* 48810000 Information systems

*Additional classification (cpv):* 72212445 Customer Relation Management software development services

**2.1.2 Place of performance**

*Country subdivision (NUTS):* South-West (IE053)

*Country:* Ireland

**2.1.3 Value**

*Estimated value excluding VAT:* 2 500 000 Euro

*Maximum value of the framework agreement:* 2 500 000 Euro

**2.1.4 General information**

*Legal basis:*

Directive 2014/24/EU

**2.1.6 Grounds for exclusion**

*Sources of grounds for exclusion:* European Single Procurement Document (ESPD)

5 Lot

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**5.1 Lot: LOT-0001**

*Title:* Establishment of a Single Party Framework Agreement for the provision, development, maintenance and support of a Digital Services Development Platform and associated services.

*Description:* Establishment of a Single Party Framework Agreement for the provision, development, maintenance and support of a Digital Services Development Platform and associated services.

*Internal identifier:* 0

#### **5.1.1 Purpose**

*Main nature of the contract:* Supplies

*Main classification (cpv):* 48000000 Software package and information systems

*Additional classification (cpv):* 48445000 Customer Relation Management software package

*Additional classification (cpv):* 48810000 Information systems

*Additional classification (cpv):* 72212445 Customer Relation Management software development services

#### **5.1.2 Place of performance**

*Country subdivision (NUTS):* South-West (IE053)

*Country:* Ireland

*Additional information:*

#### **5.1.3 Estimated duration**

*Duration:* 10 Year

#### **5.1.5 Value**

*Estimated value excluding VAT:* 2 500 000 Euro

#### **5.1.6 General information**

*Reserved participation:* Participation is not reserved.

Procurement Project not financed with EU Funds.

*The procurement is covered by the Government Procurement Agreement (GPA):* yes

#### **5.1.7 Strategic procurement**

*Aim of strategic procurement:* No strategic procurement

#### **5.1.9 Selection criteria**

*Sources of selection criteria:* European Single Procurement Document (ESPD)

*Information about the second stage of a two-stage procedure:*

*Minimum number of candidates to be invited for the second stage of the procedure:* 3

*Maximum number of candidates to be invited for the second stage of the procedure:* 5

*The procedure will take place in successive stages. At each stage, some participants may be eliminated*

#### **5.1.11 Procurement documents**

*Languages in which the procurement documents are officially available:* English

*Languages in which the procurement documents (or their parts) are unofficially available:* English

*Deadline for requesting additional information:* 15/10/2026 16:00 +01:00

*Address of the procurement documents:* <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=9123020>

#### **5.1.12 Terms of procurement**

*Terms of submission:*

*Electronic submission:* Required

*Address for submission:* <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=9123020>

*Languages in which tenders or requests to participate may be submitted:* English

*Electronic catalogue:* Not allowed

*Tenderers may submit more than one tender:* Not allowed

*Deadline for receipt of requests to participate:* 27/10/2026 16:00 +01:00

*Terms of contract:*

*The execution of the contract must be performed within the framework of sheltered employment programmes:* No

*Electronic invoicing:* Required

*Electronic ordering will be used:* yes

*Electronic payment will be used:* yes

#### **5.1.15 Techniques**

*Framework agreement:*

Framework agreement, partly without reopening and partly with reopening of competition

*Maximum number of participants:* 1

*Justification for the duration of the framework agreement:* The investment of time and resources by Cork County Council in the development and continuing delivery of online services requires us to have stability in platform delivery.

*Information about the dynamic purchasing system:*

No dynamic purchase system

#### **5.1.16 Further information, mediation and review**

*Review organisation:* The High Court of Ireland

*Organisation providing offline access to the procurement documents:* Cork County Council

*Organisation providing more information on the review procedures:* The High Court of Ireland

*Organisation receiving requests to participate:* Cork County Council

*Organisation processing tenders:* Cork County Council

## **8 Organisations**

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### **8.1 ORG-0001**

*Official name:* Cork County Council

*Registration number:* 0007458M

*Postal address:* County Hall, Carrigrohane Road, Cork

*Town:* Cork

*Postcode:* T12 R2NC

*Country subdivision (NUTS):* South-West (IE053)

*Country:* Ireland

*Contact point:* Conor Ahern

*Email:* [conor.ahern@corkcoco.ie](mailto:conor.ahern@corkcoco.ie)

*Telephone:* 003530214285727

*Internet address:* <https://www.corkcoco.ie/en>

*Buyer profile:* <https://www.corkcoco.ie/en>

*Roles of this organisation:*

*Buyer*

*Organisation providing offline access to the procurement documents*

*Organisation receiving requests to participate*

*Organisation processing tenders*

### **8.1 ORG-0002**

*Official name:* The High Court of Ireland

*Registration number:* The High Court of Ireland

*Department:* The High Court of Ireland  
*Postal address:* Four Courts, Inns Quay, Dublin 7  
*Town:* Dublin  
*Postcode:* D07 WDX8  
*Country subdivision (NUTS):* Dublin (IE061)  
*Country:* Ireland  
*Email:* [HighCourtCentralOffice@courts.ie](mailto:HighCourtCentralOffice@courts.ie)  
*Telephone:* +353 1 8886000  
*Roles of this organisation:*  
    *Review organisation*  
    *Organisation providing more information on the review procedures*

#### **8.1 ORG-0003**

*Official name:* European Dynamics S.A.  
*Registration number:* 002024901000  
*Department:* European Dynamics S.A.  
*Town:* Athens  
*Postcode:* 15125  
*Country subdivision (NUTS):* Βόρειος Τομέας Αθηνών (EL301)  
*Country:* Greece  
*Email:* [eproc-esender@eurodyn.com](mailto:eproc-esender@eurodyn.com)  
*Telephone:* +30 2108094500  
*Roles of this organisation:*  
    *TED eSender*

#### *Notice information*

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*Notice identifier/version:* 9ce79414-7363-4cd6-95c9-16d834a99f8c - 01  
*Form type:* Competition  
*Notice type:* Contract or concession notice – standard regime  
*Notice dispatch date:* 21/09/2026 12:23 +01:00  
*Languages in which this notice is officially available:* English